



Buckinghamshire
FIRE & RESCUE SERVICE
we save lives

Information requests 2025 to 2026

Responses to requests made between 1 April 2025 and 31 March 2026

We receive a wide range of requests for information from the public and from businesses. Listed below are the requests we have responded to under the Freedom of Information Act 2000, between 1 April 2025 and 31 March 2026

BRFS Ref: Applicant Tracking System (ATS)

655 25/26

Information Request:

Please see response below regarding applicant tracking system (ATS).

Response:

Please provide the following information relating to the Applicant Tracking System (ATS) currently used by the organisation.

ATS details

* The name of the Applicant Tracking System currently in use: **iTrent**

* The supplier/vendor of the system: **Midland HR**

Contract information

* The start date of the current ATS contract: **27/04/2025**

* The end date of the current ATS contract: **26/04/2029**

* Any extension options included within the contract (if applicable): **No**

* Contract value (£): **£183,123**

Future procurement

* Whether the organisation intends to re-tender for the ATS at the end of the current contract: **Yes**

* If known, the anticipated timeframe for any future tender or procurement process: **Scoping will commence in 2028**

Contract ownership

* The job title and department of the officer with primary responsibility for managing the current ATS contract: **Anna Collett – Head of People Services**

Procurement responsibility

* The job title and department of the person primarily responsible for procurement of recruitment or HR systems within the organisation: **Ronda Smith; Procurement Manager**

BRFS Ref: Fires involving e-bikes and e-scooters

654 25/26

Information Request:

Please provide data on **fires involving e-bikes or e-scooters** recorded by your fire service. Specifically, I would be grateful for:

- The annual total number of fires involving e-bikes or e-scooters for 2020, 2021, 2022, 2023, 2024, 2025, and for the year to date in 2026.
- A breakdown of these annual totals by device type (e-bike or e-scooter).
- A breakdown of these annual totals by the number of related injuries and fatalities.

Response:



FOI 654 E-bike and
E-scooter fires from

BRFS Ref: Tender for Language Services

653 25/26

Information Request:

I am writing to request the following information under the Freedom of Information Act 2000:

1. **When the organisation last ran a procurement or tender process for language services**, including (but not limited to) translation, interpretation, or transcription services.
2. **The evaluation weighting used in that tender**, specifically the percentage weighting allocated to quality and the percentage weighting allocated to price (e.g., 70% quality / 30% price).
3. **The quality and price scores awarded to each bidder** in that tender, including:
 1. The name of each bidder
 2. The quality score for each bidder.
 3. The price score for each bidder.
 4. The total score for each bidder

If any part of the information is exempt, please provide the non-exempt portions and cite the specific exemption(s) being relied upon.

Response:

Our requirement for Language Services is minimal and purchased on an adhoc basis with a low spend value. This low value, low requirement does not require a tender process. Buckinghamshire Fire and Rescue Service does not hold the information requested.

BRFS Ref: Lithium Ion and Electric Vehicle Fires

652 25/26

Information Request:

Please see response below regarding Lithium Ion and Electric Vehicle Fires.

Response:



FOI 652 Lithium
battery fires respons

BRFS Ref: Animal Rescue Incidents

651 25/26

Information Request:

Please see response below regarding animal rescue incidents.

Response:



FOI 651 Animal
rescues response.xls

BRFS Ref: Oxfordshire County Council's consultation regarding the
potential closure of Henley Fire Station

650 25/26

Information Request:

I understand that a report was completed by Oxfordshire County Council regarding the potential closure of Henley Fire Station. The Henley Standard understands that Buckinghamshire Fire and Rescue Service responded to the report and the public consultation, due to some fire rescue vehicles from Buckinghamshire being deployed to fight fires in Henley when there are shortages. Please, under my FOI request, could you let us know your response.

I mis-phrased regarding the contents. Oxfordshire County Council would have those, and I have contacted them for the relevant information.

Response:

Buckinghamshire Fire and Rescue Service did submit a response to Oxfordshire Fire and Rescue Services' consultation which was titled 'Improving our fire and rescue service – Have Your Say' our response was submitted via their online

questionnaire and as such we do not have a copy of our response. I am not aware of a specific report produced by Oxfordshire County Council relating to the potential closure of Henley Fire Station outside the supporting information for the consultation. We responded to the consultation in line with accepted practice of contributing sector specific insight to our partners and an expectation from our communities that we feed into changes in the region that may impact the response we provide. Therefore, we do not hold this information.

Response across county borders is a well-established norm in the fire sector and in the Thames Valley Fire and Rescue Services (Bucks, Berks and Oxon) we operate a borderless mobilising system where our communities receive the quickest response from across the Thames Valley regardless of where that resource is based.

BRFS Ref: Information on Lithium Battery Fires

649 25/26

Information Request:

Please see response below regarding Lithium Battery Fires, some of the requested information was not held.

Response:



FOI 649 Domestic
property fires and li

BRFS Ref: Workforce Data

648 25/26

Information Request:

Please see information below regarding workforce data.

Response:



BRFS Ref: Confidential Waste Destruction Contract

647 25/26

Information Request:

Please see information below regarding confidential waste destruction contract.

Response:

The details I require are:

- Has confidential waste been procured via tender or framework, or another means, if other means, please confirm how you procured your confidential waste. – Confidential waste services are provided within our Waste Management Services contract which was recently tendered via a below threshold open tender.
- If a framework, could you confirm the name of the framework please? N/A
- Actual contract values of each framework/contract (& any sub lots) - Spend on confidential waste services is minimal, on average is less than £3k a year and is required on an adhoc basis.
- Start date (month and year) & duration of contract – 01/04/2026 to 31/03/2029
- Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension, along with the final possible contract end date? - Yes, 12 months to 31/03/2030.
- Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed? - See answer above.
- Who is the procurement officer responsible for this contract and could you provide their email address and phone number please? Ronda Smith – Procurement Manager – procurement@bucksfire.gov.uk

- Do you have a generic email address for your procurement department, for example procurement@organisation.com, if so could you confirm this? procurement@bucksfire.gov.uk
- Who is the senior officer (outside of procurement) responsible for this contract and could you provide their email address and phone number please? – Laura Power – Property Manager – lpower@bucksfire.gov.uk
- Who is the current supplier? Biffa Waste Ltd
- If your current supplier is a Facilities Management/Waste/Cleaning Company, which sub-contractor services your organisation? E.g., which company's staff actually collect your confidential waste? This information is not available
- Will this request and response be published on your website? If so, could you provide a link? – Buckinghamshire Fire and Rescue Service publish a yearly Disclosure Log of responses to Freedom of Information Act requests <https://bucksfire.gov.uk/publications/disclosure-log/>

BRFS Ref: Fire and pets

646 25/26

Information Request:

Please see response below regarding Fire and pets.

Response:



FOI 646 pet rescues
within fire incidents.>

BRFS Ref: Damage done to Fire Appliances by Pot Holes

645 25/26

Information Request:

For each of the following calendar years respectively 2025, 2024, 2023, 2022 and 2021

How many fire engines in your fleet have been damaged by potholes, including damage to tyres, wheels, steering alignment? What has the repair cost been?

How many times has a fire engine been taken out of service to be checked after pot hole related damage?

Have there been any incidents where a pothole related problem has delayed the response to a 999 call? Can you please supply examples

Has your organisation successfully claimed compensation for pothole related damaged to your fire engines – and if so how much compensation was received?

Response:

Buckinghamshire Fire and Rescue Service (BFRS) can confirm it has had no fire engines damaged by pot holes.

BFRS Ref: Mobilising System display system

644 25/26

Information Request:

Please could you provide the name of the company and/or software supplier responsible for the station screensaver or display system that shows incident details when crews are mobilised.

Response:

The name of the company that supplies the Buckinghamshire Fire and Rescue Service turnout / mobilising system is Multitone Electronics.

BFRS Ref: What do the CFO, DCFO and ACFO do.

643 25/26

Information Request:

What do you high command do? For Example in the Met police there Commissioner is MPS Oversight and Deputy Met ops oversight, What does Chief Fire Officer, Deputy Chief Fire Officer and Assistant Chief Fire Officer do?

Response:

Chief Fire Officer

The Chief Fire Officer (CFO) provides strategic leadership to ensure the Service fulfils its vision of making Buckinghamshire and Milton Keynes the safest places to live, work and travel. The role is responsible for driving high performance, efficiency, and value for money, shaping and delivering the Service's long-term direction, and strengthening resilience through effective partnerships and collaboration at local and national levels. The CFO leads the development of an inclusive organisational culture that promotes equality, diversity and inclusion for all employees. In addition, the role holds overall accountability for ensuring the Service meets all statutory duties and obligations under the Fire and Rescue Services Act 2004, associated regulations and the Fire and Rescue National Framework, ensuring the needs of local residents and communities are fully reflected in the Service's approach.

Deputy Chief Fire Officer

The Deputy Chief Fire Officer (DCFO) supports delivery of an excellent, modern and agile Fire and Rescue Service and works alongside the CFO and Strategic Management Board to drive high performance, efficiency and value for money across the organisation. The role is responsible for overseeing service delivery functions, deputising for the CFO when required, and supporting the Service's overall governance and corporate management. The DCFO monitors and manages the performance of the Prevention, Protection and Response departments to ensure the objectives of the Community Risk Management Plan are met and that robust assurance is provided on day-to-day operations. Through strong and visible leadership, the DCFO promotes and embeds a culture of equality, diversity and inclusion, modelling the highest professional standards and ensuring fairness, transparency and positive behaviours across the organisation.

Assistant Chief Fire Officer

The Assistant Chief Fire Officer (ACFO) is responsible for delivering an excellent, modern and agile Fire and Rescue Service, contributing to the overall strategic

direction and high performance of the organisation. Reporting to the Deputy Chief Fire Officer as part of the Strategic Management Board, the ACFO oversees all service delivery functions and ensures the effective performance of Prevention, Protection and Response departments in line with the Community Risk Management Plan. The role provides assurance on day-to-day operational performance, drives efficiencies and service transformation, and ensures best value for residents. Through visible leadership and the implementation of policies, the ACFO also plays a key role in promoting and embedding a culture of fairness, transparency, and Equality, Diversity and Inclusion across the Service.

BRFS Ref: Call signs for officers and vehicles

642 25/26

Information Request:

Hello im very interested in the Buckinghamshire fire and rescue i made this request today to find out all the callsigns for chief fire officer all the way down to FF with all the vehicles including specialist divisions. The reason for this request is im a nerd when it come to the fire service and i want to join you guys one day i just wanted the callsigns to all vehicles as i like to learn new information.

Response:

Buckinghamshire Fire and Rescue Service (BFRS) can confirm that it holds the information you have requested regarding callsigns; however, this information is being exempted from disclosure by BFRS under Section 24 (National Security) of the Freedom of Information Act 2000 and is, therefore, being withheld.

Members of the public will appreciate that, as an emergency service, BFRS must ensure that certain information relating to details of its appliances or other sensitive operational intelligence is appropriately protected. Releasing information such as callsigns may have wider implications that must be considered, i.e. disclosing certain information may prejudice the ability of BFRS to maintain its own and national security. BFRS believes that maintaining security and ensuring public safety in a national and local context takes precedence over releasing certain information.

BFRS accepts that this type of information is of interest to members of the public but believes that it is not in the greater public interest to release call signs and, as a result, BFRS has decided that the public interest is better served by not disclosing this information.

In taking this decision BFRS has taken note of the National Protective Security Authority <https://www.npsa.gov.uk/> guidance on disclosure of information.

BRFS Ref: Computer-Aided Facilities Management (CAFM)

641 25/26

Information Request:

Please see response below

Response:

I am currently undertaking university research into the use of technology within public sector organisations, with a particular focus on Computer-Aided Facilities Management (CAFM) and Integrated Workplace Management Systems (IWMS) within emergency services.

Please could you provide the following information:

Q1. What software solutions does your organisation currently use for CAFM (Computer-Aided Facilities Management) or IWMS (Integrated Workplace Management Systems)? If multiple solutions are in use, please list all systems, including any niche, specialist, or secondary solutions. -

FM System - Infrapeak Platform.

Q2. What are the contractual terms for each solution? Please provide the contract start and end dates. If the contract is annual or rolling, please indicate this and include any renewal terms. *Agreement Term: 1 March 2026 – 31 March 2029 (Annual renewal).*

Q3. What are your organisation's plans at the end of each contract? For example, do you intend to renew, extend, replace, or re-evaluate the software solution? - *Review January 2029.*

Q4. What are the total contract values for each solution? Please provide annual, monthly, or total lifetime costs, as applicable. - *Total Contract Value, including implementation - £21,000.*

Q5. Who is responsible for managing the CAFM/IWMS system(s)? Please provide their name, job title, and department. - *Property Manager – Facilities Department.*

BRFS Ref: Incidents at Churches or other religious buildings

640 25/26

Information Request:

Please see response below regarding incidents at Churches or other religious buildings

Response:



FOI 640 incidents at religious buildings R

BRFS Ref: Fire Door Failures

639 25/26

Information Request:

Under the Freedom of Information Act 2000, I would like to request the following information covering the financial year 2024/25. Please provide the data in an Excel or Google Sheets document, if possible.

Please provide the following information for your Fire and Rescue Service area.

1. Fire door-related failures

The number of fire safety inspections carried out under the Regulatory Reform (Fire Safety) Order 2005 where the outcome recorded included non-compliance specifically due to deficiencies relating to fire doors.

For the purposes of this request, a fire door-related failure should be counted where any non-compliant building had fire doors recorded as either the primary reason for non-compliance, or a contributing factor to non-compliance.

Fire door non-compliance should be understood to include (but not be limited to): inadequate fire resistance of fire doors, damaged, poorly fitting, or incorrectly installed fire doors, missing, defective, or disabled self-closing devices, missing or defective intumescent or smoke seals, inappropriate fire door specification for the location, inadequate maintenance of fire doors.

2. Reasons for fire door failures

Based on inspection records, enforcement records, or deficiency categories held, the five most frequently recorded reasons for fire door-related non-compliance during the timeframe above.

Please base this response only on existing recorded categories or descriptions used by your service, and not on new analysis or interpretation.

3. Building types affected

Based on inspection or enforcement records, the five most common building types in which fire door-related non-compliance was recorded during the timeframe above.

If building types are categorised by your service (for example, residential, care homes, commercial, educational, etc.), please use the categories already recorded.

If your service does not record inspection outcomes in a way that allows the above numbers to be provided exactly, please supply the closest equivalent figure held and briefly explain how it differs from the request.

If any part of this request exceeds the cost limit, I would be grateful if you could provide advice and assistance on how the request might be refined.

Response:

Under the Freedom of Information Act 2000, the Service confirms that it does not hold the requested information in a format that can be retrieved within the appropriate cost limit.

Fire door-related deficiencies are not recorded as a discrete or consistently coded category within our inspection systems. Such matters may be recorded

under a range of Articles of the Regulatory Reform (Fire Safety) Order 2005, including Articles 8, 11, 14 and 17, depending on the nature of the issue and professional judgement of the inspecting officer. In addition, inspection records do not require or consistently capture detailed sub-categorisation of specific fire door defects.

To identify the information requested would require a manual review of individual inspection records in order to interpret and classify fire door-related issues. We estimate that this would far exceed the cost limit set out in section 12 of the Act (18 hours).

The Service is not required to create new information or undertake analysis to answer a request.

If you wish to refine your request, we may be able to provide information that is held in a readily retrievable format, such as:

- The number of audits identifying deficiencies under specific Articles of the Regulatory Reform (Fire Safety) Order 2005 (for example Article 14 or Article 17), or
- Other high-level inspection outcome data already recorded within our systems.

Please let us know if you would like to amend your request on this basis.

BRFS Ref: Solar Panel Fires

638 25/26

Information Request:

Please see response below regarding Solar Panel Fires

Response:



FOI 638 Data Entry
UK Fire Services Sola

BRFS Ref: Lithium Ion & Electric Vehicle Fires

637 25/26

Information Request:

Please see response below regarding Lithium Ion & Electric Vehicle Fires

Response:



FOI 637 UK Fire
Service Data Entry Lit

BRFS Ref: How many Remediable Service Statements have been issued up to and including 31st January 2026

636 25/26

Information Request:

- 1) In regard to the Sergeant judgment how many RSSs were identified as needing to be calculated in total?
- 2) Can you break down the total RSSs, which needed to be calculated, into specific categories?
- 3) In regard to issuing Remediable Service Statements, pertaining to the Sargeant judgment, how many RSSs have been issued from the beginning and up to and including 31st January 2026?
- 4) Can you break down the total of RSSs issued during this period into categories?
- 5) How many Remediable Service Statements are still outstanding?
- 6) Can you break down the outstanding RSS numbers into categories?

Response:

RSS Type	Total	Produced	Outstanding
Active	160	157	3
Deferred	110	0	110
Pensioner – Ill Health	7	0	7
Pensioner – Taper/Unprotected	6	5	1
Pensioner - Protected	106	0	106

BRFS Ref: Fleet Management Software

635 25/26

Information Request:

Please see response below.

Response:

Please provide the following information for your current position:

1. Fleet size

The number of vehicles currently operated by your organisation (or the most recent figure held).

If obtainable, the number of non-vehicle assets operated by your organization that are subject to regular maintenance and compliance inspections.

NOTE - Where vehicles are managed across multiple departments or directorates, a single aggregated fleet figure is sufficient.

133 vehicles and approximately 430 additional service items held on a

separate system (Redkite)

2. Fleet management software usage

Please indicate one of the following:

- Yes – dedicated fleet management software used
- Yes – fleet management functionality provided by a vehicle leasing or hire provider
- No fleet management software used

Yes-dedicated fleet management software used

3. Current fleet management software provider (If applicable).

Civica

4. Name of the fleet management software application If different from the provider name (for example, the product or system name).

Tranman rel:9

5. Annual spend

The current annual cost associated with the fleet management software (for example licence, support and/or hosting), if this information is held.

