



**Buckinghamshire**  
**FIRE & RESCUE SERVICE**  
*we save lives*

# Information requests 2022 to 2023

Responses to requests made between 1 April 2022 and 31 March 2023

We receive a wide range of requests for information from the public and from businesses. Listed below are the requests we have responded to under the Freedom of Information Act 2000, between 1 April 2022 and 31 March 2023

**BRFS Ref:**

278 22/23

**Information Request:**

I am writing to make a request for all the information to which I am entitled under the The Freedom of Information Act 2002. Please may you provide me with information concerning **the fire and rescue service**, answering the following:

- 1.
- 2.
3. How many fire safety audits have been undertaken at
- 4. hotels**
5. in each of the last six financial years, including the current financial year to date?
- 6.

2017/18

2018/19

2019/20

2020/21

2021/22

2022/23 to date

- 2.
- 3.
4. How many of these fire safety audits at
- 5. hotels**
6. were

**7. “unsatisfactory”**

8. in each of the last six financial years, including the current financial year to date?
- 9.

2017/18  
2018/19  
2019/20  
2020/21  
2021/22  
2022/23 to date

- 3.
- 4.
5. How many enforcement notices - article 30 of the Regulatory Reform (Fire Safety) Order 2005 -
- 6. have been served to hotels**
7. in each of the last six financial years, including the current financial year to date?
- 8.

2017/18  
2018/19  
2019/20  
2020/21  
2021/22  
2022/23 to date

- 4.
- 5.
6. How many prohibition notices - article 31 of the Regulatory Reform (Fire Safety) Order 2005 -
- 7. have been served to hotels**
8. in each of the last six financial years, including the current financial year to date?
- 9.

2017/18  
2018/19  
2019/20  
2020/21  
2021/22  
2022/23 to date

- 5.
- 6.
7. How many prosecutions - article 32 of the Regulatory Reform (Fire Safety) Order 2005 - have been
- 8. served to hotels**

9. in each of the last six financial years, including the current financial year to date?  
10.

2017/18  
2018/19  
2019/20  
2020/21  
2021/22  
2022/23 to date

I would like the above information to be provided to me **in a table format on a searchable document or spreadsheet.**

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

Likewise, if this request is too wide or unclear, I would be grateful if you could contact me as I understand that under the Act, you are required to advise and assist requesters. If any of this information is already in the public domain, please can you direct me to it, with page references and URLs if necessary.

If you have any queries please don't hesitate to contact me via email and I will be very happy to clarify what I am asking for and discuss the request, my details are outlined below.

**Response:**

2017/18 – 26 audits carried out; 14 of these were unsatisfactory (No formal action)

2018/19 – 24 audits carried out; 17 of these were unsatisfactory (No formal action)

2019/20 – 22 audits carried out; 5 of these were unsatisfactory (One prohibition and one prosecution)

2020/21 – 12 audits carried out; 4 of these were unsatisfactory (one enforcement and one prosecution)

2021/22 – 16 audits carried out; 3 of these were unsatisfactory (no formal action)

2022/23 to date – 7 audits carried out; 3 of these were unsatisfactory (no formal action)

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**BRFS Ref:**

277 22/23

**Information Request:**

1. Please state how many non-disclosure agreements with former or current staff at your fire brigade have been signed in the following years:

A.2020

B. 2021

C. 2022

D. Between 1/1/2023-1/3/2023

2. Please state how many non-disclosure agreements were signed by female former or current staff in the following years:

A.2020

B. 2021

C. 2022

D. Between 1/1/2023-1/3/2023

3 For each year please state the total amount paid out to staff through non-disclosure agreements in the following years:

A.2020

B. 2021

C. 2022

D. Between 1/1/2023-1/3/2023

**Response:**

The answer to all the above questions is none.

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**BRFS Ref:**

276 22/23

**Information Request:**

Not a Freedom of Information Request

Response:

N/A

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BRFS Ref:

275 22/23

Information Request:

MCIA is currently engaging with organisations who have/may have emergency response motorcyclists in order to obtain the policy and advice given regarding the appropriate, or minimum, standards of Personal Protective Equipment (PPE) used whilst performing their duties, as well as other risk mitigation/risk controls for that type of role (purely to obtain the risk analysis and PPE requirements for all emergency response motorcyclists in the UK (Police have already been approached and are supplying this information) and not a critical review of any particular sector/organisations approach, methodology or policy).

To that end, we would like to request information on:

- . Any/all risk assessment which have been created to support emergency response motorcyclist roles (as per HSE requirements)
- . Documentation covering the required CE standards for motorcyclist riding clothing (garments, policy, procurement, etc).

Response:

Further to your questions above, Buckinghamshire Fire and Rescue Service do not have any emergency response motorcyclists.

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BRFS Ref:

274 22/23

Information Request:

Under the freedom of information act 2000, please release the following information.

I would like to know the number of call outs per appliance for the years 2019, 2020, 2021, 2022, 2023, as well as the % of each appliances availability.

For example:

Amersham P1 - X number of callouts.

Availability - X % of the year

Could you please also release the number of firefighters registered to each station this year please.

For example:

Great Missenden: 10 Firefighters.

Response:

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BRFS Ref:

273 22/23

Information Request:

I would like to request some information under the freedom of information act.

I would like the organisation to provide me with the following departmental documents around ICT and corporate procurement.

Many organisations within your region have different document title names:

**1. 2023/24 IT Department Documents** ;- these types of documents have detailed information on the department's future plans and strategies. These documents could include:

ICT Strategy/Plan, ICT Department Plan, ICT Financial Plan

**2. ICT Org Chart** ;- with names and job titles

**3. Corporate Procurement Strategy** that covers 2023/24 and more.

For all the documents I have requested, please provide me with the 2023/24 documents, I only want to only receive documents that are live and valid. If the document is a strategic plan (e.g. 2020-2025) that covers a set number of years, please provide me with the 2023 version.

I also require the full version of the documents i have requested, if any parts of the document is missing, please state this in the response

If this cannot be provided, please provide me with information on when this version will be available.

Please acknowledge this request and thanks for your efforts on this request in advance and for the information that's going to follow.

### Response:

I would like the organisation to provide me with the following departmental documents around ICT and corporate procurement.

Many organisations within your region have different document title names:

1. 2023/24 IT Department Documents;- these types of documents have detailed information on the department's future plans and strategies. These documents could include: ICT Strategy/Plan, ICT Department Plan, ICT Financial Plan

Buckinghamshire Fire & Rescue Service have various strategies and financial Plans which are available on our website at the following link; - [Financial Strategies and Plans - Buckinghamshire Fire & Rescue Service \(bucksfire.gov.uk\)](https://www.bucksfire.gov.uk/financial-strategies-and-plans). The ICT Strategy is attached.

2. ICT Org Chart; - Please see attached.

3. Corporate Procurement Strategy that covers 2023/24 and more.

We publish our Contracts Register on our website which provides information of when contracts are due for review, this can be found on the Procurement Information page of our website along with additional procurement information, see link below: -

[Procurement Information - Buckinghamshire Fire & Rescue Service \(bucksfire.gov.uk\)](https://www.bucksfire.gov.uk/procurement-information)



ICT Strategy  
2019-2024 (rev 2021)



Bucks Fire ICT Org  
Chart.pdf

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### BRFS Ref:

272 22/23

### Information Request:

This is an information request relating to AFSA events attended by the fire service

Please include the following information:

- All documents provided by AFSA as part of any conferences in 2022 attended by the fire service, including food and drinks menus

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice

and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

**Response:**

Buckinghamshire Fire and Rescue Service does not hold this information, but the delegate pack for the AFSA Winter Conference 2022 can be found on the Asian Fire Service Association

website: <http://109.169.46.147/FileStorage/Documents/249/AFSA%20National%20Winter%20Conference%202022%20-%20Delegate%20Guide%20FINAL%20LR.pdf>

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**BRFS Ref:**

271 22/23

**Information Request:**

I am looking for some information under the Freedom of Information act.

I would like to know the average number fire appliances readily available at any one time across the county in the years 2018, 2019, 2020, 2021, 2022.

As well as this, I would like to know the break down per on-call station of number of incidents attended in 2018, 2019, 2020, 2021 and 2022.

**Response:**



FOI 271 -  
On-Call.docx

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**BRFS Ref:**

270 22/23

**Information Request:**

I am enquiring about the overall number of calls that the retained stations within the county were mobilised to and those that subsequently turned out to (made it out of station) during 2022, with a section separating the number of standbys that station/appliance did. For example: station - number of mobilisations - number of times booked mobile - number of standbys.



## Response:



FOI 270 On-Call  
mobilisations RESULT

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## BRFS Ref:

269 22/23

## Information Request:

I would like to know how many working days (both firefighters and staff) were lost to psychological disorders (or mental ill health, dependent on how you categorise it) between January 2020 and January 2022.

## Response:

Sickness reason	Number of working days lost
Stress/ Anxiety/ Depression	1245.5
Work related stress/ Anxiety/ Depression	137.5
Total	1383

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## BRFS Ref:

268 22/23

## Information Request:

Under the terms of the Freedom of Information Act 2000, please provide me full answers to the following questions:

1. How many full-time/wholetime firefighters does your service employ as of 1st February 2023?
2. Of these, how many are registered as having secondary employment?

3. Please provide a breakdown of how many are employed by category eg 12 taxi drivers, 73 plumbers etc

4. Please supply any rules or guidance your service uses for secondary employment covering maximum hours or ineligible jobs

Note you do not need to include figures for on-call firefighters, fire control staff or support staff. Just full-time firefighters of all ranks.

**Response:**

1. How many full-time/wholetime firefighters does your service employ as of 1st February 2023? - 282

2. Of these, how many are registered as having secondary employment? - 32

3. Please provide a breakdown of how many are employed by category eg 12 taxi drivers, 73 plumbers etc

Engineering/Technical e.g. Vehicle Technician, Gas Engineer	4
Health & Fitness	1
Farming	1
Commercial Drone Operator	1
Builder/Construction	2
On-Call Firefighter	4
General Maintenance e.g. Decorator, Gardener, Chimney Sweep	11
Driver	2
Website Design	1
Fire Warden	1
Outdoor Events/Instructor	2
Safety Marshall	1
Sponsor Liaison Officer (SLO)	1

4. Please supply any rules or guidance your service uses for secondary employment covering maximum hours or ineligible jobs - Please see attached.



Secondary  
Employment Procedu

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**BRFS Ref:**

267 22/23

**Information Request:**

Under the Freedom of Information Act please provide me with the following:

1. The number of current vacancies in fire and rescue services in your area.
2. The percentage of vacancies in fire and rescue services when compared to the total required work force.