If this information is not held as an annual figure, please state this.

Licences and hosting-total annual cost £35,997.42

6. Start year

The year in which your organisation began using the current fleet management software provider.

Contract start date 01/08/2025

7. Current contract end date

If a fixed-term contract exists, please provide the contract end date.

If the arrangement is rolling or open-ended, please state this.

Contract end date 31/07/2028

8. Contract type

Please indicate one of the following:

- Fixed term
- Rolling annual renewal
- Open-ended / no fixed end date

Fixed term

9. Licensing model

Please indicate whether the fleet management software is:

- Subscription-based (for example annual licence or SaaS), or
- Perpetual licence (with or without annual support)

Annual fee for licence and hosting



634 25/26

Information Request:

1. Incidents at sites linked to cannabis cultivation

For each calendar year from 2015 to the most recent complete year available, please provide the number of incidents attended by your service where the property or site was confirmed or suspected to be associated with cannabis cultivation.

These incidents may involve, but are not limited to, fires, electrical faults, rescues, or other emergency responses at sites where cannabis cultivation was identified or suspected.

If providing data for the full period from 2015 would exceed the cost limit under Section 12 of the Act, please instead provide the figures for the most recent five calendar years.

Numeric totals only are requested; no personal or incident-level detail is required.

Question

2. Policies, procedures, or operational guidance

Please confirm whether your service holds any written policies, procedures, operational guidance, or risk assessment documentation relating to attending fires or other emergencies at sites used, or suspected to be used, for cannabis cultivation.

If so, I would be grateful if you could:

1. Provide a web link to the relevant material, or
2. Attach copies of the documents to your response, or

3. Confirm if the material is exempt from disclosure and specify the relevant exemption(s).

This request is part of wider research that we are undertaking into cannabis farming in the UK, in order to understand both its development over recent years and its links to other issues such as exploitation, violence, modern slavery, and fire and safety risks. Our report on findings from the research will be published later in 2026.

[Response:](#)

Response

Please find below the number incidents attended by BFRS in Buckinghamshire and Milton Keynes in which it was noted that there was a suspected cannabis farm.

Year	Incidents
2015	0
2016	0
2017	2
2018	1
2019	3
2020	3
2021	5
2022	3

2023	2
2024	0
2025	2

In relation to question two. Please see attached



OIN-TV-642+Illicit+
Drug+and+Alcohol+

BRFS Ref: Dwelling Fires Attended

633 25/26

Information Request:

Please see response below.

Response:



FOI 633 Dwelling
fires response CSV ve

BRFS Ref: E-bikes and E-Scooter Battery Fires

632 25/26

Information Request:

I am writing to request information relating to domestic fires caused by e-bike and e-scooter batteries as part of our ongoing efforts to improve consumer awareness and improve safety legislation pertaining to these devices. The full request is detailed below:

1. Please provide the number domestic fires you have attended between January 1st 2020 and December 31st 2025 where the cause of the fire was deemed to be from an e-bike or e-scooter battery. Please break this data down into yearly figures and differentiate the numbers of those for e-bikes and those for e-scooters.
2. Of these incidents, please detail the breakdown of these fires where the cause was a fully manufactured e-bike, a converted or modified e-bike and an e-scooter.
3. Of these incidents, please specify the number of fatalities and casualties this has resulted in, presenting the figures for fatalities and casualties separately.

Response:



FOI 632 ebike and
escooter battery fires

BRFS Ref: Computer aided Dispatch (CAD) Solution

631 25/26

Information Request:

I am writing to request information under the Freedom of Information Act 2000 regarding your organisation's current Computer Aided Dispatch (CAD) solution.

Specifically, I would be grateful if you could provide the following details:

1. The name of your current CAD system supplier.
2. The contract start date and duration (including any extension options).
3. The total contract value (including any awarded extensions, where applicable).
4. Details of any additional systems, modules, or services supplied by the same vendor (for example, mobilising systems, MDT/mobile data solutions, mapping, analytics, or support services).

5. Confirmation of whether the solution was procured directly from the supplier or via a third-party organisation/framework (and if so, which framework or third party was used).

Response:

Buckinghamshire Fire and Rescue Service does not hold a contract for Computer Aided Despatch (CAD) solution.

The CAD solution is provided by Thames Valley Fire Control Service (TVFCS) with all contract information held by Royal Berkshire Fire and Rescue Service. Information relating to the TVFC CAD system should be directed to Royal Berkshire Fire and Rescue Service. <https://www.rbfrs.co.uk/your-service/access-to-information/freedom-of-information/>

BRFS Ref: AEDs Defibrillators

630 25/26

Information Request:

1. Do you have AEDs (defibrillators) in your service?
2. If yes, where are your AEDs stored? (e.g. in fire vehicles, inside stations or outside station in a cabinet)
3. How many AEDs do you have?
4. What make and model are the AEDs please?
5. How old are your AEDs and what year were they purchased?
6. When would you look to replace your AEDs?
7. Who in your organization deals with the maintenance of equipment, such as AEDs?
8. Who is in charge of purchasing equipment such as AEDs?
9. Where do you purchase AEDs from?
10. Are your AEDs serviced?

Response:

1. Do you have AEDs (defibrillators) in your service? - Yes.
2. If yes, where are your AEDs stored? (e.g. in fire vehicles, inside stations or outside station in a cabinet)- Front line appliances, HQ/Stores, Buckinghamshire Fire and Rescue Service (BFRS) manage 4 Defibrillators mounted externally to

station premises at High Wycombe, Aylesbury, Newport Pagnell and Broughton fire stations.

3. How many AEDs do you have? - 42 in total.

4. What make and model are the AEDs please? - Defibtech Lifeline AED.

5. How old are your AEDs and what year were they purchased? - These range from 2015- 2025.

6. When would you look to replace your AEDs? - Rolling replacement when they reach end of life.

7. Who in your organization deals with the maintenance of equipment, such as AEDs? Asset Management / Supplier.

8. Who is in charge of purchasing equipment such as AEDs? - Asset Management and Equipment Manager.

9. Where do you purchase AEDs from? - AED Donate.

10. Are your AEDs serviced? - AEDs self-test and if required are returned to the supplier for service/repair.

BRFS Ref: Vape Related Fire Incidents at Disposal Sites

629 25/26

Information Request:

Please see response below.

Response:



BRFS Ref: Role A / Role B Classification (Fire Safety and Prevention)

628 25/26

Information Request:

Please find attached a Freedom of Information request under the Freedom of Information Act 2000 (and FOISA 2002 where applicable).

The request relates to the **Role A / Role B designation** of officers undertaking **fire safety, fire prevention, inspection, and enforcement duties**, specifically at the levels of **Watch Manager, Station Manager, and Group Manager**.

The attached spreadsheet is provided purely as an optional response template; please complete only the row relating to your own Fire & Rescue Service if you choose to use it.

If any part of the request requires clarification or refinement to remain within statutory cost limits, please contact me.

Response:



BRFS Ref: Waste Contract

627 25/26

Information Request:

Please see response below.

Response:

Please could you provide the following information regarding your current waste contract

The name of the current waste management contractor(s) - Grundon Waste Management Ltd

Contract start date - 01 April 2021

Contract end date - 31 March 2026

Details of any extension options (including length and whether they have been exercised) N/A

Approximate annual contract value (£) - £100,000

Additional Info:

The current contract expires 31/03/2026. Following a procurement tender process a new contract commences 01/04/2026. Information is available on the public procurement Find a Tender Service (FTS) digital platform.


BRFS Ref: Construction Site Fires

626 25/26

Information Request:

Please see response below.

Response:


FOI 626
Construction site fir

BRFS Ref: E-Bikes and E-Scooter Fires

625 25/26

Information Request:

Please see response below.

Response:


FOI 625 E-bikes and
e-scooters fires resp

BRFS Ref: Waking Watches

624 25/26

Information Request:

Please see response below.

Response:

Under the Freedom of Information Act 2000, please provide the following information relating to residential buildings in your Fire & Rescue Service area where a "waking watch" (or equivalent 24/7 fire patrol) has been implemented as a fire risk mitigation measure.

For the purposes of this request, please interpret "waking watch" broadly to include any arrangement where one or more persons are employed or contracted to patrol a building for signs of fire, raise the alarm, assist evacuation, or provide a temporary fire safety presence pending remediation or installation of alternative measures (including temporary "fire marshal" arrangements and similar terminology).

1) Current number of buildings with a waking watch - **12 residential buildings with a waking watch (or equivalent arrangement as described in your request) in place.**

2) Time series (to allow comparison with 2020/21 figures)

For each of the following dates, please provide the number of residential buildings with a waking watch in place in your area (or the nearest available snapshot):

31 March 2020 – **No information held.**

31 March 2021 - **4**

31 March 2022 - **0**

31 March 2023 - **1**

31 March 2024 - **12**

31 March 2025 - **4**

Most recent available date in 2026 (or current date) - **12**

Please note that where "No information held" is stated, the Service did not hold recorded data for that date.

3) Internal assessment of effectiveness (if held)

Please provide copies of any internal assessments of effectiveness of waking watches held by your Fire & Rescue Service (if held)

The Service does not hold any recorded internal assessments of the effectiveness of waking watch arrangements.

BRFS Ref: PFAS-Containing firefighting foams

623 25/26

Information Request:

Please see response below.

Response:

1.PFAS-containing firefighting foams

Please provide details of firefighting foams containing PFAS used by your Service, including:

- The period (year range) during which PFAS-containing firefighting foams were in use
- For the last decade (2016-2026):
 - Manufacturer name(s) for PFAS-containing foam used in your service: - Angus Fire (ceased use 24/25)
 - Details of any PFAS-containing foams currently held in stock or storage (if applicable), including:
 - Type of foam and manufacturer: - Angus Niagara
 - Approximate volume held (in litres): - 2000 litres
 - Dates when PFAS-containing foams were phased out (if applicable): - 2024/2025
 - Details of replacement foams, including manufacturer name(s) and approximate dates of introduction (where applicable): - Freegen, manufactured by Terberg DTS UK Ltd January 2025

- Using already collected data and records relating to major incidents involving high foam usage (such as trainings, medium to large-scale fire incidents e.g. industrial, petrochemical, airport, landfill fires etc.). Where available, please provide:
 - Location and month/year of the incident/training(s): - We have looked back through our incident records for the past ten years and do not have any record of any foam being used at operational incidents. We have not allowed training with foam for the past ten years.
 - Approximate quantity, manufacturer of PFAS-containing foam used: - None used

2. Firefighter personal protective equipment (PPE)

For the last decade, please provide:

- Manufacturer name(s) of firefighter PPE issued or used by your Service: - Bristol MSA
- Whether firefighter PPE was sent to external professional cleaning services, and if so:
 - The name(s) of the service provider(s): - All cleaning / repair managed by MSA Bristol
 - (where applicable) the type or class of PFAS treatment used, including the specific PFAS chemicals applied (e.g. C6 fluorotelomers, PFOS, PFOA): - No PPE sent away for cleaning due to contamination from PFAS.

BRFS Ref: E-Bike and E-Scooter Fires

622 25/26

Information Request:

Please see response below.

Response:



FOI 622 e-bike and
e-scooter fires respc

BRFS Ref: Call Outs in 2025

621 25/26

Information Request:

Please see response below.

Response:



FOI 621 response +
additional informati

BRFS Ref: Incidents attended by On-Call

620 25/26

Information Request:

Please see response below.

Response:



FOI 620 On Call
mobilisations respo

BRFS Ref: Cyber Security and Governance

619 25/26

Information Request:

Please see response below.

Response:

Under the Freedom of Information Act 2000, please provide the following information for the period 1 January 2023 - 31 December 2024:

1. The number of occasions on which cyber or information security risks appeared on the agenda of your governing body (or equivalent oversight body).

Response: at each meeting of the Overview and Audit Committee – 6 meetings between 1 January 2023 - 31 December 2024.

2. The name(s) of any committee(s) or board(s) with formal responsibility for cyber or information security oversight.

Response: Lead Member for Finance and Assets, Information Security and IT.

3. Whether documented criteria exist for escalating significant cyber incidents to the governing body or senior leadership (yes/no; if yes, please provide or summarise)

Response: Information not held.

4. The number of governing body members (or equivalent) who completed cyber or information security training during this period, and the total number of members in that body.

Response: Information not held.

5. Whether an independent assessment of your cyber security arrangements (e.g. internal audit, external review, or third-party assessment) was reported to the governing body during this period (yes/no; if yes, please state the type of assessment)

Response: Penetration tests are carried out routinely to maintain compliance with necessary commitments and best practices. These tests are carried out by a third party.

BRFS Ref: CAD, ICCS and Rostering Systems

618 25/26

Information Request:

Please see response below.

Response:

Command & Control (CAD) & Integrated Communications & Control System (ICCS)

Buckinghamshire Fire & Rescue Service do not hold a contract for CAD & ICCS systems.

The CAD & ICCS system is provided via Thames Valley Fire Control (TVFC) with all contract information held by Royal Berkshire Fire & Rescue Service.

Information relating to TVFC CAD & ICCS system should be directed to Royal Berkshire Fire & Rescue Service.

ROSTERING SYSTEM:

We have provided Buckinghamshire Fire & Rescue Service response below, in relation to our Rostering Management System contract.

The request:

I am writing to request information under the Freedom of Information Act 2000 relating to your Command & Control (CAD), Integrated Communications & Control System (ICCS), and **Rostering / Workforce Management systems for the Fire and Rescue Service.**

This request has been structured and prioritised to minimise burden on operational teams and to support efficient processing. If the request risks exceeding the appropriate cost limit, please prioritise sections in the order listed below.

SECTION A – Contract & Commercial Information (Priority 1)

For each of the following systems, please provide the information requested below separately for CAD, ICCS, and Rostering where applicable.

A1. Supplier & Contract Details

- . Name of current supplier(s) FireserviceRota B.V.
- . Contract reference number BMKFA 000406
- . Contract start date 08/11/2025
- . Initial contract end date 07/11/2028
- . Extension options available (duration and number) 1 year (12 months)
- . Whether any extensions have been exercised and revised end date - No
- . Total contract value (including any exercised extensions) £332,000 incl optional extension period
- . Annual contract value Year 1 2025/26 £65,640
- . Pricing model used (e.g. per-seat, per-control room position, per-appliance, enterprise licence) License Fee.

A2. Scope of Services Included

Please confirm whether the contract includes the following elements:

Software & Support

- . Core software licence YES
- . 1st / 2nd / 3rd line support (and support hours) NO
- . Hosting or infrastructure provision. YES
- . Software upgrades and release management YES
- . Contractual uptime or availability targets NO

Hosting Model

- . SaaS / cloud hosted – Cloud Based
- . Private cloud
- . On-premise

- . Hybrid

Interfaces & Integrations

- . Interfaces between CAD and ICCS - NO
- . Interfaces with mobilising, mapping, AVL, or other operational systems NO
- . Any third-party integration tools or middleware. NO

SECTION B – Contract Performance & Service Management (Priority 2)

Where held, please provide:

- . Contractual service level indicators (SLAs / KPIs)

SLA:

1. URGENT PRIORITY

Issues that require immediate attention due to major impact on business operations.

Impact of incident:

- **Total system outage for over 30 minutes**
- **Major corruption of data**
- **Major risk to customer or supplier reputation**
- **Data privacy or information security issue**

Reporting & Resolution process:

- . **Customer reports incident by phone, WhatsApp and email. Customer & Supplier management are involved immediately**
- . **Incident response team formed and communication protocol agreed.**
- . **Resolution takes precedence over all other work of team members involved.**
- . **Detailed post-mortem report provided and preventative actions are taken**

Response Time: 30 mins. Maximum resolution time: 8 hours.

2. HIGH PRIORITY

Issues that significantly affect operations but are not classified as emergencies.

Impact of Incident:

- **Business critical processes cannot be performed in time**
- **>25% of the Users are severely impacted**

Reporting and Resolution process:

- . **Customer reports an incident over the phone, WhatsApp and email. Both customer and Supplier management are involved immediately.**
- . **An incident response team is formed and communication protocol is agreed.**
- . **Resolution takes precedence over all other work of team members involved.**

Response Time: 1 business hour. Maximum resolution time: 24 hours.

3. LOW PRIORITY:

Non-critical issues with minimal operational impact.

Impact of Incident:

- **Non-business critical processes cannot be performed in time**
- **A workaround is available**
- **A short delay in work is acceptable**

Reporting and Resolution process:

- . **Incident is reported by email to the helpdesk or by using the feedback button.**
- . **Depending on the sustainability of the workaround, Supplier will:**

- Break current 2-week sprint work and address the issue within 3 working days
- Finish current 2-week sprint work and prioritise the issue for the first next sprint.

Response Time: 1 business day. Maximum resolution time: Nest software release/sprint earliest.

4. OPTIMISE:

- **Tweaks, visual & textual improvements**
- **Small nuisances in the user interface or process support**
- **There is a category of work that is classified with low priority than 3, depending on the following aspects:**
 - **Need to align the solution direction with the customer, which may take more than the Resolution target timeline**
 - **The request was received as feedback, but is either not in line with the product roadmap and vision, or is too specific to one individual customer and it would impact the maintainability of customer generic system.**

Reporting and Resolution process:

- . **An incident is reported by email to the helpdesk or by using the feedback button**
- . **The change request is accepted by the Supplier, the resolution timeline is to be agreed between the Customer and Supplier.**

Response Time: 3 business days. Maximum Resolution Time: Supplier release schedule

- . **Any documented performance reporting or review outputs from the last 24 months Not held**

- . Whether any service credits, penalties, or formal escalations have been applied Not held

SECTION C – Procurement & Contractual Documentation (Priority 3)

For the procurement leading to the current contract(s):

- . Procurement route used (Open, Framework, Direct Award, Further Competition) Framework
- . If via framework: framework name, lot number and call-off reference- G-Cloud14 Lot2 Cloud Software – (PCR2015 Regs apply)

. Copies of:

- o Signed contract (including schedules) –
- o Any material contract variations or extensions -
- o Any change control notices relating to scope or cost (where held)
- o **The Services/Council considers that this information is exempt from disclosure under section 43(2) of the Freedom of Information Act 2000. Section 43(2) stipulates that information is exempt from disclosure if *its disclosure would or would be likely to prejudice the commercial interests of any legal person (an individual, a company, the public authority itself or any other legal entity).***

The requested information relates to commercially sensitive material including:

- . **The signed contract, including schedules**
- . **Contract variations and extensions**
- . **Change controlled notifies**
- . **The pricing structure of a supplier and prices currently paid by the Services/Council**
- . **Details revealing a suppliers business strategy**

This information is inherently commercial and relates to the Fire Services and Councils ability, and that of its suppliers, to operate competitively

within the marketplace. A commercial interest is defined as a person's ability to participate competitively in a commercial activity. To engage Section 43(2), the Services and Council must be satisfied that disclosure would, or would be likely to, result in prejudice (harm) to the commercial interests of the Services and Oxfordshire Council, the supplier or both.

While the prejudice need not be severe or certain, it must be real, significant and more than trivial. There must be a logical and evidential connection between the disclosure and anticipated harm.

In this case, disclosure would likely enable competitors to gain insight into the pricing and strategic position of the supplier, and into the Services/Council's expenditure on specific services. This could:

- . Undermine the Services/Council's position in ongoing and future tendering processes;
- . Lead to inflated bids from suppliers aware of the Services/Council's current pricing;
- . Reduce the Services/Council's ability to secure best value for money;
- . Harm the suppliers' competitive standing in the market.

The Council has consulted with the supplier, who has expressed strong opposition to disclosure, citing likely prejudice to their commercial interests.

This is a qualified exemption and subject to the public interest test. The Services and Council must consider whether the public interest in disclosing the information outweighs the public interest in withholding the information. In reaching its conclusion the Services/Council considered the following factors in favour of and against disclosure:

Arguments in favour of disclosure

- . **Transparency and accountability:** Disclosure would promote openness in public sector spending and decision-making informing the public about the actions undertaken on their behalf, promoting greater user engagement and joint decision-making and increasing public confidence.

- . **Value for money:** Public scrutiny of contracts and commercial arrangements may help ensure that public funds are used efficiently.
- . **Public confidence:** Disclosure may enhance trust in the Services' and Council's procurement and commercial practices.

Arguments in favour against disclosure

- . **Tender process integrity:** Disclosure could compromise the fairness and competitiveness of current and future procurement exercises. Suppliers may tailor bids based on disclosed pricing, undermining blind bidding and potentially increasing costs. The Services and Council are obligated to ensure that the procurement procedure adheres to the principles of fairness, openness, and non-discrimination.
- . **Reputational damage:** Revealing this information could unjustly harm the reputations of both the contractor and the Services/Council, potentially affecting their commercial interests due to loss of business. Such disclosure might also deter prospective contractors from bidding on future contracts if the Services and Council is seen as prone to sharing sensitive market information.
- . **Supplier opposition:** The anticipated prejudice from disclosure is highly probable given the prominence and substantial value of these contracts, with a clear and logical link between the disclosure and the identified prejudice. The supplier has been consulted and strongly opposes the release of this information, arguing that its disclosure would likely prejudice (harm) their commercial interests.
- . **Pricing structures:** Revealing pricing structures could give competitors an unfair advantage. It is in the public interest for the Services/Council to secure value for money, thereby ensuring that the relevant contracting procedures attract blind, and therefore competitive, bids from third parties.
- . **Avoiding reputational and financial harm:** Disclosure could lead to loss of confidence among suppliers, reluctance to engage with the Services and Council, and increased costs due to reduced competition.

Disclosure of this information may cause unwarranted reputational damage or loss of confidence in the Services/Council with its partners.

Balancing test

While FOI favours disclosure and the public interest is generally served by transparency of any activity by the Services/Oxfordshire County Council, this needs to be carefully balanced against any negative impact caused to the wider public interest by any such disclosure. On this occasion, the Services and Council find that the public interest in refusing your request outweighs the public interest in complying with it.

Redactions are acceptable where commercially sensitive.

SECTION D – Renewal, Strategy & Market Engagement (Priority 4)

Where information is held, please confirm:

- . Whether there is an intention to re-procure, extend, or replace:
 - o CAD Not applicable
 - o ICCS Not applicable
 - o Rostering NO
- . Indicative timescales for any planned market engagement – N/A at this time as Rostering contract not due for review until 2028
- . Whether any soft-market testing, PIN notices, or supplier briefings have been conducted or are planned. N/A at this time as Rostering contract not due for review until 2028.

SECTION E – Organisational Context (Priority 5)

For context only:

- . Number of control rooms operated – N/A for Rostering System
- . Approximate number of ICCS operator positions = N/A for Rostering System
- . Approximate number of operational staff covered by the rostering system.
421

Format of Response

- . Digital format preferred (DOCX, XLSX, PDF)
- . If information is exempt, please cite the specific FOI exemption relied upon
- . If partial information is held, please provide what is available

BRFS Ref: Call Outs per Station

617 25/26

Information Request:

Please see response below regarding calls per station for 2025.

Response:



FOI 617 numbers
by station.xlsx

BRFS Ref: Firefighters over 70 Years of Age

616 25/26

Information Request:

Is it possible to please tell me, as of the date of this request, how many of your (full-time and part-time) firefighters are 70 years old or over? Is it possible to tell me the ages of each of these people (if this information is retrievable within the time limits of the act).

Response:

I can confirm that Buckinghamshire Fire and Rescue Service does not currently employ any Wholetime or On-Call Firefighters that are aged 70 and over.

BRFS Ref: Use of business intelligence, Company Information and Credit-Reference Products

615 25/26

Information Request:

Please see response below.

Response:

I would like to request information about the business-intelligence, company-information and credit-reference products used by your organisation, as follows,

1. Products used since 1 January 2022

Please confirm whether your organisation currently uses, or has used at any point since 1 January 2022, any of the following products:

Endole - No longer used.

Beauhurst

Dun & Bradstreet (D&B)

Creditsafe

Experian Business – Currently used.

Equifax Business

TransUnion (UK Commercial Data & Credit Risk)

Company Check (Creditsafe group)

DueDil / FullCircl

Artesian

GlobalDatabase

Bureau van Dijk - Orbis / Fame (Moody's)

Plimsoll Analysis

Kompass

Crunchbase

PitchBook

S&P Capital IQ / Market Intelligence

Graydon UK

Red Flag Alert

The Data City

For each product used, please provide:

a. Product name – Experian Business Express.

b. Whether it is currently in use (Yes/No) c. Main purpose(s) for which it is used – Yes, Business report information providing credit reports, credit scores, annual accounts, supplier monitoring.

2. Contract information – Current agreement is for a term of 36 months at a total value of £1,890. It includes up to 210 Reports per annum and supplier monitoring service.

For each product identified above, please provide the following where held:

a. Supplier / vendor name – Experian Business Express

b. Contract reference number – BMKFA 000375

c. Contract start date – 04/10/2024

d. Contract end date – 03/10/2027

e. Next renewal or break date – 03/10/2027

f. Contract value (annual or total) - TOTAL 3 year value £1,890.

g. Procurement route used (e.g., CCS framework name and lot, tender, direct award) – Direct Award – Low Value Agreement.

If any commercial information is withheld under Section 43, please still provide the non-exempt data, including start date, end date, supplier name, and procurement route.

3. Internal ownership

For each product currently in use, please provide:

a. Job title (not the name) of the person responsible for the product – Ronda Smith - Procurement Manager.

b. The department or team that manages it – Procurement Department.

4. Past products no longer used

Where a product listed above was used after 1 January 2022 but is no longer in use, please provide:

a. Product name – Endole.

b. Contract start date – no formal contract in place. Used for occasional credit checks in 2022 and 2023.

c. Contract end date- N/A

d. Contract value (annual or total) – Estimated total spend from 2022 is no more than £100.

BRFS Ref: Station Closures

614 25/26

Information Request:

Please see below.

Response:

Can you please provide details to whether Stokenchurch, Haddenham, and Great Missenden fire stations have been closed? - None of these three stations have been closed.

If this is the case, where are the stations fire appliances now based or have they been left without a crew? - This is not the case. All stations have fire appliances assigned to them, these appliances are not fixed and are rotated to ensure equal usage across our fleet. It is true to say that the appliances assigned to these three stations do not have sufficient staff to crew them despite regular recruitment for On-Call firefighters. Where stations have insufficient staff to crew appliances, for reasons of security they will sometimes be stored at a location away from their allocated station. This is the case for Stokenchurch and Great Missenden. Haddenham's fire appliance is kept at Haddenham.

Can you also provide information regarding any other upcoming cuts the service may be making? - Buckinghamshire Fire & Rescue Service (BFRS) published its five year Community Risk Management Plan 2025-2030 at the beginning of the 2025 calendar year it contains the five year plan for the allocation of resources. It can be found here – [Community Risk Management Plan 2025-2030 - Buckinghamshire Fire & Rescue Service](#)

BFRS is also currently in the process of asking for feedback on the On-Call Improvement Programme via a public consultation this can be found here - [On-Call Improvement Programme Consultation - Buckinghamshire Fire & Rescue Service](#)

BRFS Ref: Cleaning and Soft Facilities Management

613 25/26

Information Request:

I am writing to request information under the Freedom of Information Act 2000 regarding your organisation's current cleaning and soft facilities management (FM) services. Please provide the following -

1. Current Contract Information

o The name(s) of the supplier(s) delivering cleaning and/or soft FM services.

o A description of the services included (e.g., cleaning, waste, grounds maintenance, washroom services, pest control, etc.).

o Contract start date, end date, and any extension options.

o The total annual contract value (or estimated value if exact figures are not held).

o Contact Details of the person responsible for the contract.

2. Upcoming Opportunities

o Details of any planned re-procurement or market engagement for cleaning or soft FM services within the next 24-36 months.

o Any published procurement timetables, PIN notices, or soft market testing documents.

3. Additional Information

o The name or job title of the internal contact responsible for estates/FM contract oversight (not personal details beyond what is permissible under FOIA Section 40).

Response:

Buckinghamshire Fire and Rescue Service have provided information in relation to contracts that are applicable to your enquiry, please see attached. Further details of all our contracts, including planned review dates can be found via our Contracts Register published on our website -

<https://bucksfire.gov.uk/publications/contracts-register/>

BRFS Ref: SAR Information

612 25/26

Information Request:

Please see response below.

Response:

Further to your email dated 17 December 2025 when you requested the information below. I have dealt with this under the Freedom of Information Act 2000.

1. How many SARs (total number) has Buckinghamshire Fire and Rescue Service received since 1 April 2025 - 6
2. Where it is known please provide the breakdown by gender either in number or by %age – 2 male and 4 female.
3. How many of the total requests received since 1 April 2025 have been extended beyond 1 month – 1.
4. Of those extended since 1 April 2025 where it is known please confirm the gender either in number or by %age – female.

5. How many SARs (total number) has Buckinghamshire Fire and Rescue Service received since 1 September 2025 - 2
6. Where it is known please provide the breakdown by gender either in number or by %age. – 2 female.
7. How many of the total requests received since 1 September 2025 have been extended beyond 1 month. – 1.
8. Of those extended since 1 September 2025 where it is known please confirm the gender either in number or by %age. – female.

BRFS Ref: Parental Leave Policies

611 25/26

Information Request:

Please see response below.

Response:

1) Your parental leave policies, including paternity leave and pay and maternity leave and pay. If you have different policies for firefighters and non-firefighter staff, please include both – Buckinghamshire Fire and Rescue Service have one policy for both firefighters and non-firefighter staff. Please see attached.

2) In the last three years for which you have data, how many staff members were eligible for paternity leave? – 49 members of staff. 46 firefighters and 3 non-firefighters.

3) In the last three years for which you have data, how many staff members took paternity leave, and for how many weeks on average? – 49 members of staff took paternity leave. The average was two weeks.

4) In the last three years for which you have data, what was the average salary for staff who were eligible for paternity leave? (If it is not possible to provide this, please provide the average salary for all the organisation's staff instead) – We have used their basic salary in the month the paternity leave was taken for each instance, and provided the average of all 46 firefighters and 3 non-firefighters that took the leave.

Average salary – firefighters - £3005.79

Average salary – non-firefighters - £3817.30

For queries 2 - 4, please provide separate data for firefighter and non-firefighter staff, but if this is not possible, please provide combined data for both instead.



Maternity, Adoption
and Parental Entitlement

BRFS Ref: Fire Safety Matter at Swilley Gardens, High Wycombe

610 25/26

Information Request:

Please see response below.

Response:

Regarding fire safety matters at Swilley Gardens, Oxford Road, High Wycombe (HP14 3NZ):

1. Any fire safety inspections, assessments, notices, reports, or communications relating to Swilley Gardens issued, carried out, or recorded by Buckinghamshire Fire & Rescue Service from 1 November 2024 to present.

2. A copy of (or summary of) the fire regulation issues raised by Fire Safety Officer Chris Bunyan in January 2025, including:

- Details of any deficiencies, breaches, or non-compliance identified
- Any notices served (e.g., Enforcement Notices, Deficiency Notices, Prohibition Notices)
- Required remedial actions communicated to the responsible person or managing agent

3. Any correspondence between Buckinghamshire FRS and the freeholder, managing agent (Fountayne Group), or any other responsible person regarding fire safety at Swilley Gardens during the above period.

4. Confirmation of:

- Whether the site is currently considered compliant or non-compliant with applicable fire safety legislation
- Whether any follow-up inspections or enforcement actions are planned or pending

This request relates specifically to the fire safety matters referenced by Fire Safety Officer Chris Bunyan in January 2025, which were reportedly raised with the freeholder / managing agent at the time.

Please see the respective responses below

1 Email dated 25 November 2025 to firesafetyenquiries@bucksfire.gov.uk

Personal data redacted

Hello,

I am writing to enquire whether a valid Fire Risk Assessment (FRA) is currently in place for the block of flats located at Swilley Gardens, Stokenchurch, HP14 3NZ?

I am one of the leaseholders []. The previous management company ceased their services in May 2025, and my landlord has advised that they do not hold a copy, as the relevant documents were not passed on.

Could you please confirm if an FRA exists for the building and, if so, provide a copy? If not, kindly advise on the next steps required to ensure compliance.

Thank you for your assistance.

[]

Swilley Gardens

Oxford Road

Stokenchurch,

HP14 3NZ

2 and 3

The detailed findings, observations and internal assessments recorded during these audits are exempt from disclosure under the following provisions of the FOIA:Section 31(1)(g) of FOIA (the exemption for the exercise by any public authority of its functions where disclosure would, or would be likely to, prejudice any of the purposes specified in subsection (2)):

section 31(2)(a) (the exemption for the purpose of ascertaining whether any person has failed to comply with the law);

and section 31(2)(c) (the exemption for the purpose of ascertaining whether circumstances which would justify regulatory action in pursuance of any enactment exist or may arise).

Disclosure of the withheld information would be likely to prejudice Buckinghamshire FRS's ability to determine whether any further measures such as Enforcement Notices or other enforcement action should be taken and would be likely to prejudice its ability to work with the 'responsible person' in accordance with the principles of the Enforcement Concordat and the Regulators' Code.

Section 31 of the FOIA is a qualified exemption and therefore whether in all the circumstances of the case, the public interest in maintaining the section 31 exemption outweighs the public interest in disclosing the information.

It is acknowledged that there is a public interest in knowing that the buildings the public occupy or visit are safe from fire and that BFRS is taking appropriate actions to promote and enforce fire safety compliance.

Buckinghamshire FRS is as an enforcing authority to make sure that the 'responsible person' has done what is necessary as required by fire safety law. Buckinghamshire FRS needs to maintain a balance between the public interest in safety and its ability to work with the 'responsible person' in accordance with the principles of the Enforcement Concordat and the Regulators' Code.

If the 'responsible person' is willing to cooperate with any audit/inspection on a voluntary basis and Buckinghamshire FRS inspecting officers are able to take full contemporaneous notes and enter in discussions (either verbally, or by correspondence) with those involved to enable them to explore all aspects of the case and then arrive at a decision as to any appropriate action to take (if necessary), Buckinghamshire FRS believes that the public interest in preventing that prejudice to open and frank dialogue with the 'responsible person' outweighs the public interest in releasing the information.

Where there is no fire safety concern that merits further action, then this information should be protected from publication to preserve the safe space for good regulation principles. That is because any information Buckinghamshire FRS holds could be used at a later date as part of formal enforcement action or prosecution where this material can help demonstrate the behaviour, actions or omissions of the 'responsible person'.

It is not possible to provide a meaningful summary of the audit findings without disclosing exempt information. Accordingly, only the dates and outcome classification are disclosed (below).

4 Buckingham FRS can confirm that a fire-safety audit was carried out on the premises on 10 January 2025 by Inspecting Officer Chris Bunyan and a Letter of Fire Safety Matters was issued to the 'responsible person' dated 24 January 2025. The Letter of Fire Safety Matters included a Schedule of Works which BFRS required the 'responsible person' to complete within 4 weeks of the date of the letter.

A re-visit is planned for January 2026 to assess whether the premises is compliant.

BRFS Ref: Occupational Exposure to PFAS

609 25/26

Information Request:

Please see below.

Response:

I am writing to advise you that, following a search of our paper and electronic records, it has been established that the information you requested below is not held.

- Any documents (including, but not limited to any policies, memos, communications, advice) regarding PFAS generally and/or PFAS exposure.
- Whether you have, at any point, conducted any testing for PFAS levels in blood on any firefighters within your workforce.
- If you have conducted testing, please confirm the type of testing carried out and provide the data results.
- If you have not conducted testing, please confirm on what basis this decision has

been made.

BRFS Ref: Staff Injuries at Work

608 25/26

Information Request:

Please see below.