**Response:**

1. The number of current vacancies in fire and rescue services in your area. Unfortunately, we do not have information for other Services, we can only provide information for Buckinghamshire Fire and Rescue Service (BFRS). BFRS have 6 vacancies.
2. The percentage of vacancies in fire and rescue services when compared to the total required work force. We do not have access to other Services recruitment information therefore we cannot provide the percentage. The percentage for BFRS is 1.15% [required workforce including WholeTime, On-Call and Support for the current year is 522.69, 6 vacancies is therefore 1.15%]

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**BRFS Ref:**

266 22/23

**Information Request:**

I am writing to request information to which I am entitled under the Freedom of Information Act 2000.

For EACH of the previous three fiscal years (i.e. 2019/20, 2020/21, 2021/22) and 2022/23 - up to December 31 - please can you tell me:

1. The TOTAL number of complaints brought by fire and rescue service employees, against other fire and rescue employees, under the relevant Complaints Procedure; ideally, I wish the data to be broken down by type of grievance/s (e.g. bullying and discrimination, sexual harassment and assault, etc.).
2. The TOTAL number of complaints that were upheld.
3. The TOTAL number of upheld complaints that resulted in disciplinary action.

If this request is too wide or unclear, I would be grateful if you could contact me as I understand that under the Act, you are required to advise and assist requesters. If any of this information is already in the public domain, please can you direct me to it, with page references and URLs if necessary.

**Response:**

For EACH of the previous three fiscal years (i.e. 2019/20, 2020/21, 2021/22) and 2022/23 - up to December 31 - please can you tell me:

1. The TOTAL number of complaints brought by fire and rescue service employees, against other fire and rescue employees, under the relevant Complaints Procedure; ideally, I wish the data to be broken down by type of grievance/s (e.g. bullying and discrimination, sexual harassment and assault, etc.).
2. The TOTAL number of complaints that were upheld.
3. The TOTAL number of upheld complaints that resulted in disciplinary action.

Please note the information below:

	Total number of complaints brought by one employee against another employee			Discipline Procedure	Grievance Procedure	Total number upheld	Total number resulted in discipline action
	Bullying and harassment	Relationship issues	Unfair treatment				
2019/20	2	1	1	0	4	1	0
2020/21	2			0	2	1 partially	0

2021/22	1			0	1	0	0
2023	1			0	1	0	0

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**BRFS Ref:**

265 22/23

**Information Request:**

Please provide total figures for the four year period 2019-2022 for:

1. How many firefighters and fire service staff have been reported to or investigated by the police for alleged sexual offences (including all categories, eg rape, indecent assault etc)?
2. Of those reported and investigated, please tell us:
  - How many were convicted.
  - How many are still being investigated.
  - How many were cleared.
  - How many cases resulted in no further action by the police.

3. Of those convicted, please tell us:

How many remain in the fire service.

How many have left (please say whether they were dismissed, retired or resigned)?

**Response:**

Please provide total figures for the four year period 2019-2022 for:

1. How many firefighters and fire service staff have been reported to or investigated by the police for alleged sexual offences (including all categories, eg rape, indecent assault etc)?

*Zero in 2019, one in 2020, zero in 2021 and zero in 2022.*

2. Of those reported and investigated, please tell us:

How many were convicted. *This information is not held. ( The Authority has no records of whether former firefighters or former fire service staff reported to, or investigated by the police for alleged sexual offences, were subsequently convicted)*

- How many are still being investigated. *This information is not held.*
- How many were cleared. *This information is not held.*
- How many cases resulted in no further action by the police. *This information is not held.*

3.Of those convicted, please tell us:

How many remain in the fire service. *This information is not held.( The Authority has no records of whether former firefighters or former fire service staff reported to, or investigated by the police for alleged sexual offences, were subsequently convicted)*

How many have left (please say whether they were dismissed, retired or resigned)? *This information is not held.( The Authority has no records of whether former firefighters or former fire service staff reported to, or investigated by the police for alleged sexual offences, were subsequently convicted)*

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BRFS Ref:

264 22/23

Information Request:

In accordance with the Freedom of Information Act 2000, We request the following information:

1. a. How many operational staff (grey book employees) are currently (as of 17/1/23) subject to live or ongoing GROSS/SERIOUS misconduct disciplinary investigations?
  - b. How many of these involved allegations of sexual harassment?
  - c. How many of these involved allegations of racism?
2. a. How many operational staff (grey book employees) were subject to GROSS/SERIOUS misconduct disciplinary investigations in 2022?
  - b. How many of these involved allegations of sexual harassment?
  - c. How many of these involved allegations of racism?

3. How many operational staff (grey book employees) work at your fire service?

**Response:**

In accordance with the Freedom of Information Act 2000, We request the following information:

1. a. How many operational staff (grey book employees) are currently (as of 17/1/23) subject to live or ongoing GROSS/SERIOUS misconduct disciplinary investigations?

I can confirm that this information is held by the Authority. This information is exempt under section 40(2) of the Freedom of Information Act 2000. This is because to disclose the requested information would cause the Authority to breach its duties to protect personal data under the UK General Data Protection Regulation and the Data Protection Act 2018.

This is an absolute exemption and there is therefore no requirement to consider the public interest.

b. How many of these involved allegations of sexual harassment?

I can confirm that this information is held by the Authority. This information is exempt under section 40(2) of the Freedom of Information Act 2000. This is because to disclose the requested information would cause the Authority to breach its duties to protect personal data under the UK General Data Protection Regulation and the Data Protection Act 2018.

This is an absolute exemption and there is therefore no requirement to consider the public interest.

c. How many of these involved allegations of racism? *Zero.*

2. a. How many operational staff (grey book employees) were subject to GROSS/SERIOUS misconduct disciplinary investigations in 2022? *Zero.*

b. How many of these involved allegations of sexual harassment? *Zero.*

c. How many of these involved allegations of racism? *Zero.*

4. How many operational staff (grey book employees) work at your fire service? *338.*

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**BRFS Ref:**

263 22/23

### Information Request:

I am requesting the below under the freedom of information act.  
For each of the calendar years 2019, 2020, 2021 and 2022 please can you provide figures on the following:

1. How many formal grievances have been raised with the service by members of staff and firefighters from an ethnic minority background regarding complaints of harassment, inappropriate language, behaviour and assault? 2022
2. How many claims have been submitted to employment tribunal regarding the above?
3. How many of those claims have settled prior to a full remedy hearing?
4. What was the settlement figure in each claim?
5. How many of those settlements involved the signing of a non-disclosure agreement?
6. How many grievance/discipline cases have been brought by the service in relation to Inappropriate behaviour/language/conduct\* by an employee (\*race discrimination or harassment)?

### Response:



Firefighter Race FOI  
request.docx

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### BRFS Ref:

262 22/23

### Information Request:

Do you allow secondary employment in your service?

If yes, do you allow secondary employment to carry out fire safety work such as fire risk assessment, fire training or any other fire consultancy work?

If yes, do you allow you staff to carry out this work within the Services area or not?

### Response:

Do you allow secondary employment in your service? Yes



If yes, do you allow secondary employment to carry out fire safety work such as fire risk assessment, fire training or any other fire consultancy work? Yes

If yes, do you allow you staff to carry out this work within the Services area or not?

*The Service's Secondary Employment procedure states:*

*Any secondary employment associated with fire safety which includes fire safety training (such as extinguisher, alarm or evacuation training), fire engineering or fire risk management, must not be undertaken by an employee within the Buckinghamshire County borders. This is due to the conflict of interest as the Service is the enforcing Authority for the Regulatory Reform (Fire Safety) Order 2005 within the county borders.*

*Where secondary employment in fire safety is proposed to be undertaken outside of Buckinghamshire or Milton Keynes, employees should ensure that this work will not affect premises within Buckinghamshire and Milton Keynes, where it may be considered to be a conflict of interest, i.e. completing work for a national company with premises within the areas of Buckinghamshire or Milton Keynes.*

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#### BRFS Ref:

261 22/23

#### Information Request:

Please can you confirm who your Head of Transport is and provide name and contact details including email address

Can you share your fleet list, detailing make and model of assets? *Please see attached.*

Please can you confirm who is your breakdown provider (2022)?

Can you please confirm how your vehicles are serviced e.g. whether you have your own workshops/ use council workshops?

Please confirm the total number of workshops and technicians you have that service your vehicle fleet?

#### Response:



FOI 261 Fleet List  
(all vehicles) Jan 23.p

Please can you confirm who your Head of Transport is and provide name and contact details including email address – Mark Hemming, Director of Finance and Assets [mhemming@bucksfire.gov.uk](mailto:mhemming@bucksfire.gov.uk)

Can you share your fleet list, detailing make and model of assets? *Please see attached.*

Please can you confirm who is your breakdown provider (2022)? *Included in maintenance contract of all leased vehicles (AA), provided by vehicle manufacturer for most light vehicles during the warranty period, RAC cover is provided for all other light vehicles, heavy vehicle recovery is provided by CMG.*

Can you please confirm how your vehicles are serviced e.g. whether you have your own workshops/ use council workshops? *Main dealers for leased vehicles (maintenance included withing the lease contract), own workshop for all other vehicles.*

Please confirm the total number of workshops and technicians you have that service your vehicle fleet? *One workshop and five technicians.*

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#### BRFS Ref:

260 22/23

#### Information Request:

1. How many staff (as measured by full-time equivalents) do you employ to work on Equality, Diversity and Inclusion (EDI)?
2. What was your spending on Equality, Diversity & Inclusion (EDI) for the financial year 2021/22 and what is the budget for Equality, Diversity and Inclusion (EDI) in the current financial year?
3. What was your spending on Equality, Diversity & Inclusion (EDI) training for the financial year 2021/22 and what is the budget for Equality, Diversity and Inclusion (EDI) training in the current financial year?
4. How many staff working days do you estimate were lost from regular work due to Equality, Diversity & Inclusion (EDI) training for the financial year 2021/22 and what is your estimate of staff working days that will be lost from regular work due to Equality, Diversity and Inclusion (EDI) training during the current financial year?

#### Response:

1. How many staff (as measured by full-time equivalents) do you employ to work on Equality, Diversity and Inclusion (EDI)? *None who work purely on EDI.*

2. What was your spending on Equality, Diversity & Inclusion (EDI) for the financial year 2021/22 and what is the budget for Equality, Diversity and Inclusion (EDI) in the current financial year? *No 2021/2022 budget specifically for EDI.*

- *£750 for EDI awareness training, agreed via the Training Strategy Group*
- *Attendance at Conferences/ Membership – Asian Fire Service Association - £1,400*
- *Women in the Fire Service - £1,890.*
- *Change 100 - £10,000 for 2 interns*
- *£25k per annum for EDI for 2022/2023 onwards.*

3. What was your spending on Equality, Diversity & Inclusion (EDI) training for the financial year 2021/22 and what is the budget for Equality, Diversity and Inclusion (EDI) training in the current financial year?