Response:

1. The number of staff who have been injured while on duty in the last three years. (Broken down by financial years 2022/23, 2023/24, 2024/25)
 - 1a) Broken down by injury causes (e.g. slip/trip/fall, road traffic incident, assault) (Broken down by same years as above).
 - 1b) Broken down by location/area where the injury occurred. (Broken down by same years as above).

Financial Year	No. of staff injured	Injury Causes	Location
2022/2023	44	Other x 17, Fire Smoke Heat Explosion x 10, Handling Lifting Carrying x 7, Movement x 4, Slip Trip Fall, x 4, Struck by Moving Object x 2	Aylesbury x 13, High Wycombe x 4, Gerrards Cross x 1, Beaconsfield x 2, Buckingham x 2, Milton Keynes x 15, South Oxfordshire x 1, Moreton In Marsh (Fire Service College) x 6
	29	Other x 6, Fire Smoke Heat Explosion x 3, Handling Lifting Carrying x 9, Slip Trip Fall x 3, Striking Fixed Object x 3, Struck by Moving Object x 5	Aylesbury x 9, High Wycombe x 3, Chesham x 1, Buckingham x 2 Milton Keynes x 5, Moreton In Marsh (Fire Service College) x 6, Oxford x 1, North London x 2
2024/2025	38	Other x 6, Fire Smoke Heat Explosion x 3, Handling Lifting Carrying x 10, Movement x	Aylesbury x 9, High Wycombe x 5, Beaconsfield x 2, Chesham x 2, Princes Risborough x 1, Buckingham x 1, Newport Pagnell x

	5, Slip Trip Fall x 6, Striking Fixed Object x 3, Struck by Moving Object x 5	1, Milton Keynes x 11, Moreton In Marsh (Fire Service College) x 3, North London x 3
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2. The number of claims made by staff for injuries sustained while on duty.

(Broken down by financial years 2022/23, 2023/24, 2024/25)

2a) The amount paid out in compensation by the service to successful claims.

(Broken down by same years as above).

<u>Financial Year</u>	<u>No. of Claims (based on date of injury)</u>	<u>Total costs of claims</u>	<u>Comments</u>
2022/23	0	0.00	No BFRS employee claims received.
2023/24	0	0.00	No BFRS employee claims received.
2024/25	2	0.00	1) Employee suffered a muscular/skeletal injury during a BA drill in the fire house 2) Employee suffered a bone fracture during a RTC training exercise on drill yard (As both are open claims, no costs can be provided at this time.)

607 25/26

Information Request:

Please see response below.

Response:

Under the Freedom of Information Act 2000, I would like to request the following information for Buckinghamshire Fire and Rescue Service, covering the financial years 2023/24, and 2024/25.

Please provide the data separately for each financial year (not grouped together) and, if possible, in an Excel or Google Sheets document.

Question

Fire Safety Audits:

For each financial year, please provide:

1. The total number of fire safety audits or inspections completed under the Regulatory Reform (Fire Safety) Order 2005 (or equivalent legislation).
2. If available, a breakdown of audits by building type (e.g. 10 audits in retail buildings, 8 in nursing homes, 12 in schools).

Answer

1. This information is published by the Ministry of Housing, Communities and Local Government (MHCLG) in Fire Prevention and Protection Statistics, England (latest: year ending March 2025). The associated data tables (FIRE1202: Fire Safety Audits) include results for all Fire and Rescue Services and can be filtered to show Buckinghamshire Fire & Rescue Service (BFRS) totals for the financial years requested.

I can confirm that this information is held. However, the information is exempt from disclosure under section 21 of the Freedom of Information Act 2000. This is because the information is accessible to you, as it is already in the public domain.

2. Information is not held by any further local breakdowns by building type beyond the national dataset.

Please see:

Fire statistics data tables - GOV.UK

Question

Notices:

For each financial year, please provide:

3. The total number of audits or inspections that resulted in no action needed.

Answer

3. BFRS does not maintain a validated, reportable field identifying cases where 'no action' was required. Determining this would require manual review of individual audit records for each year requested, which would exceed the appropriate cost limit. This part of your request is therefore refused under section 12 of the FOIA (cost of compliance exceeds the £450 limit).

You may wish to refine your request by narrowing its scope by being more specific about what information you particularly wish to obtain, including any dates or period of time relevant to the information required.

Question

Prosecutions:

For each financial year, please provide:

4. The total number of prosecutions undertaken under fire safety legislation.

5. The total value of fines imposed (in £).

6. A breakdown on the number of prosecutions and total value of fines by building type (e.g. 5 prosecutions to hospitals equating £10,000).

Answer

4. BFRS has not undertaken any prosecutions under the Regulatory Reform (Fire Safety) Order 2005 (as amended) during the financial years 2023/24 and 2024/25.

5. No fines were imposed, and no building-type breakdown applies.

6. See above.

[BRFS Ref: WAN Services](#)

606 25/26

Information Request:

Please see response below.

Response:

I would like to make a request under the Freedom of Information Act 2000.

Some or all of the information previously provided may now be out of date, so I would be grateful if you could provide updated responses to the following questions.

Please address each section individually and, where multiple suppliers exist, provide information separately for each.

Contract 1 – Wide Area Network (WAN) Services (Including HSCN)

WAN Provider(s)

Buckinghamshire Council

Contract Expiry Date

Current Agreement with Buckinghamshire Council has an expiry date of 23/12/2027 with an option to extend a further 12 months to 23/13/2028.

Contract Description

Provision of Voice and Data Network and services.

Inc, BT Circuit Rentals, Telephony, Support

Number of Sites Covered

19 Sites.

Annual Average Spend

Buckinghamshire Council agreement – Average Annual spend £160k

Procurement Route

This is a Joint Venture Agreement (JVA) Partnership Agreement with Buckinghamshire Council & Partners. All Services are provided via Buckinghamshire Council Agreement with BT.

Internal Contact

Responsible Contact Person(s)

Please provide the full contact details for the person(s) responsible for each of the above contracts, including:

ICT Manager

01296 744455

ictservicedesk@bucksfire.gov.uk

BRFS Ref: Survey Tool Platforms, Licensing and Annual Costs

605 25/26

Information Request:

Please see response below.

Response:

The information that we require, under the Freedom of Information Act, is as follows:

- 1) Do you use a survey platform? – Yes.
 - 2) If so, what tools do you use? - Real World Employee Survey Suppliers for employee surveys and 360 degree feedback
 - 3) How much do you spend annually on a survey platform? - Over the last two years, on average £7k per year.
 - 4) Which month & year does your contract with your supplier end? - It is an annual contract.
-

BRFS Ref: Request Withdrawn

604 25/26

Information Request:

Request withdrawn

Response:

BRFS Ref: Application numbers for On-Call Firefighters

603 25/26

Information Request:

Please could you supply me with the following information:

Application numbers for On-call/RDS firefighters at the following stations in any format:

Amersham

Aylesbury

Buckingham

Great Missenden

Haddenham

Stokenchurch

West Ashland

Information on any targeted recruitment campaigns for the stations listed above, any recruitment strategies for these areas, including have a go events.

Response:

The requester was asked to provide a date range so we could complete the request but they did not provide any further information.

BRFS Ref: CMMS Useage

602 25/26

Information Request:

Please see response below.

Response:

Please provide the following information regarding the use of Computerized Maintenance Management Systems (CMMS) by your Fire and Rescue Service:

1. Does your service currently use a CMMS or asset management system (AMS) to manage/track assets, PPE, maintenance schedules, or facilities, log defects and complete kit traceability?

Buckinghamshire Fire and Rescue Service (BFRS) currently uses an Asset Management System (AMS) to manage / track operational equipment. Its PPE Provider (MSA Bristol) has a PPE tracking system. Maintenance schedules / defects and kit traceability are managed through the AMS.

2. If yes, please provide:

The name(s) of the platform(s) in use (if removed CMMS please state) - AMS – Red Kite.

The primary functions used (e.g., equipment maintenance, vehicle tracking, PPE issue, facilities management) - Equipment tracking, recording defects, recording testing / maintenance schedule, and recording location of equipment.

The start date, duration and terms of any current contracts or licenses - Start date 01/04/2019 and termination date 31/03/2027.

The number of users on the system – BFRS currently has 549 registered accounts on the system, some of these are share accounts i.e. stations have a joint account to request items for station use, and all operational staff and some support staff have a log in to be able to request personal / specific items.

Annual costs related to the CMMS over the last three financial years – BFRS does not have a CMMS system, but I can confirm the average annual cost over last 3 years for our AMS is £10,000.

Any internal documentation, policy, or standard operating procedures related to the use of the CMMS – BFRS does not have a CMMS system so no documentation. BFRS does not have any documentation for the AMS, all documentation (user guides) are provided by the supplier.

Which framework do you currently procure via? - This contract was not set up via a framework.

601 25/26

Information Request:

You asked for:

- copies (in PDF) of all emails/letters/phone calls (transcriptions) to/from all parties regarding my report of the negligence of the managing agent for the estate, known as Crabtree PM Ltd. This must include all correspondence with Crabtree and other authorities. If there has been contact from estate residents, a simple list in the format "Email from resident on [date]" will suffice without expansion.
- any other correspondence with Crabtree PM Ltd or its parent, Fexco Group, in relation to this estate for the period 1/10/24 up to the current date.

Response:

This information is exempt from disclosure under the following provisions of the Freedom of Information Act 2000 (FOIA).

Section 31(1)(g) of FOIA (the exemption for the exercise by any public authority of its functions where disclosure would, or would be likely to, prejudice any of the purposes specified in subsection (2)):

section 31(2)(a) (the exemption for the purpose of ascertaining whether any person has failed to comply with the law);

and section 31(2)(c) (the exemption for the purpose of ascertaining whether circumstances which would justify regulatory action in pursuance of any enactment exist or may arise).

Disclosure of the withheld information would be likely to prejudice the ability of Buckinghamshire Fire and Rescue Service (BFRS) to determine whether any measures under the Regulatory Reform (Fire Safety) Order 2005 such as Enforcement Notices or other enforcement action should be taken and would be likely to prejudice its ability to work with the 'responsible person' in accordance with the principles of the Enforcement Concordat and the Regulators' Code.

Section 31 of the FOIA is a qualified exemption and therefore whether in all the circumstances of the case, the public interest in maintaining the section 31 exemption outweighs the public interest in disclosing the information.

It is acknowledged that there is a public interest in knowing that the buildings the public occupy, or visit are safe from fire and that BFRS is taking appropriate actions to promote and enforce fire safety compliance.

BFRS is as an enforcing authority to make sure that the 'responsible person' has done what is necessary as required by fire safety law. BFRS needs to maintain a balance between the public interest in safety and its ability to work with the 'responsible person' in accordance with the principles of the Enforcement Concordat and the Regulators' Code.

If the 'responsible person' is willing to cooperate with any audit/inspection on a voluntary basis and BFRS inspecting officers are able to take full contemporaneous notes and enter in discussions (either verbally, or by correspondence) with those involved to enable them to explore all aspects of the case and then arrive at a decision as to any appropriate action to take (if necessary), BFRS believes that the public interest in preventing that prejudice to open and frank dialogue with the 'responsible person' outweighs the public interest in releasing the information.

Where there is no fire safety concern that merits further action, then this information should be protected from publication to preserve the safe space for good regulation principles. That is because any information BFRS holds could be used at a later date as part of formal enforcement action or prosecution where this material can help demonstrate the behaviour, actions or omissions of the 'responsible person'.

Where correspondence is held, this information is exempt from disclosure under section 40 of the FOIA concerning personal information. This is because the information constitutes personal data of a third party as defined in the UK General Data Protection Regulation (UK GDPR) and disclosing it would breach one of the conditions established by section 40, namely section 40(3A) where disclosure of third party personal data would breach any of the data protection principles of lawful, fair and transparent processing.

I can confirm that engagement by BFRS has taken place with the 'responsible person' (managing agent Crabtree) regarding fire-safety matters at the Aqua Fenny estate. Any identified risks or deficiencies are being managed through the

normal regulatory process in accordance with the Regulatory Reform (Fire Safety) Order 2005.

Should any formal enforcement notices be issued, they will appear on the National Fire Chiefs Council (NFCC) Enforcement Register, which provides public access to statutory notices issued by UK fire and rescue authorities.

Accessing information by other means

Amendments introduced by Section 156 of the Building Safety Act 2022 and the Fire Safety (England) Regulations 2022 require the 'responsible person' for any building containing two or more domestic premises to share key fire-safety information directly with residents.

These duties sit with the 'responsible person', not with BFRS, and provide residents with a statutory route to obtain relevant safety information independently of the FOIA. This ensures residents have access to information to help them stay safe and hold the 'responsible person' accountable for managing fire safety risks.

BRFS Ref: construction Site Fires

600 25/26

Information Request:

Please see response below regarding construction site fires.

Response:



FOI 600 construction
fires Response.xlsx

BRFS Ref: Haddenham, Great Missenden and Stokenchurch Fire Stations

599 25/26

Information Request:

Please see response below regarding Haddenham, Great Missenden and Stokenchurch fire stations and over the border.

Response:



FOI 599
Stokenchurch Hadde

BRFS Ref: Salvation Army Buildings

598 25/26

Information Request:

1. A list of all Salvation Army-owned, operated, or managed properties falling under your jurisdiction, including the address and premises type (e.g., care home, hostel, supported housing, etc.).
2. The dates and outcomes of the most recent fire-safety audits or inspections conducted at each property since 1 January 2020.
3. Copies of any Notices of Deficiencies, Enforcement Notices, Alteration Notices, or Prohibition Notices issued in respect of these premises.
4. Details of any ongoing or outstanding fire-safety actions, compliance issues, or enforcement proceedings involving The Salvation Army.
5. The names (or job titles if names are withheld for privacy reasons) of the identified responsible persons for each location at the time of inspection.
6. Copies of any correspondence between ESFRS and The Salvation Army (or their representatives) relating to fire-safety matters for these properties from 1 January 2020 to present.

Response:

The responses below are based on information held by Buckinghamshire Fire and Rescue Service (BFRS) and not ESFRS (East Sussex Fire and Rescue Service) to which you should make enquiries direct.

1. BFRS does not hold a list of all Salvation Army owned, operated, or managed properties within its jurisdiction. BFRS records only include premises where statutory activity has occurred under the Regulatory Reform (Fire Safety) Order 2005.

Information identifying Salvation Army properties and their operational types is reasonably accessible to the public by other means, including the Charity Commission Register of Charities, Companies House, and The Salvation Army's national property or housing departments.

Accordingly, this part of the request is exempt under Section 21 of the FOIA. No further information is held beyond the two premises listed in Section 2 of this response, where BFRS has undertaken regulatory activity under the RRFSo.

2. BFRS can confirm that fire-safety audits have been carried out at the following Salvation Army premises under Articles 27 to 31 of the RRFSo:

- 1 Mullion Place, MK6 2DB – 28 February 2020 (Notice of Deficiencies issued); 27 January 2023 (Notice of Deficiencies issued).
- 47 Springfield Boulevard, MK6 3HR – 26 June 2020 (Notice of Deficiencies issued);); 28 April 2025 (Notice of Deficiencies with Re-visit); 19 August 2025 (Notice of Deficiencies issued)

The detailed findings, observations and internal assessments recorded during these audits are exempt from disclosure under the following provisions of the FOIA:

Section 31(1)(g) of FOIA (the exemption for the exercise by any public authority of its functions where disclosure would, or would be likely to, prejudice any of the purposes specified in subsection (2)):

section 31(2)(a) (the exemption for the purpose of ascertaining whether any person has failed to comply with the law);

and section 31(2)(c) (the exemption for the purpose of ascertaining whether circumstances which would justify regulatory action in pursuance of any enactment exist or may arise).

Disclosure of the withheld information would be likely to prejudice BFRS's ability to determine whether any further measures such as Enforcement Notices or other enforcement action should be taken and would be likely to prejudice its ability to work with the 'responsible person' in accordance with the principles of the Enforcement Concordat and the Regulators' Code.

Section 31 of the FOIA is a qualified exemption and therefore whether in all the circumstances of the case, the public interest in maintaining the section 31 exemption outweighs the public interest in disclosing the information.

It is acknowledged that there is a public interest in knowing that the buildings the public occupy or visit are safe from fire and that BFRS is taking appropriate actions to promote and enforce fire safety compliance.

BFRS is as an enforcing authority to make sure that the 'responsible person' has done what is necessary as required by fire safety law. BFRS needs to maintain a balance between the public interest in safety and its ability to work with the 'responsible person' in accordance with the principles of the Enforcement Concordat and the Regulators' Code.

If the 'responsible person' is willing to cooperate with any audit/inspection on a voluntary basis and BFRS inspecting officers are able to take full contemporaneous notes and enter in discussions (either verbally, or by correspondence) with those involved to enable them to explore all aspects of the case and then arrive at a decision as to any appropriate action to take (if necessary), BFRS believes that the public interest in preventing that prejudice to open and frank dialogue with the 'responsible person' outweighs the public interest in releasing the information.

Where there is no fire safety concern that merits further action, then this information should be protected from publication to preserve the safe space for good regulation principles. That is because any information BFRS holds could be used at a later date as part of formal enforcement action or prosecution where this material can help demonstrate the behaviour, actions or omissions of the 'responsible person'.

It is not possible to provide a meaningful summary of the audit findings without disclosing exempt information. Accordingly, only the dates and outcome classification (above) are disclosed.

3. Notice of Deficiencies (date issued) are listed above in response to request 2 (above). No Alteration Notices, Enforcement Notices, or Prohibition Notices have been issued to Salvation Army properties within the BFRS area since 1 January 2020.

4. Following a search of paper and electronic records, this information is not held

5. On the information held the responsible persons are as follows:

- 1 Mullion Place, MK6 2DB – The Salvation Army Trustee Company
- 47 Springfield Boulevard, MK6 3HR – The Salvation Army Trustee Company and Orbit Housing Association

6. The exemption under Section 31(1)(g) of the FOIA has been applied to any correspondence and communications between BFRS and the Salvation Army on the grounds and explanation provided in respect of the information withheld in response to request 2 (above).