- *£750 on EDI awareness training, agreed via the Training Strategy Group*
- *elearning packages are in place for employees, for example Hidden Disabilities, Banter v Bullying, Equality Impact Assessments, Deaf Awareness – these are built in house, so no budget, Officers time to build them*

4. How many staff working days do you estimate were lost from regular work due to Equality, Diversity & Inclusion (EDI) training for the financial year 2021/22 and what is your estimate of staff working days that will be lost from regular work due to Equality, Diversity and Inclusion (EDI) training during the current financial year? *The EDI group which is made up of employee from across the organisation, work on EDI. An estimate is not possible.*

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BRFS Ref:

259 22/23

Information Request:

1. How many staff (as measured by full-time equivalents) do you employ to work on communications? Please include all internal and external communications including work on your website, media queries and social media.

2. What was your communication spending for the financial year 2021/22 and what is the budget for the current communications spending in the current financial year?

## Response:

1. How many staff (as measured by full-time equivalents) do you employ to work on communications? Please include all internal and external communications including work on your website, media queries and social media: *We employ two full time members of staff and one Apprentice who is on a two-year fix term contract.*
  2. What was your communication spending for the financial year 2021/22 and what is the budget for the current communications spending in the current financial year? *The Service communicates with the public, internal and external stakeholders, and employees in many ways. Not all 'communication' spend sits within the communications and consultation budget. However, I can confirm the actual costs under the Communications & Consultation budget for 2021/22 was **£110,292** (this includes employee costs). The budget set for 22/23 total is **£144,000** (this includes employee costs).*
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## BRFS Ref:

258 22/23

## Information Request:

I represent WSP Environment & Infrastructure Solutions UK Limited who are conducting a project on behalf of Anglian Water Services Limited to identify potential sources of per and polyfluorinated a substances (PFAS) in the catchments to their drinking water supplies. Anglian Water are required by the Drinking Water Inspectorate to assess the risks that PFAS pose to their drinking water supplies. PFAS are used in fire-fighting foams and therefore major fires have been identified by DWI as a potential source of contamination for which information is need. We would therefore like to request any records you have of major fires to the south-east of Milton Keynes dating back to the 1950 when PFAS-based foams were first used. Please see red polygon on map below for area of interest. We are thinking of 'major fires' as being an emergency incident involving:

- . large numbers of people (directly or indirectly)
- . the rescue and/or transport of a large number of casualties
- . the handling of a large number of enquiries from the public, media and likely also the Police

. a large scale mobilisation of resources, including a combined response from the emergency services. Could you please advise if Buckinghamshire Fire and Rescue Service has a categorisation system for the severity of fires in your service area? Please let me know if you require any further details, or alternatively please contact my colleague Benjamin Raine in my absence (cc'd).

**Response:**

Please note

- BFRS does not have a categorisation system for the severity of fires.
- Historic incident data – BFRS only holds incident data dating back to 2009 – this is inline with the national incident report system (IRS). However, we only hold detailed incident data dating back to April 2015.

Thank you for providing some parameters as to what a major fire may look like. However, in this instance, we believe this would provide you with a lot of information that is not relevant to the purpose of this project.

In view of the above, we have provided you with details of all incidents in which the Officer In Charge (OIC) recorded the use of foam (since April 2015). Please note, as the polygon provided was not in a layer format, we were unable to lift this and filter incidents using the polygon. We have therefore included any incident that was located within the station grounds of the areas highlighted within your email. This may result in some/all incidents provided being west/northwest of the designated area.

Incident Ref	Date	Station ground	Equip Description	Additional Desc	number used
000166-02012016	02/01/2016	Great Holm	Foam - Low expansion		
023728-18072016	18/07/2016	Great Holm	Foam - Other	CAFS	
000205-02042017	02/04/2017	Great Holm	Foam - Low expansion		
004176-01052017	01/05/2017	Broughton	Foam - Low expansion		

003955- 30042022	30/04/2022	Broughton	Foam - Other	AFFF
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It is also worth noting that BFRS follows a strict process of contacting the Environment Agency anytime foam is used, or more than two main jets are utilised for water delivery. With this in mind, you may wish to contact the Environment Agency direct for more in-depth records and analysis.

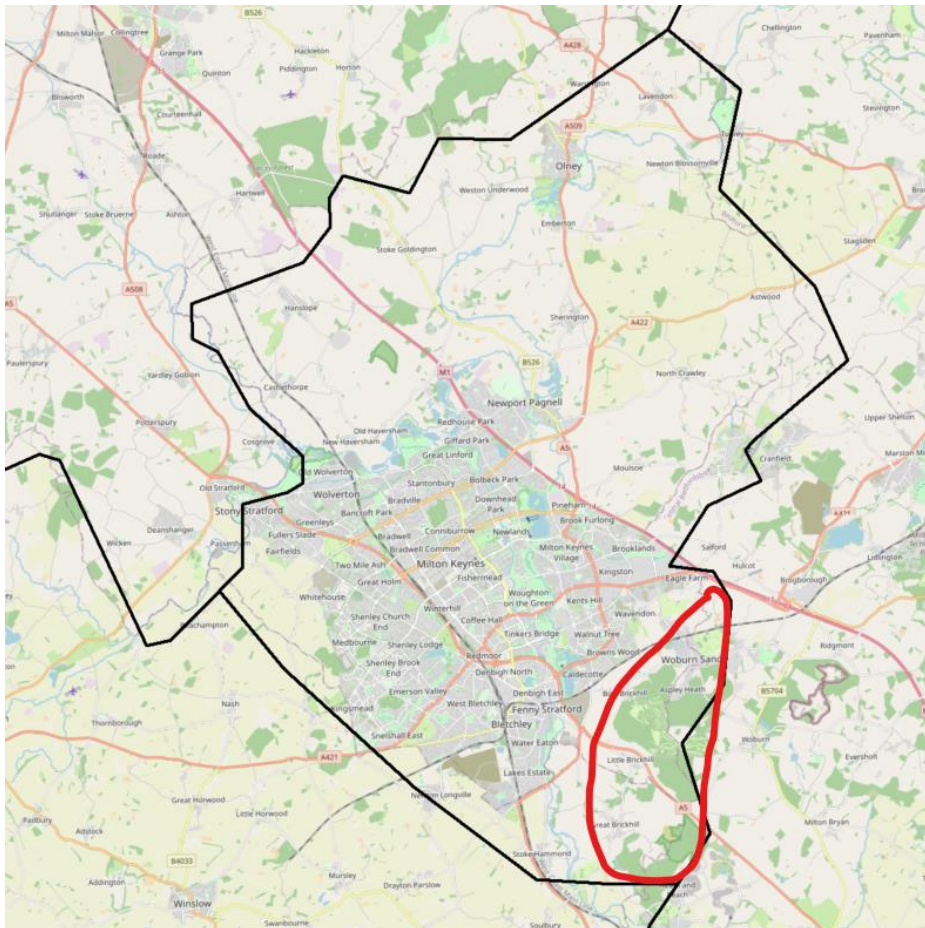
Assumptions made:

- “Please see red polygon on map below for area of interest” – we assume that this relates to the shape hand drawn on the map.
- We assume that the area outside of Milton Keynes but within the polygon is not included within the request.

I represent WSP Environment & Infrastructure Solutions UK Limited who are conducting a project on behalf of Anglian Water Services Limited to identify potential sources of per and polyfluorinated substances (PFAS) in the catchments to their drinking water supplies. Anglian Water are required by the Drinking Water Inspectorate to assess the risks that PFAS pose to their drinking water supplies.

PFAS are used in fire-fighting foams and therefore major fires have been identified by DWI as a potential source of contamination for which information is needed.

We would therefore like to request any records you have of major fires to the south-east of Milton Keynes dating back to the 1950 when PFAS-based foams were first used. Please see red polygon on map below for area of interest.



We are thinking of 'major fires' as being an emergency incident involving:

- large numbers of people (directly or indirectly)
- the rescue and/or transport of a large number of casualties
- the handling of a large number of enquiries from the public, media and likely also the Police
- a large scale mobilisation of resources, including a combined response from the emergency services.

Could you please advise if Buckinghamshire Fire and Rescue Service has a categorisation system for the severity of fires in your service area?

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BRFS Ref:

257 22/23

Information Request:

Request for an SSRI for Maltmans Green School

Response:

SSRI sent.

---

BRFS Ref:

256 22/23

Information Request:

For each of the calendar years 2019, 2020, 2021, and this year to date, please can you provide figures on the following:

1. How many formal grievances have been raised with the service by female members of staff and female firefighters regarding complaints of harassment, inappropriate behaviour and assault?
2. How many claims have been submitted to employment tribunal regarding the above;
3. How many of those claims have settled prior to a full/remedy hearing;
4. What was the settlement figure in each claim?
5. How many of those settlements involved the signing of a non-disclosure agreement?
6. How many grievance/discipline cases have been brought by the service in relation to inappropriate behaviour/conduct\* by an employee (\*sex discrimination, harassment)?

If this request is too wide, unclear or exceeds the cost limit, I would be grateful if you could contact me as I understand that under the Act, you are required to advise and assist requesters.

Response:

*For each of the calendar years 2019, 2020, 2021, and this year to date, please can you provide figures on the following:*

1. *How many formal grievances have been raised with the service by female members of staff and female firefighters regarding complaints of harassment, inappropriate behaviour and assault?*



2019 ZERO

2020 ONE

2021 ZERO

2022 ZERO

2. *How many claims have been submitted to employment tribunal regarding the above;*

2019 N/A

2020 N/A

2021 N/A

2022 N/A

3. *How many of those claims have settled prior to a full/remedy hearing;*

2019 N/A

2020 N/A

2021 N/A

2022 N/A

4. *What was the settlement figure in each claim?*

2019 N/A

2020 N/A

2021 N/A

2022 N/A

5. *How many of those settlements involved the signing of a non-disclosure agreement?*

2019 N/A

2020 N/A

2021N/A

2022 N/A

6. *How many grievance/discipline cases have been brought by the service in relation to inappropriate behaviour/conduct\* by an employee (\*sex discrimination, harassment)?*

2019 ZERO

2020 ONE

2021 ONE

2022 THREE

---

**BRFS Ref:**

255 22/23

**Information Request:**

Statistics on the number of fires your fire service has attended at recycling centres, scrapyards, landfills, and any other waste management facilities since 1st January 2022. If possible, please also highlight any incidents where other regional fire services have been brought in to assist in putting out these fires - this is not completely necessary, but will help us to build a more accurate picture of this year's waste fire incidents. Please provide the information in the form of a word document or pdf.

**Response:**



FOI 255  
Response.docx

---

**BRFS Ref:**

254 22/23

**Information Request:**

Requested Incident Recording System report.

**Response:**

Report sent.

---

**BRFS Ref:**

253 22/23

**Information Request:**

Good morning - I'm trying find some information regarding availability and attendance times for aerial platforms and high volume pumping appliances in the central milton keynes area but am struggling to find this via Riscauthority resourcing or the Bucks Fire website. Essentially, I am looking determine approximate attendance times to a site in central MK. Would anyone be able to assist me at all

**Response:**

Requested further specific information which was not received.

---

**BRFS Ref:**

252 22/23

**Information Request:**

Number of Fire Safety visits.

**Response:**

1. How many fire safety visits did the service carry out at high or mid rise apartment blocks in:

a. 2021 - 34 mid rise apartment blocks visited; 16 high rise apartment blocks visited (across the whole of Buckinghamshire and Milton Keynes).

b. 2022 - 55 mid rise apartment blocks visited; 15 high rise apartment blocks visited (across the whole of Buckinghamshire and Milton Keynes).

2. How many of those visits identified fire safety risks?

a. 2021 - 3 identified visits as unsatisfactory within high rise apartment blocks

b. 2022 - 5 identified visits as unsatisfactory with mid rise apartment blocks; 3 identified visits as unsatisfactory with high rise apartment blocks (The locations were high Wycombe, Aylesbury, Milton Keynes, Buckingham and Denham).

3. What were the hazards identified? (alternatively, please tell me how many visits identified hazards relating to cladding / building materials and fire safety equipment / escape routes).

a. 2021 - The hazards identified were external wall systems, inadequate fire risk assessments and risk of smoke and fire spread affecting means of escape.

b. 2022 - The hazards identified were inadequate fire risk assessments and risk of smoke and fire spread affecting means of escape.

4. How many times has the service had to take enforcement action against landlords, building owners or housing authorities over high or mid rise buildings?

a. 2021 - no prosecutions within 2021

b. 2022 - 2 enforcement actions within 2022 (one in mid rise and one in high rise)

5. How many of those cases have since been closed and how many have enforcement action ongoing? Both enforcement actions are still ongoing.

---

**BRFS Ref:**

251 22/23

**Information Request:**

I wish to submit to the organisation a freedom of information request relating to the organisation's ICT contracts, specifically around:

- 1. contact centre contract(s)**
- 2. inbound network services contract (s)**

**Response:**

**The first part of my request relates to contact centre service contracts which could relate to one of the following:**

1. Advanced call distribution to control the flow of calls and maximise customer experience
2. Email, website live chat and integrations with popular social media apps like Facebook and Instagram
3. Performance monitoring tools to track performance, customer satisfaction and other key sales metrics

This could be part of a whole package or separate service applications.

**Please send me the following information for each provider:**

1. Incumbent Supplier: For each of the contract(s) please can you provide me with the supplier of the contract.
2. Annual Average Spend: For each supplier, please state the annual average (over 3 years) spend for each supplier
3. Contract Duration: For each supplier, please state the contract duration of the contract expires. If available please also include any contract extensions.
4. Contract Expiry: For each supplier, please state the date of when the contract expires.
5. Contract Review: For each supplier, please state the date of when the contract will be reviewed.
6. Contract Description: For each supplier, please state a brief description of the services provided of the overall contract.
7. Contact Details: For each supplier, please state the person from within the organisation responsible for the contract. Please provide me with their full name, actual job title, contact number and direct email address. At the very least please provide me with their actual job title.
8. Number of Agents; please provide me with the total number of contact centre agents;
9. Number of Sites; please can you provide me with the number of sites the contact centre covers.
10. Manufacturer of the contact centre: Who is the manufacturer of the contact centre system that you operate?

11. Do you use Microsoft Exchange 2003 as your email server? If not, then which products do you use?
  
12. Number of email users: Approximate number of email users across the organisations.

**The second part of my request relates to the use inbound network services contracts which could relate to one of the following:**

1. 0800, 0845, 0870, 0844, 0300 number
2. Routing of calls
3. Caller Identifier
4. Caller Profile- linking caller details with caller records
5. Interactive voice response (IVR)

**For a contract relating to the above please can you provide me with?**

1. Incumbent Supplier: For each of the contract(s) please can you provide me with the supplier of the contract.
2. Annual Average Spend: For each supplier, please state the annual average (over 3 years) spend for each supplier
3. Contract Expiry: For each supplier, please state the date of when the contract expires.
4. Contract Review: For each supplier, please state the date of when the contract will be reviewed.
5. Contract Description: For each supplier, please state a brief description of the services provided of the overall contract.
6. Contact Details: For each supplier, please state the person from within the organisation responsible for the contract. Please provide me with their full name, actual job title, contact number and direct email address.

**Buckinghamshire Fire and Rescue Service do not have any contracts for the products/services detailed in this FOI.**

**BRFS Ref:**

250 22/23

**Information Request:**

Requested Incident Reporting System report.

**Response:**

Payment not received.

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**BRFS Ref:**

249 22/23

**Information Request:**

Requested Incident Reporting System report.

**Response:**

Payment not received.

---

**BRFS Ref:**

248 22/23

**Information Request:**

I would be grateful if you would provide details of your current contract covering reprographics/print arrangements as follows

1. Number of MFDs (Multi-functional devices) & photocopiers at Buckinghamshire Fire & Rescue Service
2. Name of incumbent
3. Start/end date of contract
4. Details of any extension options

5. Is this a managed service
6. What framework used
7. Number of regular/desktop printers (in addition to above)
8. Is there a support contract on above, if yes state start/end date
9. Does BFRS have a Print Room
10. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options
11. What print software does RFRS run
12. Who supplies your outsourced print requirements
13. Start/end date of contract
14. Name of person responsible for print at BFRS

**Response:**

I would be grateful if you would provide details of your current contract covering reprographics/print arrangements as follows

1. Number of MFDs (Multi-functional devices) & photocopiers at Buckinghamshire Fire & Rescue Service - **30**
2. Name of incumbent – **Konica Minolta**
3. Start/end date of contract – **18/09/2022 to 17/09/2027**
4. Details of any extension options – **N/A**
5. Is this a managed service - **YES**
6. What framework used – **KCS Framework Y20023**
7. Number of regular/desktop printers (in addition to above) - **None**
8. Is there a support contract on above, if yes state start/end date – **Yes, dates as per contract dates above**
9. Does BFRS have a Print Room - **No**



10. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options- **N/A**
  11. What print software does RFRS run - **SafeQ**
  12. Who supplies your outsourced print requirements – **N/A**
  13. Start/end date of contract – **N/A**
  14. Name of person responsible for print at BFRS – **ICT Manager**
- 

**BRFS Ref:**

247 22/23

**Information Request:**

Request for Incident Reporting System Report

**Response:**

Not received payment.

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**BRFS Ref:**

246 22/23

**Information Request:**

Request for Incident Reporting System Report

**Response:**

Report sent.

---

**BRFS Ref:**

**Information Request:**

Request for information regarding fire inspections on areas in Fishermead Boulevard, Milton Keynes

**Response:**

(A) When was the last occasion fire inspections were carried out a the following communal areas corner blocks :

fishermead BOULEVARD

155 a – f

97 a -f

PENRYN AVENUE

27 a- f

28 a-f

92 a-f

86 a-F

85 a -f

GURNARDS AVENUE

92 a- f

86 a-f

85 a-f

27a -f

28 a-f

91 a -f

(B) has there been a HHSRS (housing health Safety and rating system ) audit completed by an environmental Health Officer on these blocks as a way of pinpointing improvements to these buildings

(C) if a HHSRS has been carried out ; when ?

(D) if an HHSRS has been carried out ,have they been distributed to Buckinghamshire Fire and Rescue Service ?

Buckinghamshire Fire and Rescue Service uses a scoring system to identify premises that will be prioritised for fire safety management audits based on risk.

The premises listed in your FOI enquiry are low rise flats of traditional construction and these premises are considered low risk in terms of the Regulatory Reform (Fire Safety) Order 2005 therefore they are not part of the routine inspection program. The fire safety department does also attend premises that are covered by the RR(FS)2005 post incidents or when fire safety concerns are raised. Our records show that there have not been any incidents or concerns raised for the premises listed.

---

**BRFS Ref:**

244 22/23

**Information Request:**

This is an information request relating to payments made to the Asian Fire Service Association (AFSA) by the Fire and Rescue service.

Please include the information for each of the following financial years;  
2019/20, 2020/21, 2021/22:

- How much is paid annually to AFSA
- What services the fire service receives from AFSA for these payments

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

**Response:**

*This is an information request relating to payments made to the Asian Fire Service Association (AFSA) by the Fire and Rescue service.*

*Please include the information for each of the following financial years; 2019/20, 2020/21, 2021/22:*

- *How much is paid annually to AFSA*

Please see below:

Payment	Description
350.00	AFSA Summer Conference
420.00	AFSA National Conference
900.00	AFSA Corporate Membership
<b>1,670.00</b>	<b>2019/20 Total Payment</b>

Payment	Description
950.00	AFSA Corporate Membership
<b>950.00</b>	<b>2020/21 Total payment</b>

Payment	Description
195.00	AFSA Winter Conference
195.00	AFSA Winter Conference
1,000.00	AFSA Corporate Membership
<b>1,390.00</b>	<b>2021/22 Total payment</b>

- *What services the fire service receives from AFSA for these payments*

Membership of AFSA provides you with unique opportunities to:

- Network with likeminded professionals with a deep commitment to the Fire and Rescue Service and furthering the inclusion agenda.
- Attend online seminars, workshops, and other events at a significantly reduced cost.
- Share real life experiences and learn from the successes and challenges faced by others.
- Receive biweekly newsletters and quarterly the inclusion magazine.
- Gain access to tools, advice, techniques, and case studies to enable you to implement good practice (visit [www.afsa.co.uk](http://www.afsa.co.uk) )
- Improve your profile in your region and nationally.

*If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.*

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**BRFS Ref:**

243 22/23

**Information Request:**

Please can you provide the following information, under the Freedom of Information Act.

- 1) Which software, if any, does the Trust use to process the following information requests:
  - a) FOI requests
  - b) EIR requests
  - c) DSAR requests
  - d) Complaints
  - e) Compliments
  - f) The processing or management of Safeguarding cases
- 2) Who provides this software?
- 3) What does it cost the Trust annually?

**Response:**

Please can you provide the following information, under the Freedom of Information Act.

- 1) Which software, if any, does the Trust use to process the following information requests:
  - a) FOI requests – **Excel**
  - b) EIR requests – **Excel**
  - c) DSAR requests - **Excel**
  - d) Complaints - **Excel**
  - e) Compliments - **Excel**
  - f) The processing or management of Safeguarding cases - **Microsoft Excel and Microsoft Word from within the existing office package.**

- 2) Who provides this software? **Microsoft and the Ministry of Justice.**
- 3) What does it cost the Trust annually? **Whole Microsoft package license cost is £40.36 so for the 8 people using it for this purpose so £322.88 pa but we would have that licence regardless. CJSM is used for secure file transfer and is free of charge for the service.**

---

**BRFS Ref:**

242 22/23

**Information Request:**

Registration number: Make: Model: of all vehicles currently on your fleet list and all vehicles sold between 27/11/2021 and 13/11/2022.

**Response:**

Attached is a list of all current vehicles as requested. Registration Numbers are not included for officer cars.

There were two vehicles sold during the dates specified:

KX55PMO – Scania

KX55PMU – Scania



FOI 242 Fleet List (all vehicles)14.11.22 ver

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**BRFS Ref:**

241 22/23

**Information Request:**

This is an information request relating to the use of Edenred for a staff rewards scheme.