BRFS Ref: Outdoor Fires

597 25/26

Information Request:

Please see response below regarding outdoor fire response.

Response:



FOI 597 Outdoor
fires response.xlsx

BRFS Ref: Fleet List

596 25/26

Information Request:

Question

Recently you have announced changes and I have noticed new equipment and resources dotted about. Please can you provide a updated fleetlist as the only one I can find and access easily is from 2024 also please can you inform me of the station its attached to, appliance and callsigns used and/or the format of callsigns used by the brigade for their fleet. If possible, please include the area the station belongs to I.E (Station Name) - North Division, (Station 2 Name) - South Division.

Response:

Answer

Please find attached an updated Fleet List.

BFRS can confirm that it holds the information you have requested regarding callsigns; however, this information is being exempted from disclosure by BFRS under Section 24 (National Security) of the Freedom of Information Act 2000 and is, therefore, being withheld.

Members of the public will appreciate that, as an emergency service, BFRS must ensure that certain information relating to details of its appliances or other sensitive operational intelligence is appropriately protected. Releasing information such as callsigns may have wider implications that must be considered, i.e. disclosing certain information may prejudice the ability of BFRS to maintain its own and national security. BFRS believes that maintaining security and ensuring public safety in a national and local context takes precedence over releasing certain information.

BFRS accepts that this type of information is of interest to members of the public but believes that it is not in the greater public interest to release callsigns and, as a result, BFRS has decided that the public interest is better served by not disclosing this information.

In taking this decision BFRS has taken note of the National Protective Security Authority <https://www.npsa.gov.uk/> guidance on disclosure of information.



FOI 596.pdf

BFRS Ref: Great Missenden Fire Station

595 25/26

Information Request:

Please see response below regarding Great Missenden Fire Station.

Response:



FOI 595 Great
Missenden Fire Static

BRFS Ref: Car Fires

594 25/26

Information Request:

Please see response below regarding car fires.

Response:



FOI 594 car fires
response.xlsx

BRFS Ref: Fleet List

593 25/26

Information Request:

Please see response below regarding a request for a Fleet list.

Response:



FOI 593.pdf

BRFS Ref: Firefighters' Maternity Pay

592 25/26

Information Request:

Please see response below.

Response:

We are collecting information about maternity pay for competent wholetime women firefighters in your fire and rescue service. Below is the information we would like to obtain from you under the Freedom of Information Act.

Q1. Please send your fire and rescue service maternity policy or other relevant policy document, in place on 1 July 2025 - attached.

Q2. If your maternity pay arrangements have changed between 1 July 2025 and 17 October 2025, please send the revised policy as well as the previous one – new policy attached.

Q3. Please confirm that the fire and rescue service has implemented the National Joint Council pay agreement 2024, which means that competent wholetime women firefighters on maternity leave receive 26 weeks full pay? – Yes, Buckinghamshire Fire and Rescue Service confirms that it has implemented the NJC pay agreement 2024 and this is in line with the policy attached.

Q4. How many weeks full pay maternity leave did your fire and rescue service pay on 1 July 2025? Please also tell us if this has improved since then and by how much – As at the 1 July 2025, Buckinghamshire Fire and Rescue Service paid 26 weeks' full pay. From September 2025 the maternity policy increased to 45 weeks at full pay made up of both statutory maternity pay and occupational pay, providing employees with up to 52 weeks' full pay, inclusive of annual leave, public holidays and keeping in touch days.



FOI 592a Maternity
adoption and parent



FOI 592
Maternity%2C+Adop

BRFS Ref: Fires Caused by Property Type

591 25/26

Information Request:

Please see response below regarding fires caused by property type.

Response:



FOI 591 Accidental
primary fires respons

BRFS Ref: Fires Caused by Cigarettes

590 25/26

Information Request:

I would like to make a Freedom of Information request for the following information:

1. The number of fires attended by your service in 2023 that were caused by cigarettes.
2. The total number of fires attended by your service in 2023.
3. The number of fires attended by your service in 2024 that were caused by cigarettes.
4. The total number of fires attended by your service in 2024.

Response:



FOI 590 Cigarette
fires response.xlsx

BRFS Ref: Vehicle Registration Numbers

589 25/26

Information Request:

I'd like to request a list including the vehicle registration number, make and model of all vehicles currently on your fleet (both owned and leased) and all vehicles sold, between the dates of 01/11/2024 to 30/09/2025, within your fire and rescue service.

Response:



BRFS Ref: Workshop for Fire Authority Members

588 25/26

Information Request:

Please see response below.

Response:

From a preliminary assessment, it is clear that it will not be possible to answer your request without further clarification.

Section 12 of the Freedom of Information Act 2000 allows the Authority to refuse a request for information where the cost of dealing with it would exceed the appropriate limit as set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 (*SI 2004/3244*). The appropriate limit for this authority is £450, based on 18 hours' staff time to determine whether the Authority holds the information, and locating, retrieving and extracting the information.

Part of your request includes the following:

'All emails, including supporting attachments and documents, sent by members of the senior leadership team Fire Service Officers (CFO, DCFO, ACFO, Finance Director, Legal and Governance Director, People Director, Group Commanders) or officers involved in the On call improvement programme, or between those Fire Service Officers, or sent between those Fire Service Officers and the Chairman of the Fire Authority between June 12th 2025 and 30th September 2025 in relation to and/or mentioning the following topics:

- * *The Community Risk Management Plan (or shortened to CRMP)*
- * *On Call Improvement Programme*
- * *Extraordinary Fire Authority Meeting*
- * *Extraordinary Fire Authority Meeting motion*
- * *Staff Consultation*
- * *Pre-public consultation*
- * *Public consultation*
- * *Great Missenden station*
- * *Stokenchurch station*

- * *Conservatives*
- * *Conservative Group*
- * *Members of Parliament (or shortened to MP)'*

Colleagues in ICT have undertaken a search against the following roles (please note this was made choosing *Area Commanders* instead of the requested *Group Commanders* to narrow the scope):

- CFO, DCFO, ACFO
- Directors of Finance, People, Legal & Governance
- Head of Prevention
- Head of Response
- Head of Communications and Marketing
- Group Commander (On-Call Development Programme)
- Project Manager

Your information request also asked for '*emails sent by Officers following [the 12] February workshop covering the discussion held and next steps*'.

On that basis colleagues in ICT undertook a search against emails between 12 February 2025 to 31 May 2025 (both dates inclusive) titled 'Workshop' or 'Workshop part 2'.

The result produced 6,700 items. In order to provide you with the information on the scale that you have requested would require a person to open and review each item to establish if it is covered by the scope of your request (for example, reading an email, document, or a file to identify if the information requested is inside, in order to separate it from information that is outside the scope of the request). An estimate of an average of 1 minute per item would require approximately 110 person hours and a fee of £2750.

Therefore, your request will not be processed further.

You may wish to refine your request by narrowing its scope. If so, this will constitute a new request and timescales for complying with the request run again from the day after the refined request is received or alternatively the above-mentioned fee received. Payment details can be provided on request.

BRFS Ref: Pest Control

587 25/26

Information Request:

Please see response below.

Response:

Please provide the following information for the period 1 April 2020 to 31 March 2025, broken down by financial year:

1. Total expenditure by the Service on pest control services, including both in-house provision and external/contracted services.

Planned Maintenance Visit (PMV)

2021/2022 – £480.00

2022/2023 – £900.00

2023/2024 – £630.00

2024/2025 – £870.00

Call Out Reactive Costs:

2020/2021 – £290.00

2021/2022 – £720.00

2022/2023 – £240.00

2023/2024 – £0

2024/2025 – £1625.00

2) If any services are contracted out, please provide the supplier name(s) and the contract value(s). - Bucks Pest Control (current supplier) & H&C Pest Control previously. Please see PMV costs above for annual expenditure.

3) The number of call-outs/treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches—please use your own categories if recorded differently) –

Rats/Mice – 3

Pigeons – 8

Wasps/Flies – 4

Moles – 2

Glis Glis – 1

Spiders - 1

Pre-Planned Maintenance (PPM) is carried out at 4 stations on a 6-8 weekly basis.

4) For any lethal control commissioned or carried out by the Service, the number of animals killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting) – No record.

5) A copy of any policy, guidance, or standard operating procedure relating to the Service's pest control service or contractors – We do not operate a policy other than following HSE guidance.

BRFS Ref: Battery / Faulty Product Fires

586 25/26

Information Request:

Please see response below regarding battery/faulty product fires.

Response:



FOI 586 battery and
faulty electrical goo

BRFS Ref: On-Call Attendance at Incidents

585 25/26

Information Request:

I would like to request the availability of and the number of incidents the on call crews in bucks have attended the last 3 years. If possible I would like these to be broken down to the number of stand bys, 1st on scene and other call

Response:



FOI 585 On call
incidents Response.

BRFS Ref: Fleet and Glass

584 25/26

Information Request:

Please see response below.

Response:

Please provide the name, job title, email address, and phone number of the person(s) responsible for procurement or contracts for vehicle fleet maintenance and / or vehicle glass replacement? – David Howlett, Fleet Manager, dhowlett@bucksfire.gov.uk 01296 744610

Please can you advise the number of cars, LCV's and HGV's on your fleet? – The total number is 136.

Please also provide the annual volume of glass items that you; replace or repair, and also the number of ADAS recalibrations that you undertake each year? – In the last 12 months we have replaced 4 screens, 1 ADAS calibration and our own workshop repaired 5 screens.

Please provide the £ value that you spent on vehicle glass replacement, repair and recalibration over the past 12 months? – The exact value of replacement and calibration is £2,251.29 and approximately £20 on own glass repair consumables.

Please can you advise when you will be looking to go to tender for vehicle glass replacement, repair and recalibration services? – The spend on services is below tender value, so would only be local arrangement.

BRFS Ref: Christmas Fires

583 25/26

Information Request:

Please see response below regarding Christmas fires.

Response:


FOI 583
response.xlsx

BRFS Ref: Operational Appliances

582 25/26

Information Request:

As a freedom of information request, please answer the following questions.

1. How many operational appliances are based at each station? (Please break this down for retained/on-call appliances at each station.)
2. How many times in the last 12 months (to August 31st 2025) have you had any of your fire appliances off the run?
3. What is the most number of appliances you've had off the run at any one time in the last 12 months (to August 31st 2025)?

Please provide such data electronically, ideally as a spreadsheet.

Response:

The requester was contacted for further information so that we could respond to the request above but did not come back to us with the relevant information.

BRFS Ref: Hot Work Fires

581 25/26

Information Request:

Please see response below regarding hot work fires.

Response:



FOI 581
Construction fires ai

BRFS Ref: Estate Surveys and Asset Information

580 25/26

Information Request:

Please treat this as a request for recorded information under the Freedom of Information Act (or EIR where applicable). For your non-residential estate

(stations, hubs, HQ, control rooms, workshops, training centres), please provide:

****Definitions: "Estate" = buildings you own/lease/operate for service delivery (exclude private residential addresses of staff and covert locations). "Access audit" = accessibility audit under Equality Act guidance. Timeframe anchor date: 16/09/2025****

1. Condition surveys: most recent estate-wide or building-level condition survey conducted since 1 Jan 2019: dates, sites covered, and any summary/executive report. If none since that date, give the last known survey date or confirm none held.

2. Access audits (1 Jan 2022–present): dates, report titles/refs, and number of sites audited per year. If tracked in a register, a summary export (counts per year) is sufficient.

3. Site plans currency: name of the system/repository (e.g., [CAD package]/[GIS]/[CAFM]); the documented policy on keeping plans current (provide the policy if held); and the date of the last recorded review/update confirming currency/accuracy.

4. M&E asset register: confirm existence; system name; date last updated; whether condition and/or criticality fields are recorded; approx. total count of maintainable assets; and any field list/data dictionary (if held).
(I am not requesting detailed asset locations or security-sensitive content.)

Format: CSV/XLSX for data; PDF for documents/policies (no scans where possible).

Section 12 & advice: If the scope risks exceeding the s.12 cost limit, please advise under s.16 how I could refine (e.g., limit to HQ + top 5 sites, provide summaries, or shorter date ranges).

Held on your behalf: If any information is held by a contractor on your behalf, please obtain and disclose it.

Exemptions: If applying exemptions, please cite the specific section and release any remainder in redacted form.

Response:

The requester was contacted for further information so that we could respond to the request, but they did not come back to us and provide the information needed.

BRFS Ref: Red Fleet List

579 25/26

Information Request:

DEAR SIR MADAM PLEASE CAN YOU SEND ME AN UP TO DATE COPY OF THE VEHICLE FLEET LIST WHICH INCLUDES THE STATIONS REG NOMAKE A MODERN AND PLEASE SEND A HARD COPY.

Response:



FOI 579 RED FLEET LIST.pdf

BRFS Ref: Variations in Pay and Conditions

578 25/26

Information Request:

Please see question and response below.

Response:

I am writing to inquire about variations in pay from the National Joint Negotiating Pay Council for the Fire service.

For your local fire service, I would like to ask the following questions:

1) Are there any differences in pay from the National Pay Deal? Specifically this pay deal

<https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.fbu.org.uk%2Fpay-rates%2Fpay-settlement-2025&data=05%7C02%7Cinformationgovernance%40bucksfire.gov.uk%7C65e92bc17ddb4771dc4708ddf1477092%7Cedcc07179b324eae464ad6257536311%7C0%7C0%7C638932011372813423%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMmIsIkFOIjoiTWFpbCIsIlldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=zLDhdmF6oC9XLzQJXaljW8D9PQmQhqM88BxFqtvvWJI%3D&reserved=0>

Buckinghamshire Fire and Rescue Service (BFRS) has increased its pay scales by 3.2% in line with the NJC circular (attached) and link above. The trainee rate of

pay for all roles was deleted from the pay scales effective July 2025 as per the Circular NJC/3/25- Pay Award 2025 (attached). The change affects pay only, and the role of trainee remains. Driving school (which is shared with Oxfordshire Fire and Rescue Service) has increased in line with Green book pay scales. The Operational pay scales used by BFRS and CPD confirmation is attached.

2) If Yes can you specify what these differences in the pay are? If there is a different grade structure, can I have a copy of the grade structure.

Driving school has increased in line with Green book pay scales and the increase backdated to April 2025.

The link above is only showing the 50% and 100% for Retained duty system, however, BFRS has four tiers which are 50%, 75%, 85% and 100%. It appears the total showing for retained annuals are based on 15% which is the new rates since January 2025 for anyone giving over 120 hours but then shows 5% which is the old percentage for both Retained payment to Day Crewed and those giving availability for between 0-40 hours. This 5% was amended to 7.5% from January 2025.

3) Are there any local conditions i.e maternity leave, holiday, hours agreements that differ from or improve upon the National Pay Deal?

The BFRS maternity, adoption and parental entitlement policy is currently out for consultation. The maternity rates of pay are increased in line with the pay increase and necessary averages are calculated on these numbers and all paid in line with HMRC statutory payments. Bank (overtime) is paid at rank and competent rate of pay. Area trainers are paid at Watch Commander competent rates of pay. For anyone in a dual role who is unable to fulfil their availability, the retainer is ceased, and they can claim On Call positive hours as and when they may work within their On Call role.

4) If yes can I have original copies of any local condition documents, please send these over, as I would prefer to review the full details. If full documents are not available explaining local differences will suffice.

The maternity, adoption and parental entitlement policy is out for consultation. The draft document is attached.

5) Do you have any employees on a separate pay deal from the Fire Service National Pay deal? If so, could you specify who they are?

Driving School (as above).

6) If yes, can you specify if they have, have a union recognised to bargaining on their behalf?

Yes, Unison work on behalf of green book employees who are aligned to National terms and conditions.

7) If yes, can you give the union, the date of the last settlement was implement from and the % pay rise given.

The union is Unison. The pay increase this year was back dated to 01/04/25 with a 3.2% increase and was shown in August pay.



Circular NJC_3_25 - Circular NJC_4_25 - Maternity adoption Payroll Info
Pay award 2025 _ LoContinual professioand parental entitlePayscales Ops (01.07)

BRFS Ref: Enforcement of Means of Escape for Disabled People

577 25/26

Information Request:

1. The number of low, medium and high-rise residential buildings in your area (or your current/best estimate of them) covered by the Regulatory Reform (Fire Safety) Order 2005
2. The total number of deficiency and/or enforcement notices served to the owners of these buildings relating to means of escape (Articles 14(2)(b) & 15 (1)(b)), since July 2021 to the date of this FOI
3. The number of deficiency and/or enforcement notices served to the owners of these buildings specifically relating to the identification of vulnerable and disabled residents, and planning for their escape (Articles 14(2)(b) & 15 (1)(b)), since July 2021 to the date of this FOI
4. Copies of the notices referred to in (3)
5. The fire authority's current policy covering the evacuation of disabled people from multi-occupancy buildings during a fire

Response:

BRFS Ref: Haddenham's Appliance

576 25/26

Information Request:

Please see response below.

Response:

Could I please request information on the dates Haddenham's appliance has not been at the station from December 2024 to the date the information is received, including the reason the appliance is not at the station. Please include where the appliance is and what it is being used for while it is not a Haddenham – Buckinghamshire Fire and Rescue Service do not hold information in a format that could answer this question.

Could you also detail the dates the station has not been available for mobilisation during the stated dates and the reasons why – Between 1 December 2024 and 30 September 2025, Haddenham's appliance was not made available by its crew on any single occasion. This was due to not having enough crew or skills for this station.

BRFS Ref: Call-Off Contract

575 25/26

Information Request:

I am doing a research project investigating call-off contracts in the public sector. I have identified a potential call-off contract awarded by Buckinghamshire Fire & Rescue Service, but I can't find details of the framework agreement it was awarded from.