Please also provide the following information, broken down by financial years 2019-20, 2020-21, 2021-22

- The types of vouchers or gift cards that the organisation receives from Edenred, either directly or via the Crown Commercial Service. For example, Edenred lists the following vouchers and gift cards: compliments card, incentive award card, childcare vouchers <https://www.edenred.co.uk/en/reward-recipients/>
- Please specify the number of each type of voucher or gift cards purchased, and the monetary value of each. For example, the department may have received 100 vouchers worth £50, 50 gift cards worth £20 each
- Please provide the number of staff to receive each gift card or vouchers and the monetary value of the gift cards or vouchers provided. For example, 50 staff may have received £50 compliments cards, 20 civil servants may have received £20 childcare vouchers

Please also, if possible, include the following information broken down by financial years 2019-20, 2020-21, 2021-22:

- Monthly payments to the company Edenred.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

#### Response:



FOI 241 Child Care  
Voucher Information.

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#### BRFS Ref:

240 22/23

#### Information Request:

Request for Fire Investigation Report

#### Response:

Fire Investigation report sent.

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**BRFS Ref:**

239 22/23

**Information Request:**

I am a final year Primary Teaching student at the University of Chichester and am reaching out as part of my 'Making Change Happen' module. For this assignment, my group have been tasked with the creation of an assembly and selection of leaflets about bonfire/firework night safety, with both being aimed at students in years 8 and 9. We hoped to include the number of incidents or calls to the fire service around this date as we feel it could be a powerful statistic. If you are able to provide such information for this year or a previous year, even if it's just an estimate, we would be very grateful.

**Response:**



FOI 239 Results.xlsx

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**BRFS Ref:**

238 22/23

**Information Request:**

Request for Incident Reporting System report.

**Response:**

Report sent.

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**BRFS Ref:**

237 22/23

**Information Request:**



Request for Incident Reporting System report.

Response:

Report sent.

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BRFS Ref:

236 22/23

Information Request:

How many fires have started in homes in Buckinghamshire because of log burners and the like. If possible I'd like a year-by-year breakdown from the past five years. How many of these fires have been categorised as serious

Response:



FOI 236 results.xlsx

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BRFS Ref:

235 22/23

Information Request:

Commercial and Industrial Lithium-ion batteries

Response:

1. Name of your Fire Brigade in full

Buckinghamshire Fire and Rescue Service

2. Email Address this FOI went to (to avoid any email reminders being sent)

[InformationGovernance@bucksfire.go.uk](mailto:InformationGovernance@bucksfire.go.uk)

3. Does your fire brigade have a standard method of dealing with overheating Commercial & Industrial lithium-ion based batteries

YES

NO

4. Does your fire brigade have a standard method of dealing with leaking Commercial & Industrial lithium-ion based batteries

 YES

 NO

5. Does your fire brigade have a standard method of dealing with fires involving Commercial & Industrial lithium-ion based batteries

 YES

 NO

6. If yes to any of the above, please could you expand on your standard process/methodology below, including any links/URL's/documentation (please send as attachments)

Firstly, I would like to clarify how I am interpreting the phrase “standard method”. For any of these incident types the incident commander must request the attendance of a Hazardous Materials Advisor (HMA) and therefore that could be considered a “standard” action. Beyond that however, our standard method of dealing with the above is to follow the National Operational Guidance (NOG) ethos of identifying hazards and implementing control measures on a case by case basis. i.e. we try to avoid adopting a proscriptive approach and adopt the “all hazards” approach of NOG. This means that circumstances might dictate different methods being employed from one incident to the next.

In support of the NOG approach, the three Thames Valley fire and rescue services have developed an Operational Information Note for Lithium-ion Batteries. This is available on our service intranets and on appliance mobile data terminals, and gives relevant information to help crews identify risks and considerations for developing their tactical plans. Incident commanders will use this, together with advice from the HMA, to formulate an appropriate tactical plan.

Supporting knowledge of Lithium-ion battery incidents is provided within the service though the National Fire Chiefs Council online learning package being available on our Learning Management System.

---

#### BRFS Ref:

234 22/23

#### Information Request:

Data Centre information

#### Response:

This is a request for information that relates to the organisation’s contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
- Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the type of contract described above, please can you provide me with the following data. If there is more than one contract, please split the information for each separate supplier this includes annual spend

1. **Contract Title:** Please provide me with the contract title.

Buckinghamshire Fire and Rescue Service do not have any contracts in place for the support of 1. Server Hardware Maintenance, 2. Virtualisation Maintenance/Support, or 3. Storage Area Network Maintenance/Support

2. **Type of Contracts (ABOVE):** Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)

N/A

3. **Existing/Current Supplier:** Please provide me with the supplier's name for each contract.

N/A

4. **Brand:** Please state the brand of hardware or software

N/A

5. **Operating System / Software (Platform):** (Windows, Linux, Unix, vSphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

N/A

6. **Annual Average Spend:** Please provide me with the most recent annual spend for this contract?

N/A

7. **Contract Duration:** (Please can you also include notes if the contract includes any contract Extension periods.)

N/A

8. **Contract Expiry Date:** Please can you provide me with the date of when the contract expires.

N/A

9. **Contract Review Date:** (An approximate date of when the organisation is planning to review this particular contract.)

N/A

10. **Purchase of Servers:** Could you please provide me with the month and year in which most/bulk of servers were purchased.

April 2014

11. **Number of Physical Server:** Please can you provide me with the number of physical servers.

5

12. **Number of Virtual Servers:** Please can you provide me with the number of Virtual servers' servers.

On Site HyperV 11 Cloud Hosted 17

13. **Brief Contract Description:** I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

Buckinghamshire Fire and Rescue Service do not have any contracts in place for the support of 1. Server Hardware Maintenance, 2. Virtualisation Maintenance/Support, or 3. Storage Area Network Maintenance/Support

14. **Contract Owner:** (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

Buckinghamshire Fire and Rescue Service do not have any contracts in place for the support of 1. Server Hardware Maintenance, 2. Virtualisation Maintenance/Support, or 3. Storage Area Network Maintenance/Support and therefore no contract owner!

If this service is part of a managed contract, please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract

N/A

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**BRFS Ref:**

233 22/23

**Information Request:**

Workforce Diversity Survey

**Response:**



**BRFS Ref:**

232 22/23

**Information Request:**

Fire Investigation Report Wellington House, Lincoln Road, Cressex Business Park, High Wycombe, HP12 3RB - 3 June 2021

**Response:**

Fire Investigation report sent.

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**BRFS Ref:**

231 22/23

**Information Request:**

Future Wholetime Recruitment 2023.

**Response:**



FOI 231.docx

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**BRFS Ref:**

230 22/23

**Information Request:**

Could the service please provide information on how many emergency calls were triggered by personal telecare alarms which were set off accidentally, including SOS alerts and falls alarms. If information on what caused the false call out is not available, could they provide details of how many times vehicles were dispatched to an address where no incident had taken place and the resident had not requested assistance.

**Response:**

In common with other Fire and Rescue Services, we record data according to the requirements of the Home Office. Consequently, we do not hold the requested information.

---

**BRFS Ref:**

229 22/23

**Information Request:**

13 Hayter lodge, Freer Crescent, HP13 7QZ. I am writing to request information/reports in regards to the above property in relation to a fire incident on 9th September 2022.

**Response:**

Information sent.

---

**BRFS Ref:**

228 22/23

**Information Request:**

- 1) The number of bronchial challenge tests requested and/or performed at your request during 2019 and 2021 for occupational health or other reasons
- 2) Your providers of bronchial challenge testing (at which locations/sites/departments) for occupational health or other reasons
- 3) The chemical agent used for the test e.g. mannitol or methacholine (if known)
- 4) The contact details of the sites/departments performing the tests?

**Response:**

- 1) The number of bronchial challenge tests requested and/or performed at your request during 2019 and 2021 for occupational health or other reasons – None.
  - 2) Your providers of bronchial challenge testing (at which locations/sites/departments) for occupational health or other reasons – N/A
  - 3) The chemical agent used for the test e.g. mannitol or methacholine (if known) – N/A
  - 4) The contact details of the sites/departments performing the tests? – N/A
-

**BRFS Ref:**

227 22/23

**Information Request:**

The details we require are: 1. Who is your social media management and monitoring tool supplier? 2. Start date & duration of framework/contract with supplier 3. Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date 4. Who is the senior officer (outside of procurement) responsible for this contract?

**Response:**

The details we require are:

1. Who is your social media management and monitoring tool supplier? We use Sendible for our Social Media Management.
  2. Start date & duration of framework/contract with supplier. We started using them in November 2021, this will be reviewed November 2022.
  3. Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date. The spend was £663 for the year.
  4. Who is the senior officer (outside of procurement) responsible for this contract? Communications, Marketing and Engagement Manager.
- 

**BRFS Ref:**

226 22/23

**Information Request:**

Are you able to send us copies of any correspondence sent to the hospital over the last five years including any Fire Officer visit recommendations/action notices?

**Response:**

Information sent.

---

**BRFS Ref:**

225 22/23

**Information Request:**

Information on fire damage to carriageway surface Hampstead Gate,Bradwell Common Milton Keynes.

**Response:**

*The information I need is the date and time of incident and the vehicle registration number. If you are able to supply photographs of the incident, these would be a help too, but I do understand this may not be possible.*

This was a Thames Valley Police incident, and they should be able to provide you with more information/details. TVP URN - 1700 (10/09/2022).

---

**BRFS Ref:**

224 22/23

**Information Request:**

Incident Recording System report

**Response:**

The incident to which you refer took place in Oxfordshire and although Buckinghamshire Fire and Rescue Service did attend, an officer from Oxfordshire Fire and Rescue Service attended, and would have completed the incident report. Therefore, the information requested is not held by Buckinghamshire Fire and Rescue Service.

Oxfordshire Fire and Rescue Service is part of Oxfordshire County Council. Requests for information can be made via its website: <https://www.oxfordshire.gov.uk/council/about-your-council/access-data-and-information/how-request-information/make-request-information> To help with your request, the incident number is 025404-30082022.

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**BRFS Ref:**

223 22/23

**Information Request:**

Fire Investigation Report

**Response:**

Report not requested.

---

**BRFS Ref:**

222 22/23

**Information Request:**

I request to be supplied with data on the causes of fires reported to Buckinghamshire Fire & Rescue Service, including but not limited to those started by disposable BBQs, cigarette litter, broken/discarded glass bottles and sky lanterns. I request that this data is broken down at least by month, for the last 24 months. If available, I also request information on the duration and damage caused by those fires and the cost incurred by your service.

**Response:**



FOI 222 Results  
MI.xlsx

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**BRFS Ref:**

221 22/23

**Information Request:**

Fire Investigation Report.

**Response:**

Report sent.

---

**BRFS Ref:**

220 22/23

**Information Request:**

Numbers of IT and ICT hardware devises.