I have attached an Excel file that contains the information I am looking at. The last two columns ("Title of framework used" and "Further framework info") is where I am missing information. Please could you provide the name of the specific framework agreement or DPS used here. If there is any further info which you think would help me locate the framework agreement (e.g., a link to the framework's Contract Finder or FTS listing, the framework provider, or a widely-used reference number such as CCS's RM codes), please use the final column for this.

Please note that I have identified this contract as a possible call-off contract, so there is a chance it is not a call-off. It could be, for instance, procured directly

(without being called off from a framework agreement), or could be itself a notice of the establishment of a framework agreement. Therefore I would kindly ask you to specify in this instance what kind of procurement was used in the "Title of framework used" column.

I have provided the title, description, the publication date, and procedure type used to award the potential call-off, as well as a URL link to the call-off in question and a unique reference ID for the potential call-off. Please let me know if there is anything else you need to complete the request.

Response:



FOI 575 Call Off
Contracts.xlsx

BRFS Ref: Gas Explosions

574 25/26

Information Request:

I would like to request the following information relating to residential explosions within your area, confirmed or believed to be caused by a gas leak which occurred from 2020 to present:

- Total number of incidents
- Number of deaths and casualties
- Number of people evacuated from their homes.

If this information could be returned to me at this email address, in whatever form is easiest for you, that would be very much appreciated.

Response:



FOI 574 Gas
explosions.xlsx

BRFS Ref: Red Fleet Appliances

573 25/26

Information Request:

Please see below.

Response:

Questions 1 and 2 please see attached.

3. Vehicle units in fleet // the total number of 'blue light' vehicles in the current fleet (as of 27/08/2025) and how many were in the fleet on of 27/08/2024 4. Units out of action // the total number of 'blue light' vehicles in the current fleet that have been 'out of action' at any point and for any reason during 2025 to date (up to 27/08/2025), plus the total number that were 'out of action' on 27/08/2025 (if any).

Questions 3 and 4:

Red fleet vehicles (including specials/USAR) as of 27/08/2024 = 48

Red fleet as of 27/08/2025 = 50. This includes a Wildfire unit and a non-disposed appliance.

Between the two dates there is a total of 61 defects that rendered vehicles off the run recorded on the defect portal.

0 vehicle defected on the 27/08/2025.



FOI 573 Fire incidents and wait t

BRFS Ref: Solar Panel Fires

572 25/26

Information Request:

Please see response below regarding solar panel fires.

Response:



FOI 572 Solar Panel
Fires Response.xlsx

BRFS Ref: Household Dwelling Fires

571 25/26

Information Request:

Please see response below regarding household dwelling fires.

Response:



FOI 571 Dwelling
Fires Response.xlsx

BRFS Ref: Misconduct Cases

570 25/26

Information Request:

Question 1 - In the last five years, how many misconduct cases has the service dealt with? (Broken down by years 2020-21, 2021-22, 2022-23, 2023-34 and 2024-25, by gender and by type of misconduct i.e. discriminatory behaviour (sexual, racial, etc..) harassment, bullying

Question 2 - Of those, how many were categorised as gross misconduct?

Question 3 - Of those, can you provide the outcomes of the cases – e.g dismissal, written warnings or no case to answer

Question 4 – of those, how many were awarded compensation?

Question 5 – How much compensation has been awarded in total?

Response:

	Total number	Gender	Type	Gross misconduct	Sanctions applied	Compensation awarded
		All the counts of individuals have been rounded up to the nearest multiple of 5	All the counts of individuals have been rounded up to the nearest multiple of 5	All the counts of individuals have been rounded up to the nearest multiple of 5		
2020-21	27	25 (M) 5 (F)	Performance (5), misconduct (20), unacceptable behaviour (5), external misconduct (5)	5	No further action, informal action, written warning, final written warning, dismissal	0
2021-22	15	15 (M) 5 (F)	Performance (10), misconduct (5), unacceptable behaviour (5), external misconduct (5)	0	No further action, informal action, written warning, final written warning	0
2022-23	10	10 (M) 5 (F)	Performance (5), misconduct (10), sexual misconduct (5)	5	Informal action, written warning, final written warning, dismissal	0
2023-24	13	15 (M) 5 (F)	Performance (5), sexual misconduct (5), external misconduct (5), complaint (5), bullying (5)	5	No further action, informal action, written	0

					warning, final written warning, dismissal	
2024- 25	21	20 (M) 5 (F)	Performance (10), misconduct (5), sexual misconduct (5), unacceptable behaviour (5), external misconduct (5)	5	No further action, informal action, written warning, dismissal	0

BRFS Ref: Citizen Engagement Platform

569 25/26

Information Request:

The information that we require, under the Freedom of Information Act, is as follows:

- 1) Do you use a Citizen Engagement platform?
- 2) If so, what tools do you use?
- 3) How much do you spend annually on a Citizen Engagement tool?
- 4) Which month & year does your contract with your supplier end?

A citizen engagement platform is a digital tool or system designed to facilitate communication, interaction, and participation between citizens and government or public institutions. Its goal is to make civic involvement easier, more transparent, and more effective.

Response:

Buckinghamshire Fire and Rescue Service do not use a Citizen Engagement platform at present.

BRFS Ref: Number of Call Outs

568 25/26

Information Request:

To assist with the efficient processing of this request, I would be grateful if you could provide the following information covering 1st August 2024 - 31st July 2025:

1. The total number of call outs, broken down by month
2. The incident category (e.g. Special service, fire, false alarm)
3. The property category that the call out was made to (e.g. dwelling, outdoors, vehicle, non-residential)
4. The property type that the call out was made do (e.g. house, car, office, restaurant, hospital)
5. The cause of fire (e.g. cooking appliance, tumble dryer, candle)



FOI 568 Incidents
breakdown respons

BRFS Ref: Pride 2025

567 25/26

Information Request:

Please see response below.

Response:

Further to the email of acknowledgement.

You have asked to be provided with the following information highlighted in bold below:

- LGB individuals: **Can you provide any social media posts, webpages pledging allegiance, or other declarations of support for LGB people who do not want to be included within the LGBTQ+ acronym?**
- Gender-Critical/ Sex-Realist Beliefs: **Could you detail any public actions taken by your service in support of individuals with such beliefs, including**

social media posts, webpage pledges of support, or other declarations of support?

- People with Disabilities: Can you provide any examples of similar public support for people with disabilities? **Please include any relevant social media posts, webpages pledging allegiance, or other declarations of support for disabled people.**
- Age Discrimination: Has your service undertaken any specific public actions to address or support individuals facing age discrimination? **Please provide any corresponding social media posts, webpages pledging allegiance, or other declarations in support of this group.**

I can confirm that this information is held. However, the information is exempt from disclosure under section 21 of the Freedom of Information Act 2000 as I am informed by colleagues in the Communication & Marketing team that the information is reasonably accessible to you, as it is already in the public domain.

The information can be accessed via links in the footer of the Service's website, and for ease of reference, they are:

- Website: <https://bucksfire.gov.uk/>
- X (Twitter): <https://x.com/bucksfirerescue>
- Facebook: <https://www.facebook.com/Bucksfire>
- Instagram: <https://www.instagram.com/bucksfirerescue/>
- YouTube: <https://www.youtube.com/c/BuckinghamshireFireRescueService>
- LinkedIn: <https://www.linkedin.com/company/buckinghamshire-fire-and-rescue-service/>

BRFS Ref: Cost of burst pipes and water mains

566 25/26

Information Request:

Please see below.

Response:



FOI 566 Burst water
mains response.xlsx

BRFS Ref: Workplace Bullying, Harassment and Sexual Harm

565 25/26

Information Request:

Please see below.

Response:

I would like to make a Freedom of Information request for the following information from your organisation please. This is for a research project studying public service organisations and workplace bullying, harassment and sexual harm.

1. What data does your organisation collect about incidents or concerns related to workplace bullying, harassment or sexual harm?
- For clarity, this includes requests for advice, assistance, informal notifications or formal complaints relating to these types of behaviour.

Buckinghamshire Fire and Rescue Service collects all information to allow for an appropriate progression of the matter. This includes any correspondence, e.g. emails and letters. In addition, contact record sheets can be maintained to record details of conversations/matters raised. Any advice provided to employees or managers would be recorded as part of the process.

2. Please provide a list or schema of all data fields used to record or track information about workplace bullying, harassment or sexual harm, at any stage of the process your organisation follows (from initial contact to case closure).
- Please include an explanation of the classifications used in each data field and any specific terminology, so it can be easily understood by someone from outside your organisation.

Name / Protected characteristics / Details of the concern and how raised / Role, location and line manager / Formal or informal / Investigation details / Welfare considerations / Suspension consideration / Terms of reference and start of investigation / Close of investigation / Outcome of case and appropriate action.

3. Please provide a list of all reports produced by your organisation that relate to workplace bullying, harassment or sexual harm?

- Please include a brief explanation for each report of:

Investigation reports are produced. These reports detail the circumstances of the case and any recommendations. On a monthly basis, KPI data on case management is presented to internal boards.

- *who is responsible for its creation (i.e. the job title/role, not individual names) - HR Manager.*
- *how often they are produced – Monthly.*
- *the purpose of the report, and - Case management and progression.*
- *the information and any data fields contained in each report.- Number of cases / Type of case / Calendar days case is open / Outcomes / Any trends.*
- *to whom they are distributed (job titles/roles) - Relevant senior and middle management.*
- *whether the reports are shared externally (e.g. with elected members, Local Authority governance bodies, HMICFRS or other regulators, unions and associations, the general public) - On a quarterly basis KPI data is presented to members of the Fire Authority.*

Please provide responses to Q4-7 for the period 2020-2025 (inclusive), broken down by calendar year and listed under the headings of

- (a) workplace bullying
- (b) harassment
- (c) sexual harm

4. The total number of incidents recorded.

Please also break these down according to any sub-categorisations you use internally to differentiate types of bullying, harassment or sexual harm incidents.

	2020	2021	2022	2023	2024	2025
(a) workplace bullying	0	3	6	4	5	1
(b) harassment	1	0	1	1	0	0
(c) sexual harm	0	0	1	0	1	0

5. The number of incidents that involved a formal investigation, broken down to show:

- i. internal investigations (*i.e. those conducted by people employed by your organisation*) - The 24 cases were investigated internally.
- ii. independent external investigations (*i.e. external lawyers, investigators or other 3rd parties engaged for the purpose of conducting the investigation*) – Zero.

6. The outcomes of the investigations completed in Q5 (*using whatever categorisations your organisation records internally against cases*).

No further action

Informal outcome (professional discussion / note for file)

Written warning

Mediation and EDI training

Dismissal

7. The number of people who have left your organisation who were:

- a. complainants (*i.e. people who raised any inquiry or complaint*) – Two.
- b. respondents (*i.e. people who were the subject of any inquiry or complaint allegations*) – Five.

Please provide responses to Q8-9 for the period 2020-2025 (inclusive), broken down by calendar year:

8. The number of settlement agreements (or other legal agreements containing any form of non-disclosure requirement) signed by people leaving your organisation who were:
 - a. complainants who raised any inquiry or complaint about workplace bullying, harassment or sexual harm. - Zero.
 - b. respondents who were the subject of any inquiry or complaint about workplace bullying, harassment or sexual harm- Zero.

9. The amount spent by your organisation on external legal advice for:
 - a. legal services or advice provided in conducting independent investigations in Q5 (ii) – Zero.
 - b. other advice provided about any other matters involving workplace bullying, harassment or sexual harm – information not held

BRFS Ref: Air Fryer Incidents

564 25/26

Information Request:

Please see response below regarding incidents involving air fryers.

Response:



FOI 564 Air fryer incidents response.>

BRFS Ref: SIRO/Data Protection

563 25/26

Information Request:

Please see response below.

Response:

1. Name of organisation SIRO (Senior Information Risk Owner) or similar post (Chief Information Governance Officer etc), or responsible person for SIRO duties. There may be more than one SIRO. - Director of Legal and Governance.
2. Contact email of person or persons named in question 1.
InformationGovernance@bucksfire.gov.uk
3. Name of organisation DPO (Data Protection Officer) or responsible person for DPO duties. Maria Memoli.
4. Contact email of DPO. InformationGovernance@bucksfire.gov.uk
5. Have you appointed, or do you plan on appointing or delegating the position of IAO to any employees? Yes
6. Who is responsible for the leading IAO structure, I.E. the SIRO/'Lead' IAO/Head of Governance/Head of Corporate Services etc? Please clarify meaning of part of the request 'the leading IAO structure'
7. Who is responsible for reviewing and implementing any training needs for the IAO's?
Director of People
8. In relation to questions 6 and 7, can we please be provided with the contact email address of the appropriate person? r davidson@bucksfire.gov.uk
9. Is IAO training delivered by an external third party or internally? Both
10. Are you or have you considered becoming ISO 27001 compliant or certified? If so when? No
11. Following on from Q10, If so whom is/would be responsible for implementation or exploration of ISO 27001? (as in, the person/job title/email address) Not applicable.
12. Who is the person responsible for the physical security controls in your estate e.g. CCTV, Lighting, barriers, intrusion detection and fencing – In house via Property Manager
13. In relation to question 12 when was the effectiveness of these controls last reviewed? 10 July 2025

14. In relation to question 12 can we please be provided with the name/job title and email address of this person? – Gordon Wylie, Property Manager
gwylie@bucksfire.gov.uk

15. Who would be the person responsible for the organisation of external training within your organisation. E.g. Head of learning and development / HR Manager – Head of People Services

16. Can you please provide the name/job title and email address for the person in question 15? – Anna Collett, Head of People Services Acollett@bucksfire.gov.uk

BRFS Ref: Carbon Monoxide Incidents

562 25/26

Information Request:

Please see response below regarding carbon monoxide incidents.

Response:



FOI 562 Carbon
monoxide incidents

BRFS Ref: Practical Training and Exercising

561 25/26

Information Request:

Please see below.

Response:

I am currently undertaking a Master's degree in Emergency Management and Resilience at Coventry University, part funded by Shropshire Fire & Rescue Service. As part of my academic research, I am investigating the barriers to practical training and exercising within UK fire service control rooms, with a particular focus on the comparative prioritisation of control room training versus that of operational firefighters.

In accordance with the Freedom of Information Act 2000, I would be grateful if you could provide the following information:

(For the purpose of this request, “practical training” refers to scenario-based, simulation, or live exercise activities, as opposed to purely theoretical or classroom-based training)

Staffing and Roles

1. What is the total number of wholetime firefighting staff in your brigade, including ranks? – Total - 310

Firefighter – 180

Crew Commander – 54

Watch Commander – 44

Station Commander – 20

Group Commander – 7

Principle Officer - 5

2. Do you have a designated training and exercising manager for wholetime operational staff (or a general operational firefighting training and exercising manager)?

a. If yes, what are their relevant qualifications or training credentials?

b. When was the role established?

c. Is it a permanent, full-time position?

Within the Operational Training & Assurance department we have an Operational Training Team and an Operational Learning & Assurance Team. Our exercising programme is coordinated by our Operational Learning & Assurance Team, supported by the Operational Training Team.

a) All instructors within the Operational Training Team have fire service-specific instructor qualifications alongside the more general AET & CAVA qualifications.

b) Our Operational Learning & Assurance Team have been in place since 2015.

We do not hold records that show when the training instructor role was established.

c) All these roles are full time.

3. Is there a designated budget for wholetime crew training and exercising?

a. If yes, what percentage of the overall department budget does this represent?

We have a training budget and an exercising budget, but neither are split across our different roles e.g. wholetime or on call. The training is conducted on a periodic basis depending on need. All firefighters require BA training and reassessment periodically regardless of whether they are on call or wholetime. Our exercise programme is aligned to relevant risk based on specific themes or locations. All relevant resources including wholetime and on call are included in these exercises.

Training Policy

4. Are there policies or procedures in place to ensure operational cover for uninterrupted training for wholetime crews (e.g., operational cover during exercises)?

a. If yes, please provide a copy of the relevant policy if possible.

b. If not, is training typically conducted during normal working shifts with potential for interruptions?

Yes – Operational Learning and Assurance Procedure v1 November 2024, attached.

5. Has your service piloted or implemented any digital/simulation-based tools for wholetime firefighting training or exercising, including virtual reality technologies? Please give details if yes.

Yes – XVR training for Level 1 Incident Commanders and Watches.

Practical Training Participation

Between 31st July 2023 to 31st July 2025:

6. How many times have wholetime crews participated in practical training exercises involving only their own station? - Station-specific training records are not held.

7. How many times have wholetime crews participated in practical training exercises involving other departments or teams within your brigade? – 14.

8. How many times have wholetime crews participated in practical training with other fire brigades?- 12.

9. How many times have wholetime crews participated in practical training with other agencies, such as Police or Ambulance services? – 13.



Operational
Learning and Assurance

BRFS Ref: Practical Training and Exercising Fire Service Control Rooms

560 25/26

Information Request:

Please see below.

Response:

I am currently undertaking a Master's degree in Emergency Management and Resilience at Coventry University, part funded by Shropshire Fire & Rescue Service. As part of my academic research, I am investigating the barriers to practical training and exercising within UK fire service control rooms, with a particular focus on the comparative prioritisation of control room training versus that of operational firefighters.

In accordance with the Freedom of Information Act 2000, I would be grateful if you could provide the following information:

(For the purpose of this request, "practical training" refers to scenario-based, simulation, or live exercise activities, as opposed to purely theoretical or classroom-based training)

Staffing and Roles

1. What is the total number of retained firefighting staff in your brigade, including ranks? – 68
2. Do you have a designated training and exercising manager for retained firefighting crews (or a general operational firefighting training and exercising manager)?
 - a. If yes, what are their relevant training qualifications?
 - b. When was this role established?
 - c. Is this a permanent, full-time position?

Within the Operational Training & Assurance Department we have an Operational Training Team and an Operational Learning & Assurance Team. Our exercising programme is coordinated by our Operational Learning & Assurance Team, supported by the Operational Training Team.

- a) All instructors within the Operational Training Team have fire service-specific instructor qualifications alongside the more general AET & CAVA qualifications. Our On Call firefighters are also supported by two On Call Support Managers who are also qualified training instructors.
- b) Our Operational Learning & Assurance Team have been in place since 2015. We do not hold records that show when the training instructor role was established.
- c) All these roles are full time.

3. Is there a designated budget for training and exercising for retained crews?
a. If yes, what percentage of the overall department budget does this represent?

We have a training budget and an exercising budget, but neither are split across our different roles e.g. wholetime or on call. The training is conducted on a periodic basis depending on need. All firefighters require BA training and reassessment periodically regardless of whether they are on call or wholetime. Our exercise programme is aligned to relevant risk based on specific themes or locations. All relevant resources including wholetime and on call are included in these exercises.

Training Policy

4. Are there policies or procedures to ensure uninterrupted practical training for retained crews (e.g., operational cover during exercises)?
A. If yes, please provide a copy of the relevant policy if possible.
b. If not, is training generally conducted during on-call periods with potential for interruptions?

Yes – Operational Learning and Assurance Procedure v1 – November 2024 attached.

5. Has your service piloted or implemented any digital/simulation-based tools for retained firefighter training or exercising, including virtual reality technologies? Please give details if yes.

Yes – XVR training for Level 1 Incident Commanders.

Practical Training Participation

Between 31st July 2023 to 31st July 2025:

6. How many times have retained crews participated in practical training involving only their own station? - Station-specific training records are not held.

7. How many times have retained crews participated in practical training involving other teams/departments within your brigade? – 14.

8. How many times have retained crews participated in practical training with other fire brigades? – 12.

9. How many times have retained crews participated in practical training with other agencies, such as Police or Ambulance services? – 13.



Operational
Learning and Assurance

BRFS Ref: Practical Training and Exercising

559 25/26

Information Request:

Please see below.

Response:

I am currently undertaking a Master's degree in Emergency Management and Resilience at Coventry University, part funded by Shropshire Fire & Rescue Service. As part of my academic research, I am investigating the barriers to practical training and exercising within UK fire service control rooms, with a particular focus on the comparative prioritisation of control room training versus that of operational firefighters.

In accordance with the Freedom of Information Act 2000, I would be grateful if you could provide the following information:

(For the purpose of this request, "practical training" refers to scenario-based, simulation, or live exercise activities, as opposed to purely theoretical or classroom-based training)

Staffing and Roles

1. What is the total number of Fire Control staff in your brigade, including ranks?
- 0 – Buckinghamshire Fire and Rescue Service's (BFRS) Fire Control is provided

by Thames Valley Fire Control Service (TVFCS), which is based within Royal Berkshire Fire and Rescue Service (RBFRS) and shared with BFRS, RBFRS and Oxfordshire Fire and Rescue Service (OFRS).

2. Do you have a designated training and exercising manager for the Fire Control department? - N/A.

a. If yes, what are their relevant qualifications or professional training related to the role?

b. When was this role established?

c. Is this a permanent, full-time position?

3. Is there a designated training and exercising budget specifically for the Fire Control department? - N/A.

a. If yes, what percentage of the overall department budget does this represent?

Training Policy

4. Are there policies or procedures in place to ensure uninterrupted training for Fire Control teams (e.g., operational cover during exercises)? - N/A.

a. If yes, please provide a copy of the relevant policy if possible.

b. If not, is training typically conducted during normal working shifts with potential for interruptions?

5. Has your service piloted or implemented any digital/simulation-based tools for Fire Control training or exercising, including virtual reality technologies?

Please give details if yes - N/A.

Practical Training Participation

Between 31st July 2023 to 31st July 2025:

6. How many times have Fire Control staff participated in practical training exercises involving only Fire Control?

- N/A

7. How many times have Fire Control staff participated in practical training exercises with other teams or departments within your brigade? – 6.

8. How many times have Fire Control staff participated in practical training exercises with other fire brigades - N/A.

9. How many times have Fire Control staff participated in practical training exercises with other agencies, including Police or Ambulance? - N/A.

Where responses above are marked N/A and the information is not held, you may wish to direct your requests for information to Royal Berkshire Fire and Rescue Service for the reasons stated in the response to request 1 above.

BRFS Ref: Pride Month 2025

558 25/26

Information Request:

Please see below.

Response:

Please find attached the answers to your questions below:

Whether any events have been organised for Pride month. If so please provide the date start and end time, and title/topic of the event

- No events have been organised for Pride Month 2025 – 1st of June until the 30th of June.
- A crew is attending High Wycombe Pride, on the 23 August 2025 to discuss fire safety advice.
- Staff may potentially attend Milton Keynes Pride, but this has yet to be agreed on, again the aim of this will be to discuss fire safety advice.

Whether any LGBT themed merchandise has been purchased for Pride month. i.e. since the beginning of the 2025/26 financial year. If so please provide me with information on what has been purchased and the cost

- Nothing has been purchased since the start of the financial year.

Whether the organisation have sponsored any Pride events. If so which events and please provide details of the nature of the sponsorship (particularly the financial value)

- There has been no sponsorship of any events.

BRFS Ref: Red and White Fleet Lists

557 25/26

Information Request:

I would kindly like to request an updated version of the Buckinghamshire Fire and Rescue Service fleet list.

As before, I would be grateful if you could provide details of all vehicles currently on your fleet, including:

- Make and Model
- Date of issue
- Registration Plate VRN
- Type of Use

If possible, please provide the information in Excel, CSV, or PDF format.

Additionally, if available, I would also like to request the same information specifically for your **white fleet** (non-operational/service vehicles), listed separately from the main operational fleet.

Response:

Please see lists attached.

In respect of the registration numbers of vehicles for which personal use is permitted I can confirm that this information is held. However, this information is exempt from disclosure under section 40 of the Freedom of Information Act 2000 (FOIA) concerning personal information. This is because the information constitutes personal data of a third party as defined in the UK General Data Protection Regulation (UK GDPR) and disclosing it would breach one of the conditions established by section 40, namely section 40(3A) where disclosure of third party personal data would breach any of the data protection principles of lawful, fair and transparent processing.



BRFS Ref: Thames Valley Fire Pre-Determined Attendance Information

556 25/26

Information Request:

Hello, I'm currently working on a project and was wondering if it's possible to request the Thames Valley Fire PDA (Pre-Determined Attendance) information for various incident types. Specifically, I'm looking for the standard number of pumping appliances, officers, and any special appliances that would typically be mobilised to each type of incident.

Response:

Buckinghamshire Fire and Rescue Service (BFRS) can confirm that it holds the information you have requested regarding pre-determined attendance (PDA); however, this information is being exempted from disclosure by BFRS under Section 24 (National Security) of the Freedom of Information Act 2000 and is, therefore, being withheld.

Members of the public will appreciate that, as an emergency service, BFRS must ensure that certain information relating to details of its appliances or other sensitive operational intelligence is appropriately protected. Releasing information such as PDA may have wider implications that must be considered, i.e. disclosing certain information may prejudice the ability of BFRS to maintain its own and national security. BFRS believes that maintaining security and ensuring public safety in a national and local context takes precedence over releasing certain information.

BFRS accepts that this type of information is of interest to members of the public but believes that it is not in the greater public interest to release PDA and, as a result, BFRS has decided that the public interest is better served by not disclosing this information.

In taking this decision BFRS has taken note of the National Protective Security Authority <https://www.npsa.gov.uk/> guidance on disclosure of information.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original email and should be addressed to InformationGovernance@bucksfire.gov.uk. Please remember to quote Information Request 556 in any future communications.

BRFS Ref:

555 25/26

Information Request: CRMP Information

Could you please provide the Forestry Commission with the IRMP/CRMPs for the periods 2012 to present.

Response:

Buckinghamshire Fire and Rescue Service only holds information from 2015, links below:

2015-2020 - [https://bucksfire.gov.uk/wp-content/uploads/2024/03/2015-20-
psp-final.pdf](https://bucksfire.gov.uk/wp-content/uploads/2024/03/2015-20-
psp-final.pdf)

2020-2025 - [https://bucksfire.gov.uk/wp-
content/uploads/2024/03/public_safety_plan_2020_to_2025.pdf](https://bucksfire.gov.uk/wp-
content/uploads/2024/03/public_safety_plan_2020_to_2025.pdf)

2025-2030 - [https://bucksfire.gov.uk/wp-content/uploads/2025/03/CRMP-
2025-to-2030_Digital_V2_0324_Final.pdf](https://bucksfire.gov.uk/wp-content/uploads/2025/03/CRMP-
2025-to-2030_Digital_V2_0324_Final.pdf)

BRFS Ref: Pride 2025

554 25/26

Information Request:

1. Whether your organisation ORGANISED any events for Pride 2025. If so please provide the date, title/topic of the event, whether employees were being paid whilst they attended (and how many employees if they were being paid whilst in

attendance), and whether employees attended in uniform or any clothing identifying them as employees of your service.

2. Whether your organisation participated in any events ORGANISED BY OTHERS for Pride 2025. If so please provide the date, title/topic of the event, whether employees were being paid whilst they attended (and how many employees if they were being paid whilst in attendance), and whether employees attended in uniform or any clothing identifying them as employees of your service.

3. Whether your organisation has organised any themed merchandise for Pride 2025. If so please provide me with information on what has been purchased, the process undertaken to find a supplier, and the cost.

4. Please provide a copy of any internal or external communications concerning Pride 2025.

Response:

1. Events Organised by the Organisation for Pride 2025

No events have been organised by Buckinghamshire Fire and Rescue Service (BFRS) for Pride 2025.

However, High Wycombe Fire Station is supporting a local community-led event:

Event Title: High Wycombe Pride 2025

Date: Saturday, 23rd August 2025

Organiser: Local Pride Committee (not BFRS)

BFRS Involvement: Four operational staff will crew a BFRS appliance (which is available to respond to incidents if required): two on duty, two attending on overtime (paid). The on-duty watch will also engage with the public during the event while remaining operationally available. A Station Commander (unpaid, off duty) and Community Safety Coordinator (unpaid, off duty) will attend.

Uniform: All attending staff will wear BFRS uniform and be clearly identified as BFRS representatives.

2. Participation in Events Organised by Others for Pride 2025

High Wycombe Pride 2025

Date: Saturday, 23rd August 2025

Organiser: Local Pride Committee

BFRS Participation: As detailed above.

Milton Keynes Pride 2025

Date: Saturday, 13th September 2025

Status: Attendance is currently under discussion and not yet confirmed.

3. Themed Merchandise for Pride 2025

No corporate-level Pride-themed merchandise has been purchased for Pride 2025.

4. Internal or External Communications Concerning Pride 2025

Service-wide Communications: The Communications team has offered support and advice for any internal or external messaging related to Pride 2025, however, no internal or external communications have been published for either event.

BRFS Ref: Facilities Management

553 25/26

Information Request:

I have 3 requests, outlined below:

1. I would like to request additional information relating to the design, installation, inspection and maintenance of any of the following systems:
 - . Fall Arrest
 - . Fall Protection
 - . Horizontal & vertical safety line / safety wire systems
 - . Safety eyebolts & ladder ties
 - . Fixed ladders

- . Guardrails (fixed and counterweight)
- . Walkways & platforms
- . Roof access systems
- . Abseil systems
- . Anchor Points

Generally, spend relating to these services falls under Facilities Management / Property Services / Repairs & Maintenance / Grounds Maintenance type cost centres.

Please could you provide the following information:

- i. Who currently provides the above-mentioned services?
 - ii. Is there an existing contract in place that governs the provision of these services?
 - iii. If so, when is the current contract due to expire?
 - iv. Is there an extension clause in the current contract?
 - v. What is the current contract value annually?
 - vi. How was the contract awarded?
 - vii. Who oversaw the contract award? Please provide a phone number / email address.
 - viii. Is there any intention to release a tender for the above-mentioned services in the foreseeable future? If so, kindly provide an estimated timeline or relevant details.
 - ix. If unable to provide details for these specific services, please provide information of which main contractor provides Hard FM services, along with relevant contact details for the main site contact
2. I would like to request additional information relating to the inspection and maintenance of any of the following systems:

- . Building Maintenance Units (BMUs) and cradles
- . Mobile traversing gantry systems and travelling ladders.
- . MEWP's
- . Materials hoists, lifting beams and accessories.

Generally, spend relating to these services falls under Facilities Management / Property Services / Repairs & Maintenance / Grounds Maintenance type cost centres.

Please could you provide the following information:

- i. Who currently provides the above-mentioned services?
 - ii. Is there an existing contract in place that governs the provision of these services?
 - iii. If so, when is the current contract due to expire?
 - iv. Is there an extension clause in the current contract?
 - v. What is the current contract value annually?
 - vi. How was the contract awarded?
 - vii. Who oversaw the contract award? Please provide a phone number / email address.
 - viii. Is there any intention to release a tender for the above-mentioned services in the foreseeable future? If so, kindly provide an estimated timeline or relevant details.
 - ix. If unable to provide details for these specific services, please provide information of which main contractor provides Hard FM services, along with relevant contact details for the main site contact
3. I would like to request additional information relating to the design, installation, inspection and maintenance of any of the following systems:
- . Lightning protection
 - . Surge protection

. Earthing

Generally, spend relating to these services falls under Facilities Management / Property Services / Repairs & Maintenance / Grounds Maintenance type cost centres.

Please could you provide the following information:

- i. Who currently provides the above-mentioned services?
- ii. Is there an existing contract in place that governs the provision of these services?
- iii. If so, when is the current contract due to expire?
- iv. Is there an extension clause in the current contract?
- v. What is the current contract value annually?
- vi. How was the contract awarded?
- vii. Who oversaw the contract award? Please provide a phone number / email address.
- viii. Is there any intention to release a tender for the above-mentioned services in the foreseeable future? If so, kindly provide an estimated timeline or relevant details.
- ix. If unable to provide details for these specific services, please provide information of which main contractor provides Hard FM services, along with relevant contact details for the main site contact

Response:

The Requester did not respond when asked further questions to help respond to this request.

BRFS Ref: Availability of some On-Call Stations

552 25/26

Information Request:

Could I please request the information of how often the following stations have been available for mobilisation since 01/01/25 up until the point of your response?

Princes Risborough
Waddesdon
Brill.

Response:

Please see below a table showing the percentage of time each station was available between 01/01/2025 and 30/06/2025 (inclusive):

Station	Availability
Brill	7.1%
Waddesdon	45.1%
Princes Risborough	44.4%

Each is measured against the potential of being available 24-7.

BRFS Ref: Fleet List Operational and Electric Vehicles

551 25/26

Information Request:

Please see below.

Response:

Please could you provide the following information:

- 1. How many vehicles are currently in your operational fleet? – 85 operational vehicles.**
- 2. Of those, how many are:**
 - Fully electric vehicles (EVs)? - 0
 - Plug-in hybrid electric vehicles (EVs)? - 0
 - Non-plug-in hybrids? - 9

This data will be used to analyse regional trends in emergency fleet electrification. Thank you in advance for your assistance.

BRFS Ref: Sleep Related Incidents

550 25/26

Information Request:

The purpose of this request is to gather data on the number of fire service callouts where sleep was a factor in the incident.

- 1. The total number of incidents** attended by your service where sleep was recorded as a factor for each of the past five calendar years
 - Incidents could include, but are not limited to: Fires caused by unattended cooking due to falling asleep, fires started by cigarettes or candles left unattended while asleep, smoke inhalation injuries sustained while asleep, rescues involving people asleep or unconscious due to fatigue, carbon monoxide incidents affecting sleeping occupants, etc*
 - 2020, 2021, 2022, 2023, 2024 and partial data for 2025 if available*
- 2. If held, the causes and number of reports linked to each sleep-related incident**
 - I.e. 150 reports of fires caused by unattended cooking due to falling asleep, 1,500 reports of fires started by cigarettes or candles left unattended while asleep, etc*
 - 2020, 2021, 2022, 2023, 2024 and partial data for 2025 if available*

Response:



FOI 550 Sleep
Deprivation Emergei

BRFS Ref: Fleet List of Appliances and List of how many operational staff based on Stations

Information Request:

Please may I have the following information:

A updated fleet list of frontline appliances, training vehicles, reserves, and officer cars attached to each station or property used by BFRS. Can you also include the stations code (eg JC16 West Ashland) and if applicable the vehicles callsigns (eg JC16P1) – Please see attached.

A up to date list of how many firefighters and senior officers are based at each station – please see below.

Response:

A up to date list of how many firefighters and senior officers are based at each station – please see below.

Established Staff listing:

Officers –
 Station Commanders – 20
 Group Commanders – 6
 Area Commanders – 2
 Assistant Chief Fire Officer (temp) – 1
 Deputy Chief Fire Officer – 1
 Chief Fire Officer – 1

Station Based staff positions (wholetime) – currently under review

Station	Firefighter	Crew Commander	Watch Commander
Amersham	7	3	1
Aylesbury	33	11	5
Beaconsfield	16	4	4
Broughton	16	4	4
Buckingham	7	3	1
Gerrards Cross	7	3	1
High Wycombe	35	9	4
Newport Pagnell	7	3	1

West Ashland	32	12	4
Flexi	10	3	1

Flexi staff are not based at a single station and provide cover around the Service where they are needed each day/night.

On Call Staff

	FF	CC	WC
Amersham	9	2	1
Aylesbury	10	2	1
Beaconsfield	3	0	0
Brill	4	2	1
Broughton	7	1	2
Chesham	4	1	0
Gt Missenden	0	0	0
Haddenham	0	1	0
High Wycombe	3	0	0
Marlow	9	0	1
Olney	8	1	1
Princes Risborough	4	2	0
Stokenchurch	0	0	1
Waddesdon	5	0	2
West Ashland	6	2	1
Winslow	10	1	0

How does the services fire officer system work? Does each station have a senior officer such as a station manager with an officer car? Are they typically on call to respond from home to large scale or complex incidents? Are they given vehicles with blue lights and if so, are they allowed to take them home and use it as a personal car whilst off duty - Each station has a Station Commander (manager), with others dedicated to other roles. They operate a shift system, including on-call commitments overnight with blue light vehicles.