**Response:**



FOI 220  
Questionnaire.xlsx

---

**BRFS Ref:**

219 22/23

**Information Request:**

information on the Chief Fire Officer's salary.

**Response:**

(a) the current salary (or salary band) of the current CFO and

The Chief Fire Officer/Chief Executive Salary is £153,717. Please see link below to our website:

<https://bucksfire.gov.uk/documents/2021/08/senior-staff-salary-information-2021.pdf/>

b) whether the current or former CFO (since 2010) has retired and then been re-engaged in the service via a paid role?

At its meeting on 15 June 2022 Buckinghamshire & Milton Keynes Fire Authority resolved that:

an offer of employment to the incumbent CFO be approved:

a. subject to the following:

i. a fixed term contract to terminate no later than 1 November 2024 (unless terminated by either side on the giving of 3 months' notice); and

ii. £153,717 per annum starting salary;

b. with other terms and conditions in accordance with the CFO's current entitlements and obligations.

---

**BRFS Ref:**

218 22/23

**Information Request:**

Request for an Incident Recording System report.

**Response:**

Information not available.

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**BRFS Ref:**

217 22/23

**Information Request:**

information regarding injuries on Bonfire Night.

**Response:**



FOI 217 Results  
MI.xlsx

---

**BRFS Ref:**

216 22/23

**Information Request:**

Fires involving E-scooters.

**Response:**



**BRFS Ref:**

215 22/23

**Information Request:**

Could you please send me the following information:

A list of all outdoor fires recorded by your fire and rescue service in:

- June, July and August 2020
- June, July and August 2021
- June, July and August 2022

Please provide as much information as possible about each fire, including but not limited to:

- a) Month
- b) Date
- c) Location (as specific as possible)
- d) Outdoor location type (e.g. Loose refuse; Grassland, woodland and crops; Outdoor structures)
- e) Primary fire (yes or no)
- f) Accidental or deliberate
- g) Outdoor damage area description

These are all categories that I know are recorded by fire services and which are included in the outdoor fires dataset published periodically by the Home Office

(<https://www.gov.uk/government/statistics/fire-statistics-incident-level-datasets>)

**Response:**



**BRFS Ref:**

214 22/23

**Information Request:**

Request for Fire Investigation report.

**Response:**

Not required.

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**BRFS Ref:**

213 22/23

**Information Request:**

Request for EDI information.

**Response:**

- a) The number of roles in your association (expressed in numbers of FTE), that are mainly or exclusively focussed on issues of equality, diversity, or inclusivity. For example, this could include (amongst other guises) “EDI officers” or “diversity and inclusion project managers” but would not include general HR managers - 0 FTE, forms part of other roles in the organisation, EDI Group has representatives from across the Service.
- b) Either a) the pay band of each of these roles, or b) the combined total salaries for these roles. Whichever measure is more in accordance with your data preferences - Not applicable.
- c) In the past 12 months the number of staff days across your organisation which have been committed to attending equality training programmes, whether internally run or with external consultants. (staff days = duration of the training programme multiplied by the number of staff in attendance for the course) - EDI Training – 5 October – numbers to be confirmed, 15/20 expected. Webinars – 10 days x 1 person

d) The contractual cost of any consultants hired, in the past twelve months, to provide any external training or advice on issues of diversity, equality, or inclusivity - £750 for EDI training

e) In the past twelve months, the number of staff days committed to attending conferences relating mainly or exclusively to matters of Equality, Diversity and Inclusion. (duration of conference multiplied by the number of staff in attendance) - Face to Face, 1 person, 2 days. Meetings/conference virtually – 5 days x 1 person.

f) The costs of attending these conferences - £500, webinars are mainly free of charge or as part of wider subscriptions.

g) Membership costs the organisation pays for participation in equality charters such as the Stonewall Equality Champions, or Diversity and Inclusion Workplace champions - ENEI £1,500, AFSA £1,000.

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BRFS Ref:

212 22/23

Information Request:

Request for a fire investigation report.

Response:

Not required.

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BRFS Ref:

211 22/23

Information Request:

information related to the Parish of Grendon Underwood, Buckinghamshire.

Response:



## BRFS Ref:

210 22/23

## Information Request:

I am contacting you to put in a Freedom of Information request. If possible, I am hoping to acquire the following information:

1. The number of Automatic External Defibrillators that are in place in the Buckinghamshire Fire and Rescue Service.
2. The number of AEDs in place in Fire services across your region and the UK.
3. The number of AEDs in place in police services across your region and the UK.
4. Where are AEDs distributed in your organization? Are they typically found in intervention vehicles and/or stations?
5. What brands of AED does your organization use or consider? Is it possible to say what brands each fire and police service are using across the UK and to give an estimate of their market share in 2020/2021?
6. Would the fire services typically use simple or complex AEDs, or both? Would it also be possible to answer this for police services?
7. On average, what is the purchasing price of an AED that fire services/police services are paying?

## Response:

1. The number of Automatic External Defibrillators that are in place in the Buckinghamshire Fire and Rescue Service: We have 38 defibrillators on our appliances and a further 9 attached to Stations for public use.
2. The number of AEDs in place in Fire services across your region and the UK: We are not in a position to answer this question.
3. The number of AEDs in place in police services across your region and the UK: We are not in a position to answer this question.
4. Where are AEDs distributed in your organization? Are they typically found in intervention vehicles and/or stations? We have defibrillators on our frontline appliances, and we also have them on the front of the following stations: High Wycombe, Waddesdon, Brill, Aylesbury, Princes Risborough, Beaconsfield, Broughton, Newport Pagnell and Winslow.

5. What brands of AED does your organization use or consider? Is it possible to say what brands each fire and police service are using across the UK and to give an estimate of their market share in 2020/2021? The ones on the appliances are Martek Lifelines. The ones on the Station we own (Aylesbury, Broughton, High Wycombe and Newport Pagnell) are Lifeline Views. The other Station have theirs provided by local groups and are of various makes which we don't own.
  6. Would the fire services typically use simple or complex AEDs, or both? Would it also be possible to answer this for police services? We typically would only use simple AEDs, this would be the case for those on the front of the Station and those within our appliances.
  7. On average, what is the purchasing price of an AED that fire services/police services are paying? We do not have this information.
- 

**BRFS Ref:**

209 22/23

**Information Request:**

Please provide me with a copy of your logo guidelines, branding manual or equivalent document.

**Response:**

We are currently in the process of reviewing our brand guidelines and don't have any documentation to send at this time.

---

**BRFS Ref:**

208 22/23

**Information Request:**

We are researchers from The School of Pharmacy at De Montfort University in Leicester, working on the fire risk of emollient products when dried into fabrics. This work is in collaboration with the National Fire Chiefs Council. In light of our work on this matter, we are partnering with the National Fire Chiefs Council Emollient Lead, to gain more understanding of the significance of this risk by obtaining more up-to-date data from the Fire and Rescue Services.

Therefore, please could we request answers by filling in the seven questions via the following link:



**Response:**

The seven questions were responded to on the link provided.

---

**BRFS Ref:**

207 22/23

**Information Request:**

How is drone technology being used within this fire service?

How many drones does this fire service have?

Which drones are you using?

How many missions have you run with drones this year?

Who oversees your drone operations?

**Response:**

How is drone technology being used within this fire service? There are no current drone operations taking place.

How many drones does this fire service have? One drone although it is currently not serviceable.

Which drones are you using? Inspire 1.

How many missions have you run with drones this year? None.

Who oversees your drone operations? Group Commander Adam Burch with Station Commander Mick Baxter as drone lead.

---

**BRFS Ref:**

206 22/23

**Information Request:**

Incident Report – Old Tea Warehouse, High Wycombe.

Response:

Report sent.

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BRFS Ref:

205 22/23

Information Request:

Fire Investigation - Report Candlewicks, Walnut Tree, Milton Keynes

Response:

Report sent.

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BRFS Ref:

204 22/23

Information Request:

I would like to know the percentage of availability for every appliance in Buckinghamshire between the dates of 25/07/21 - 25/07/22.

Response:



FOI 204 - Appliance  
Availability.xlsx

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BRFS Ref:

203 22/23

Information Request:

The ICT documents I require are the most recent update (2022 onwards documents)

I wish to obtain the following documents:

1. ICT/IM&T/IS Strategy- The IT department strategy or plans, highlights their current and future objectives.
2. ICT Org Chart- A visual document that presents the structure of the IT department, please include name and job titles. If this cannot be sent, please work towards a structure with job titles.
3. ICT Annual or Business Plan- Like the ICT strategy but is more annually focused.
4. ICT Capital Programme/budget- A document that shows financials budget on current and future projects.

If some of these documents are not valid, please state when the 2022 onwards ICT documents are planned to be published.

Response:

The ICT documents I require are the most recent update (2022 onwards documents)

I wish to obtain the following documents:

1. ICT/IM&T/IS Strategy- The IT department strategy or plans, highlights their current and future objectives. The ICT/IM&T/IS Strategy- is available to view on our website at [https://bucksfire.gov.uk/documents/2020/03/161019\\_exec\\_committee\\_agenda.pdf/](https://bucksfire.gov.uk/documents/2020/03/161019_exec_committee_agenda.pdf/)
2. ICT Org Chart- A visual document that presents the structure of the IT department, please include name and job titles. If this cannot be sent, please work towards a structure with job titles. An org chart for the ICT function is attached, we do not share names and contact information.
3. ICT Annual or Business Plan- Like the ICT strategy but is more annually focused. We do not have an annual ICT plan.
4. ICT Capital Programme/budget- A document that shows financials budget on current and future projects. The annual statement of accounts show what money we set aside for ICT capital each year it is available to view on our website at <https://bucksfire.gov.uk/documents/2022/07/statement-of-accounts-2021-22-unaudited.pdf/>



Bucks Fire ICT Org  
Chart.pdf

BRFS Ref:

202 22/23

Information Request:

Under the FOI, I request the following information:

1. Is your service paying Immediate Detriment on Firefighters Pensions?
2. How many operational staff is your service 'over establishment'?
3. How many operational colleagues can retire (and/or reach 30 years of service) from now until October 2023?

Response:

Under the FOI, I request the following information:

1. Is your service paying Immediate Detriment on Firefighters Pensions? Yes
2. How many operational staff is your service 'over establishment'? None
3. How many operational colleagues can retire (and/or reach 30 years of service) from now until October 2023? Based on the retirement eligibility of age 50 with 30 years' service, we currently have 10 Wholetime employees who will become eligible to retire between now (August 2022) and 1 October 2023.

---

BRFS Ref:

201 22/23

Information Request:

Please can I request the following information...

How many petrol and diesel vehicle fires did the force attend between April 2019 and to March 2022, broken down by financial year.

How many electric vehicle fires did the force attend between April 2019 and to March 2022, broken down by financial year.

From April 2022 to June 2022, how many electric vehicle fires did the force attend?

Response:

*Please can I request the following information...*

*How many petrol and diesel vehicle fires did the force attend between April 2019 and to March 2022, broken down by financial year -*

*How many electric vehicle fires did the force attend between April 2019 and to March 2022, broken down by financial year.*

*From April 2022 to June 2022, how many electric vehicle fires did the force attend?*

Our incident reporting is dictated by the Home Office, the reporting does not identify the energy source of the car.

---

**BRFS Ref:**

200 22/23

**Information Request:**

This is an information request for the fire and rescue service.

Please include the information for each of the following periods; 2019-20, 2020-21, 2021-22:

- The cost of wrapping, decorating or painting any existing vehicles that the service owns with rainbow decorations
- The cost of purchasing any new vehicles with rainbow decorations

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

**Response:**

*Please include the information for each of the following periods; 2019-20, 2020-21, 2021-22:*

- *The cost of wrapping, decorating or painting any existing vehicles that the service owns with rainbow decorations*
- *The cost of purchasing any new vehicles with rainbow decorations*

*If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.*

Buckinghamshire Fire and Rescue Service has not purchased, or rainbow wrapped any Service vehicle.

---

**BRFS Ref:**

199 22/23

**Information Request:**

In the public interest, I would like to request a number of statistics relating to Death, Serious Injury and Life Changing Injury in the following areas, relating to the years 2018 to 2021:

All statistics and areas are required for The United Kingdom of Great Britain and Northern Ireland only.

Rivers and Canals  
Inshore Waters  
Flooding  
Derelict and unused buildings  
Unsafe structures  
Used buildings  
Caves  
Building sites  
Mountainous Regions  
Forests and Wooded areas  
Coastal Areas  
Canyons and Valleys  
Confined Spaces  
Trench Entrapment

Or involving;

Large machinery  
Inshore recreational boats, canoes or water activities Abseiling Rock climbing  
Hiking Mountaineering Mountain Biking Cave exploration Camping or  
exploration Misadventure Working in unsafe environments Weather related  
Natural Disaster

## Response:



FOI 199 results.xlsx

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## BRFS Ref:

198 22/23

## Information Request:

Please can you send me a list of the most to least on call fire stations call outs for 2020-2021.

## Response:



FOI 198 On Call  
Station callouts 2020

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## BRFS Ref:

197 22/23

## Information Request:

**Please could you answer some questions about how you are currently handing your spending at the Authority:**

### **Travel & Expenses**

1. What finance system do you use?
2. What system do you use to manage and process your staff's expenses?
3. What is the expense process?
4. How long does it take on average to process 1 expense claim?
5. How many expense claims were made in FY21/22? And what was total value of expense claimed in FY21/22?
6. Can your staff submit expenses remotely?
7. How are you claiming VAT on mileage? Do your staff have to deduct commute from mileage manually?
8. What percentage of expense claims are you auditing?
9. How many FTEs (full time employees) do you have processing expense claims?

10. What is the average time to reimburse your staff's expenses?
11. How are you reporting on expense spend?
12. Are there direct data integrations for expense spend directly into your main finance system? Alternatively, are they bulk uploaded via JPEG etc.?

### **Invoices**

13. What system do you use for managing/processing invoices?
14. What is your current invoice process for handling supplier invoices, from receipt to when it is posted in the ERP/finance system and ready for payment?
15. How many invoices were processed in FY21/22?
16. How many FTEs (full time employees) do you have in your accounts payable team who process invoices?
17. What percentage of invoices were paid late in FY21/22?
18. Do you use Optical Character Recognition (OCR) to scan invoices?
19. Do you have to manually validate the scanned invoices from the OCR capture?
20. Do you currently have a PO system or a non-PO system? If you use both types – what is the percentage of PO invoices vs. non-PO invoices?
21. Are you claiming VAT on invoices? If so, are you doing this in-house?
22. How are you currently reporting on invoice spend?

### **Response:**

#### **Travel & Expenses**

13. What finance system do you use? CAPITA: Integra 2 – Finance
14. What system do you use to manage and process your staff's expenses? Midlands HR: Itrent - Payroll
15. What is the expense process? Electronic
16. How long does it take on average to process 1 expense claim? Paid monthly in arrears.
17. How many expense claims were made in FY21/22? 1246 lines and 526 employees  
And what was total value of expense claimed in FY21/22? £44769
18. Can your staff submit expenses remotely? Yes
19. How are you claiming VAT on mileage? Duty is taxable.
20. Do your staff have to deduct commute from mileage manually? Yes
21. What percentage of expense claims are you auditing? The claims needs to be approved by the line manager which is a check in itself. Annually we have an internal audit that will check a sample of claims. Payroll also run an adhoc check every month
22. How many FTEs (full time employees) do you have processing expense claims?  
2.6 FTE
23. What is the average time to reimburse your staff's expenses? Monthly in arrears.
24. How are you reporting on expense spend? As part of our regular revenue monitoring.



25. Are there direct data integrations for expense spend directly into your main finance system? Alternatively, are they bulk uploaded via JPEG etc.? Bulk upload

### **Invoices**

23. What system do you use for managing/processing invoices? CAPITA: Integra 2 – Finance

24. What is your current invoice process for handling supplier invoices, from receipt to when it is posted in the ERP/finance system and ready for payment? OCR to scan into Integra 2, matched with purchase order, if PO not goods receipted, notification will be sent to requisitioner to confirm receipt of delivery. System will not pay invoice without valid goods receipt.

25. How many invoices were processed in FY21/22? 4250

26. How many FTEs (full time employees) do you have in your accounts payable team who process invoices? 2 FTE

27. What percentage of invoices were paid late in FY21/22? 3%

28. Do you use Optical Character Recognition (OCR) to scan invoices? Yes

29. Do you have to manually validate the scanned invoices from the OCR capture? Manual review before upload

30. Do you currently have a PO system or a non-PO system? Yes If you use both types – what is the percentage of PO invoices vs. non-PO invoices? 98.6% PO & 1.4% non-PO

31. Are you claiming VAT on invoices? If so, are you doing this in-house? Yes, via Integra 2 using Making Tax Digital module.

32. How are you currently reporting on invoice spend? As part of our regular revenue monitoring.

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#### **BRFS Ref:**

196 22/23

#### **Information Request:**

Reason for involvement, current status of involvement and action plan moving forward

#### **Response:**

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#### **BRFS Ref:**

195 22/23

#### **Information Request:**

Freedom of Information Request regarding the Managed Print Service Contract.

1. Please can you provide the following:
  - a. The name of the current supplier
  - b. The brand of the equipment provided by the current supplier
  - c. The start date(s) for the contract(s) if available
  - d. The end date(s) for the contract(s)
    - i. Please confirm if there are extension options on the contract and if any have been implemented.
    - li Or has a new contract been awarded?
  - e. The number of MFDs in each contract
  - f. The preferred route to market, eg framework, OJEU....
  - g. If route to market is a framework, please state which. For example, Crescent Purchasing Consortium, NPS Wales, Staffs PC500, Crown Commercial Service, HTE, LPP, etc...
  - h. When will the requirements for the next contract be reviewed internally?
  - i. Who internally is responsible for this contract?

**Response:**

Freedom of Information Request regarding the Managed Print Service Contract.

1. Please can you provide the following:
  - a. The name of the current supplier – Konica Minolta
  - b. The brand of the equipment provided by the current supplier - Bizhub
  - c. The start date(s) for the contract(s) if available – New contract commences 17/09/2022
  - d. The end date(s) for the contract(s) – Current contract expires 16/09/2022 - New contract due to commence 17/09/22 to 16/09/27
    - i. Please confirm if there are extension options on the contract and if any have been implemented.

li Or has a new contract been awarded? – New Contract award in progress now against a framework

e. The number of MFDs in each contract - 30

f. The preferred route to market, eg framework, OJEU.... - Framework

g. If route to market is a framework, please state which. For example, Crescent Purchasing Consortium, NPS Wales, Staffs PC500, Crown Commercial Service, HTE, LPP, etc... - KCS

h. When will the requirements for the next contract be reviewed internally? New contract due to be commence Sept 2022, next review scheduled Sept 2025/26

i. Who internally is responsible for this contract? – ICT Manager & Procurement Department

---

BRFS Ref:

194 22/23

Information Request:

I would be grateful if you could provide the following data under Freedom of Information:

Number of fires you have attended relating to solar / photovoltaic panels in 2020, 2021 and 2022 to date. I'd be grateful if you could break this down by year. Number of fires you have attended relating to log burners / open log fires in 2021 and 2022 to date, broken down by month.

Response:



FOI 194 solar & log burner results MI.xlsx

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BRFS Ref:

193 22/23

Information Request:

1. Does the Security of Network & Information Systems Regulations (NIS Regulations) apply to the FRS or any part of the FRS? (See here for information on the Reg: <https://www.gov.uk/government/collections/nis-directive-and-nis-regulations-2018>)
2. Has the FRS implemented, or is the FRS making preparations for, processes, procedures and policies related to NIS Regs?
  - a. If yes, when were these implemented?
  - b. If it is a current project, when do you expect it to be completed?
  - c. If no, why is it not being implemented?
3. Has the FRS considered training requirements for NIS Regs?
  - a. If yes has training been delivered?
  - b. If yes when was it last delivered?
  - c. If yes, but the consideration decided against training, why was this the case?
4. Whom is responsible for the NIS D project/management (a job title and name, or if employee is below the disclosable level just a job title is fine)

Response:



FOI193 information  
not held.docx

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BRFS Ref:

192 22/23

Information Request:

Up to date Fleet List

Response:



FOI 192 RED FLEET  
LIST FOI 01.04.22.pdf

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BRFS Ref:

191 22/23

Information Request:

## Information on Electric Vehicle Fires

### Response:



FOI 191 Electric  
vehicle fires Results.x

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### BRFS Ref:

190 22/23

### Information Request:

Information for Fire Risk Assessment - Milton Keynes

### Response:

*Is there a high incidence of arson in the vicinity of the building? How many incidents have been recorded in the past 2 years? How many incidents have been recorded in the past 5 years?*

Arson is a legal term with which you would need to make contact with the Police. We can only provide details of where we believe a fire was started by somebody that did not own the property. Do you have a figure/method in mind of identifying 'high incidence'?

Is there a high incidence of criminal damage/arson in the vicinity of the building? How many recorded incidences in the past 12 months?

Again, do you have a figure/method in mind of identifying 'high incidence'?

Has any school within the area (1 mile) suffered arson attacks? How many incidents within the last 5 years?

As above regarding the term 'arson'

Is the fire service expected to attend this site within a target attendance time of 10mins?

There is no individual target for each incident. The Service looks to maintain its average attendance time to all incidents which, for the year 2020/2021 was 08:26.

Is there an adequate and readily available supply of water for firefighting near the building?

There is a 150mm hydrant at the junction of Renny Park Road and Renny Lodge Roundabout, Also an 80mm hydrant outside 9 London Road, Newport Pagnell. Both hydrants are visible on Google Street View.

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**BRFS Ref:**

189 22/23

**Information Request:**

Copy of Fire Investigation Report for fire at The Richard Attenborough Stage, Pinewood Studios, SLO 0NH on 15 March 2022

**Response:**

Report sent.

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**BRFS Ref:**

188 22/23

**Information Request:**

I understand the service obtains its insurance from the Fire and Rescue Indemnity company (FRIC) as a discretionary mutual to which you are a member of and have a say in how the company (FRIC) is run. I understand that Regis Mutual Management Limited (RMML) who are FRIC's appointed managers have now gone into administration. Can I please ask the following: What Actions have you undertaken following this administration Who is / will now provide the services RMML did and when will/did this change Please provide any meeting minutes/notes/emails relating to decisions Please confirm if there has been any break or lapse in your cover for Motor, Employers Liability, Public liability, officers indemnity covers (and any other cover you may have placed with FRIC) What is to your knowledge, the financial position of FRIC Who is your lead contact for matters relating to FRIC/RMML - Please provide their name, rank, email and contact number where possible Following RMMLs administration

what considerations have been given to the service remaining a part of FRIC.  
Please provide any minutes/notes/emails relating to these internal discussions

**Response:**

I understand the service obtains its insurance from the Fire and Rescue Indemnity company (FRIC) as a discretionary mutual to which you are a member of and have a say in how the company (FRIC) is run.

I understand that Regis Mutual Management Limited (RMML) who are FRIC's appointed managers have now gone into administration.

Can I please ask the following:

What Actions have you undertaken following this administration

*On 7 June 2022 we were notified by the Chairman of the Fire and Rescue Indemnity Company Ltd (FRIC) that Regis Mutual Management Ltd had been placed into Administration by the High Court. The notification advised that whilst in administration the company will continue to trade as normal and claims reporting and claims handling activities should not be affected.*

Who is / will now provide the services RMML did and when will/did this change

*The services continue to be provided by Regis Mutual Management Ltd whilst in administration.*

Please provide any meeting minutes/notes/emails relating to decisions

*The Service/Authority has not made any decisions as a result of the notification.*

Please confirm if there has been any break or lapse in your cover for Motor, Employers Liability, Public liability, officers indemnity covers (and any other cover you may have placed with FRIC)

*There has been no break or lapse in the insurance policies held in the joint names of FRIC and its Member authorities.*

What is to your knowledge, the financial position of FRIC

*FRICs accounts for the year to 31 October 2021 are filed at Companies House. Since the year end FRIC has returned parts of its accrued surplus to Member authorities. There is no risk to FRIC's reserves, cash or assets from the decision by the High Court to place Regis Mutual Management into administration.*

Who is your lead contact for matters relating to FRIC/RMML - Please provide their name, rank, email and contact number where possible

*Various individuals provide support relating to insurance matters who are internal and external to the organisation.*

Following RMMLs administration what considerations have been given to the service remaining a part of FRIC. Please provide any minutes/notes/emails relating to these internal discussions

*The Authority views FRIC as a successful mutual arrangement that delivers good value and we have no plans to review our membership because the provider of FRICs management services has been placed into Administration.*

---

**BRFS Ref:**

187 22/23

**Information Request:**

Do you keep a record of the number of incidents that you attended on the M40 in Bucks? I am curious to know the rate of turn-out. Any recent period for which you have a record of incidents would be appreciated.

**Response:**



FOI 187 Results  
ML.xlsx

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**BRFS Ref:**

186 22/23

**Information Request:**

I would like to know how many working days (both firefighters and staff) were lost to psychological disorders between January 2020 and January 2022.

**Response:**





FOI 186 Results  
MI.xlsx

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**BRFS Ref:**

185 22/23

**Information Request:**

EDI Purchase of Lanyards and Flag, and gender-neutral toilets.

**Response:**

This is an information request relating to purchases of LGBT lanyards, LGBT flags and the installation of gender neutral toilets.

Please include the information for each of the following periods; 2019-20, 2020-21, 2021-22:

- Annual purchases of LGBT+ flags (rainbow flags and derivatives) including the total number of LGBT+ flags purchased
- Annual purchases of LGBT+ lanyards (lanyards with rainbow detailing) including the total number of LGBT+ lanyards purchased – 2019-20 55 rainbow-coloured lanyards were purchased totalling £30.25. We are not aware if fire stations have brought them individually.

Annual installations of gender neutral toilets. By gender neutral toilets I mean multiple occupancy toilets which any gender can use. Please do not include single-occupancy or disabled toilets – 2021-22 four toilets and washrooms have been made gender neutral on four of our premisses.

---

**BRFS Ref:**

184 22/23

**Information Request:**

Details of Contract Register

### Response:

The contracts register is published on our Website and is already available to view.

The link is below:

[Contracts Register - Buckinghamshire Fire & Rescue Service \(bucksfire.gov.uk\)](https://bucksfire.gov.uk)

The contracts register is available to download in excel format.

The contact is the Procurement Manager - Ronda Smith [rondasmith@bucksfire.gov.uk](mailto:rondasmith@bucksfire.gov.uk)

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### BRFS Ref:

183 22/23

### Information Request:

I would like you to provide me with the number of callouts the fire service has attended relating to grass, woodland, forest or crop fires during the financial years 2011/12, 2012/13, 2013/14, 2014/15, 2015/16, 2016/17, 2017/18, 2018/19, 2019/20, 2020/21 and 2021/22 respectively. For each of these incidents in each of these years, I would also like you to provide me with the total number of hours spent at these fires (incident time).

### Response:



FOI 183 Results.xlsx

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### BRFS Ref:

182 22/23

### Information Request:

Software Contracts

### Response:

1.The product name & provider of your incident recording software

Product: IRS  
Supplier: 3TC  
Number of Licences 75  
Between £10,000 and £25,000  
Contract due to Expire 06/05/2024 – Review Date 06/05/2023

2.The product name & provider of any Hydrant Management software  
AIRBUS Hydra DIS /FIS /GIS  
Number of Licences 3  
£3,200  
Rolling renewal

3.The product name & provider of your risk management software  
Active Informatics Ltd  
Less than £10,000  
Current contract expires 31/03/2025 – Review Date 01/04/2024

4.The product name & provider of any geographical information system (GIS) and  
Gazetteer software  
Cadcorp  
Workloader / Mapmodeller maint  
Number of licenses 3  
Less than £10,000  
Rolling Agreement

Bramblehub Ltd in conjunction with Aligned Assets Ltd  
Bluelight Gazetteer Management System  
Between £25,000 and £40,000  
Current Contract Expires 28/02/2024 – Review Date 01/07/2023

Dotted Eyes  
FME Professional Fixed/Address bundle subscription  
Number of Licences 3  
Less than £10,000  
Rolling renewal

Esri  
ArcGIS Desktop Basic  
1 license  
Less than £1,000  
Rolling renewal

5.The product name & provider of your Mobile Data Terminal software  
Airbus Defence And Space

Maintenance Support Service  
Number of licences 52  
Between £25,000 and £40,000  
Contract expires 30/04/2024 – Review Date 01/03/2023

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**BRFS Ref:**

181 22/23

**Information Request:**

Information on serving fire service employees i.e. criminal convictions etc.

**Response:**



FOI 181.docx

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**BRFS Ref:**

180 22/23

**Information Request:**

Facilities Management Contracts - Lifts

**Response:**

Nova Lifts - lift contract

1. Supplier/Provider of the services – NLC Nova Lift Co Ltd.
2. Total Annual Spend – The spend should only relate to each of the service contracts listed above - £2,331.00
3. A description of the services provided under this contract please includes information if other services are included under the same contract. – To provide a lift maintenance service that meets good industry practice, including examinations or certificates required to comply with statutory or regulatory bodies+ To provide a lift maintenance service that meets good industry practice, including examinations or certificates required to comply with statutory or regulatory bodies.

4. The number of sites the contract covers – 5 No Sites.
  5. The start date of the contract – April 2022
  6. The end date of the contract – April 2023
  7. The duration of the contract, please include information on any extensions period- 1 year no extensions.
  8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address. – Gordon Wylie, Property Manager, 01296 744400, [facilitiesteam@bucksfire.gov.uk](mailto:facilitiesteam@bucksfire.gov.uk)
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**BRFS Ref:**

179 22/23

**Information Request:**

Following your recent recruitment drive for whole time firefighters in October 2020, could you please tell me the total number of applications received and how many applicants were successful and have started training.

**Response:**

With regard to our October 2021 recruitment campaign, we had 258 applications. 18 candidates were employed and started training on 1 March 2022.

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**BRFS Ref:**

178 22/23

**Information Request:**

Fires in Chalfont St Giles.

**Response:**



FOI 178 -  
Chalfonts.docx

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BRFS Ref:

177 22/23

Information Request:

1) I would like the service to provide me with details of how many grievances there have been each year for the last 5 years.

2) I would also like how many disciplinaries there have been for each year over the last 5 years. I would like these numbers to be broken down into how many of these disciplinaries were level 1, how many were level 2 and how many were level 3 disciplinaries.

Response:

	2022/21	2021/20	2020/19	2019/18	2018/17
Grievances	1	5	8	1	4
Disciplines	Informal - 4	Informal -1	Informal - 4	Informal - 0	Informal - 1
	Stage 1 – 0	Stage 1 – 0	Stage 1 – 0	Stage 1 – 0	Stage 1 – 0
	Stage 2 – 7	Stage 2 – 10	Stage 2 – 5	Stage 2 – 2	Stage 2 – 5
	Stage 3 – 4	Stage 3 - 17	Stage 3 - 3	Stage 3 - 2	Stage 3 - 2

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BRFS Ref:

176 22/23

Information Request:

(a) wholtime firefighter, (b) retained firefighter, (c) fire control room, (d) support staff and (e) total staff there were employed in your Fire and Rescue Service, measured by headcount, on 31 March 2021 and 31 March 2022.

Response:



FOI 176  
070422.docx

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### BRFS Ref:

175 22/23

### Information Request:

How many fires have been caused by e-scooter batteries in the county? April 2021 – April 2022 April 2020 – March 2021 April 2019 – March 2020

### Response:



FOI 175 e-scooter  
fires.pdf

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### BRFS Ref:

174 22/23

### Information Request:

The amount spent on training and the number of staff trained each year for the fire and rescue services for the years between 2018 and 2022.

### Response:

These costs include all training expenses for both operational and support staff – costs elements picked up are courses and conference fees, staff training, other trainings such as driver training, water, health and safety etc,

Please note that we do not have any data for financial year 2021/22 as we are still working on closing the accounts.

As previously mentioned, we do not have a record of how many members of the organisation received training as we would expect all staff throughout each year to receive some level of training. I have therefore provided total training costs and average headcount for each period.

<b>Financial Year</b>	<b>Training costs</b>	<b>Average headcount</b>
2017/18	£485,000	457
2018/19	£535,000	431
2019/20	£490,000	444
2020/21	£438,000	473

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**BRFS Ref:**

173 22/23

**Information Request:**

Deliberate Fires

**Response:**



FOI 173 Deliberate  
Fires results.xlsx

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