I am aware the service refers to their standard fire engines as rescue pumps (RPs), does this mean they have extra rescue capability? As I am unaware of any rescue support unit or technical rescue unit used by BFRS unlike other services. - Rescue Pumps is older terminology and was previously used to differentiate kit on appliances and roles performed. We now only have standardised appliances across the fleet in terms of equipment and functions. There is currently no

technical rescue dedicated vehicle, but we do have some of that function within our USAR capability.



WhiteFleet FOI
549.pdf



RED FLEET LIST FOI
549.pdf

BRFS Ref: Fires to Solar Panel Installations

548 25/26

Information Request:

Please see response below relating to fires associated with solar panel installations.

Response:



FOI 548 relating to
solar panel fires.xlsx

BRFS Ref: Station Call Outs

547 25/26

Information Request:

between the dates of 01/01/25 to 31/05/25 can you please tell me how many call outs each of your fire stations had only count the fire station irrespective of how many appliances sent.

Response:



FOI 547 Station
callouts.pdf

BRFS Ref: Contract Register, Procurement Strategy and Contact Details

Information Request:

1. Contract Register

Please provide a **complete and current extract** of your organisation's **contract register** or equivalent database. We are not asking you to compile new information or manually populate missing fields – we simply request the register in its **existing form**, preferably in **Excel or CSV format**.

Where available, we are particularly interested in the following fields (though this is not a strict requirement):

- Contract Title
- Supplier Name
- Estimated Spend (Total or Annual)
- Contract Duration and Total Period (including extensions)
- Contract Start and Expiry Dates
- Review Date
- Contract Description
- Contract Owner (Name, Job Title, Contact Details if available)
- Contract Notes
- Managing Department
- Award Date
- Participating Organisations
- Procurement Category
- Framework or Tender References
- Central Purchasing Body
- Classification Codes (CPV, Pro-Class, etc.)

Please don't spend time populating these fields if they aren't readily available – we welcome receiving the raw register as it exists in your system.

2. Total Number of Active Contracts

Please confirm the total number of contracts currently listed as active.

3. Procurement Strategy (2025/2026)

Please provide your organisation's Procurement Strategy for 2025/2026.

- If this is part of a multi-year strategy (e.g., 2024–2028), please provide the most recent version covering 2025/2026 or indicate when this will be available.
- If any parts are redacted, please identify the redacted sections and the reason.

4. Contact Information

If possible, please provide the name, job title, phone number, and email address for the following roles:

- Responsible officer for API access or data sharing (if applicable)
- Individual managing the contract register
- Finance Director
- Head/Director of Procurement or Purchasing
- Head/Director of ICT
- Head of Estates and Facilities
- Relevant Committee Member, Councillor, or Board Member for Procurement/Finance

If direct contact details are restricted due to GDPR, please indicate the best department or method of contact.

5. Additional Notes

- If your contract register is available via an online portal, please ensure all records are accessible (as some portals may only show summary data).

- If your organisation uses a contract management system or CRM, please confirm whether it allows for data exports.
- If you intend to withhold spend figures, please note that we are requesting an **overall total or indicative spend** only – not a line-by-line financial breakdown.

Format and Delivery

We would appreciate receiving the information in electronic format, ideally as Excel or CSV, within the statutory FOI response period.

Response:

Q1, 2 and 4 - All information requested is available in the public domain via the Buckinghamshire Fire and Rescue Service Website. Please see link below:

[Contracts Register - Buckinghamshire Fire & Rescue Service](#)

Q3 - The procurement strategy is currently under review and expected to be available on the website later this year.

BRFS Ref: Call out to fires on Calverton Lane, Milton Keynes

545 25/26

Information Request:

Please see response below regarding call outs to fires on Calverton Lane Milton Keynes.

Response:



FOI 545 Calverton
Lane MK fires.xlsx

BRFS Ref: Late Payments

544 25/26

Information Request:

Question

Information on late payment

This is a request under FOIA for details of instances in which Buckinghamshire Fire and Rescue (including, where applicable, any agencies, bodies, or units for which it is ultimately responsible for supplier payments) has failed to pay its suppliers on time, thereby causing liabilities for late payment compensation and/or interest on late payments to be incurred for the public purse.

As the Government has made clear, late payment remains a significant issue for business and a drag on the UK economy as a whole. It is clear that, despite what the law says, many suppliers have not received timely payment or the interest and compensation for late payment to which they are entitled by statute.

Public authorities must keep information on payment in order to comply with their legal obligations, and there is a public interest in ensuring both compliance and that unpaid interest and compensation is recovered from public authorities. If proper records are kept as they ought to be, then information in this respect ought readily to be available.

The information requested below is not confidential, and its disclosure under FOIA is not capable of adversely affecting any party's commercial interests. This is because this request is aimed at data about late payment liabilities that have in fact arisen: the disclosure of this data cannot cause any additional liability to arise. We therefore do not anticipate any reasonable grounds for refusing this request.

In any event, there is strong public interest in transparency about these matters. Relevant factors in this respect include: enhancing public understanding and scrutiny of issues of significant importance to stewardship of the public purse and to economic growth; facilitating an informed debate about compliance by your authority with its contractual obligations and with Government policy; helping businesses that suffer from late payment (many of which are small and medium-sized enterprises), and encouraging improvements in payment practices by public authorities such as yours.

Request

With the above points in mind, we request under FOIA that you provide, (preferably in Microsoft Excel or an equivalent machine-readable format) the following information in respect of suppliers which were not paid in within 30 days for the period starting 1 April 2022 to the date of this request:

1. **Supplier Name**
2. **Invoice Date**
3. **Gross Invoice Value**
4. **Payment Date**
5. **Late Payment Compensation or Interest Paid (if any)**

Clarification:

We reiterate that this request:

(a) is limited to information which should (if proper records are kept) be readily available from a purchase ledger system and should therefore be possible to retrieve without any difficulty and without imposing any significant burden;

(b) relates to organisations (not individuals) who are entitled to be paid out of public funds for public services, and we do not require the disclosure of any personal information of any individual person;

(c) does not require the disclosure of any confidential information or information to the production of which there could be any other lawful objection.

Compliance Assistance:

While we do not anticipate any grounds on which the requested information can lawfully be withheld, we nonetheless remind you of your duty under section 16 of FOIA to advise and assist requesters.

If you consider that it may be impracticable to provide all the requested information within the statutory timescales, then we shall be pleased to discuss with you the reasons for this, and to see what steps may reasonably be taken in order to address these.

For example, we would be content to receive the information in several parts, in another convenient format (such as that which you may already have), or to prioritise (such as by the provision of greater value items, or by date).

If there be any other steps which you think could reasonably assist in providing the information, or refining the request, then please let me know.

Response:



BRFS Ref: Software Suppliers

543 25/26

Information Request:

1. The name of the software supplier(s) currently used for:
 - o Financial systems (ERP/accounting)
 - o Human Resources / Payroll
2. The contract start and end dates for each of the above systems.
3. The annual or total contract value (if available).
4. The current contract's renewal or extension date, or when you plan to re-tender.
5. The name and email/contact details of the responsible officer or department for each software area, if available.

Response:



BRFS Ref: Number of Operational Staff

542 25/26

Information Request:

Please can have a breakdown per year of the last 3 years of the following numbers of new operational staff members

- 1) Number of new male employees broken down into ethnicity
- 2) Number of new female employees broken down into ethnicity
- 3) Number of disabled males employed
- 4) Number of disabled female employed

Response:



FOI 542 New
Employees Responsi

BRFS Ref: Attendance Times Haddenham Fire Station

541 25/26

Information Request:

I am writing to request information regarding the availability and attendance times for Haddenham Fire Station. Specifically, I am interested in obtaining the figures for the periods when the station is available for duty and the response times for incidents attended by the station.

Response:

Haddenham's appliance has not been available for the past six months and has therefore not attended any incidents.

BRFS Ref: Catering Expenses

540 25/26

Information Request:

Please can you provide a break down per month per year over the last 5 years how much the authority has spend on providing lunches to non operational staff for example councillor meetings, away days or events

Response:

As requested, these costs have been identified as strictly for non-operational staff and coded against course catering costs.

2024/25	
May	126
October	51.76

2023/24	
August	84.6

2022/23	
March	90
June	13.39
July	33.86
December	45.37

2021/22	
----------------	--

none

2020/21

none

Please also refer to the Buckinghamshire Fire & Rescue Service financial transparency section on our website which contains important financial information.

Financial Transparency - Buckinghamshire Fire & Rescue Service

The detailed information available online is about Authority expenditure over £500.00, Authority expenditure over £5,000.00 and Authority procurement card transactions. This detailed information is published online monthly.

BRFS Ref: Smoke Alarms

539 25/26

Information Request:

Please see response below regarding smoke alarms.

Response:



FOI 539.pdf

BRFS Ref: Travel Expenses

538 25/26

Information Request:

Please can you provide a yearly breakdown on the costs involved in the below per year for the authority for the last two years:

- 1) Rail Tickets
- 2) Flights
- 3) Hotel stays
- 4) taxis
- 5) petrol (mileage)

Response:



FOI 538 V2.xlsx

BRFS Ref: Malicious Incidents

537 25/26

Information Request:

Please see response below regarding malicious incidents..

Response:



FOI 537 Malicious
calls response.xlsx

BRFS Ref: Non RTC Fatalities

536 25/26

Information Request:

Please see response below regarding Non RTC fatality data.

Response:



Response for FOI
536 Fire related fata

BRFS Ref: Speeding Fines

535 25/26

Information Request:

Please can I have a breakdown of the number of speeding tickets issued to officer cars per year for as long as records allow.

Response:

Buckinghamshire Fire and Rescue Service only keep records for 6 months. There were 22 speeding tickets in this period, but all were revoked due to either emergency response driving courses, or attendance at an incident.

BRFS Ref: Sickness Statistics

534 25/26

Information Request:

Please can I have a breakdown of the lost sick days per year for the last three years, for operational staff into the below.

- 1) Stress
- 2) Depression/ Mental Health
- 3) Work related Injury
- 4) Non work related injury

Response:

Breakdown of the lost sick days per year for the last three years for operational staff:

- 1) Stress
- 2) Depression/ Mental Health
- 3) Work related Injury
- 4) Non work related injury

The requested information is provided in the table. Please note the following conditions and exclusions.

- Data is sourced from Buckinghamshire Fire & Rescue Service's (BFRS) Human Resources management system.
- It includes working days lost due to sickness among operational employees, during the previous three tax years.
- Operational employees include both Wholetime and On Call employees.
- Days lost for Wholetime employees are working days; for On Call employees this is calendar days, due to irregular working hours.
- Where employees hold both a Wholetime and an On Call role with BFRS, each period of sickness is counted in both roles.
- The Service recently updated its sickness reasons, to provide a more detailed breakdown of stress, anxiety, and depression absences.
- As such, the combined reasons of Stress/ Anxiety/ Depression and Work related stress/ Anxiety/ Depression cannot be directly compared
- with the new 'Mental Health' reasons.
- Work-related Injury includes records recorded as such (which will have a corresponding absence reason) as well as records with an
- absence reason of 'Accident at work'.
- The category 'Non work-related injury' may not capture all such absences, as some of these may have been recorded under the actual absence reason instead e.g. back injury.

Selected absence reasons	Tax Year			Total days lost by reason
	01/04/2022 - 31/03/2023	01/04/2023 - 31/03/2024	01/04/2024 - 31/03/2025	
Mental Health - Stress			157.7	157.7
Mental Health - Stress (Work Related)			44.0	44.0
Mental Health - Depression			44.0	44.0
Stress/ Anxiety/ Depression	376.0	495.5	224.5	1096.0
Work related stress/ Anxiety/ Depression	9.0	63.0	381.5	453.5
Work-related Injury	169.5	104.5	450.4	724.4

Non work-related injury	168.0	164.0	99.0	431.0
Days lost by tax year due to above reasons	722.5	827.0	1401.1	2950.6

BRFS Ref: Ex Gratia Payments 20210-2025

533 25/26

Information Request:

Please would it be possible to have the following overall payments made to staff from 2010 - 2025 or how long records are available from

- 1) Total bonus payments - Operational and Non operational staff
- 2) Total ex gratia payments not inclusive of bonus payments - Operational and Non operational staff
- 3) Payments made to staff for the provision of clothing / uniform - Operational and Non operational staff

Response:

The responses below are overall payments to staff from 2017 - to end of June 2025.

- 1) Total bonus payments - Operational and Non operational staff

No payments categorised as bonus payments made to staff. Payments to staff comprising of Merit awards, Long Service Awards and Honorariums - £187,857.90.

- 2) Total ex gratia payments not inclusive of bonus payments - Operational and Non operational staff - **£3,072.05**

- 3) Payments made to staff for the provision of clothing / uniform - Operational and Non operational staff **£497.02**

BRFS Ref: Body Worn Cameras

532 25/26

Information Request:

Please see below.

Response:

Does the service currently use body worn cameras? - Buckinghamshire Fire & Rescue Service does not currently deploy body worn cameras in any operational or administrative capacity.

If yes, how many devices, from which vendor and when does the contract run until? - Not applicable.

If no, are you considering deploying body worn cameras? Please explain the reason you are or are not deploying them. - A decision was made through the Thames Valley governance framework not to pursue the implementation of body worn cameras in the short term. However, it was agreed that the potential utility of such technology across multiple departments warrants further exploration. As such, the matter will be revisited in the 2026/2027 review period, during which a new business case will be developed and considered through the established governance process.

BRFS Ref: Fleet List

531 25/26

Information Request:

Can you provide an up to date fleet list and station allocation for pumps and support vehicles.

Response:



FOI 531 RED FLEET
LIST.pdf

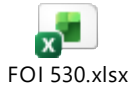
BRFS Ref: ICT Information

530 25/26

Information Request:

Please see response below regarding ICT information.

Response:



BRFS Ref: Contact Details for legal correspondence from Third Parties

529 25/26

Information Request:

I am writing to request information under the Freedom of Information Act 2000. After reviewing your website and other publicly available information, I have not been able to identify the appropriate contact details for third parties (such as suppliers or service providers) to send formal legal correspondence to your organisation.

Please could you confirm the following:

1. Whether your organisation has one or more specific teams, departments, or named individuals responsible for receiving formal legal correspondence from third parties.
2. The relevant postal address(es), email address(es), and telephone number(s) that such correspondence should be directed to. If responsibility differs by type of issue (e.g. contractual, procurement-related, legal) or by region, please provide the details for each as applicable.
3. If this information is already published, please confirm where it can be found.

This request is made in the public interest to ensure there are clear and transparent routes for formal engagement with public authorities.

Response:

Formal legal correspondence should be sent, marked for the attention of the Director of Legal & Governance, to the postal address:

Buckinghamshire Fire & Rescue Service HQ

Stocklake

Aylesbury

HP20 1BD

Telephone Number: 01296 744400

This address is published on webpage: <https://bucksfire.gov.uk/contact-us/>

BRFS Ref: AI Generated Voice System

528 25/26

Information Request:

I'm wondering if you're able to share any information regarding the text-to-speech or AI-generated voice system used at stations such as Aylesbury and West Ashland, specifically the one that announces messages such as: "Warning, station turning out, mobilise to incident..." followed by appliance callsigns and incident details before the turnout tones are played.

I'm particularly interested in the software or system behind this voice announcement (e.g., the type of text-to-speech engine, provider, or whether it's developed in-house), as i have been working on a game project to replicate a realistic Buckinghamshire Fire and Rescue Service.

Response:

There is no AI or Text to speech function in use within Aylesbury, or West Ashland. The formatting of incidents is consistent so when the type of incident is identified by the system an audio file is played. A different file for each incident type. The next audio file is selected at the end of that first one detailing which resource will be deployed to the incident, this creates a coherent announcement. The audio files were created many years ago through a text to audio website.

BRFS Ref: Nationality of Staff

527 25/26

Information Request:

Please can i have a break down by year of the number of staff per nationality

Also a break down by nationality of those made redundant

Response:



FOI 527 -
Nationality.pdf

BRFS Ref: Contract Agency Staff

526 25/26

Information Request:

Please can i have a breakdown per year of the number of agency / contract staff employed by the brigade

With this please can you provide the total cost of these staff vs the minimum or average wage if the position was not filled by a contractor or agency staff member

Response:



FOI 526 - Agency
Staff.pdf

BRFS Ref: Disciplinary Data

525 25/26

Information Request:

Please can I have the number of staff that have been dismissed by the authority per year since 2010 (or to when records are kept)

Response:

Buckinghamshire Fire and Rescue Service can provide data back to 2016, as detailed below:

All the counts of individuals have been rounded to the nearest multiple of 5.

2025 – 5

2024 – 5

2023 - 0

2022 - 5

2021 - 0

2020 - 5

2019 - 0

2018 - 5

2017 – 5

2016 - 0

BRFS Ref: Office Car Call Outs

524 25/26

Information Request:

Pleas can I have the following data

1) Per year how many times have office cars been dispatched to an incident - I do not need call signs or who they are attributed to.

- 2) What are the fuelling costs for each of these cars where the authority have paid for the fuel
- 3) What are the ongoing maintenance costs for these cars
- 4) How many cars are designated to officers for the purpose of being dispatched

Response:



FOI 524 Officer
Cars.pdf

BRFS Ref: EDI Statistics

523 25/26

Information Request:

Please can I have a breakdown of staff by ethnicity employed at your head office per year Staff made redundant by ethnicity per year.

Response:

Please see attached. All the counts of individuals have been rounded to the nearest multiple of 5.



523 - Ethnicity.pdf

BRFS Ref: Numbers of Head Office Staff

522 25/26

Information Request:

Question

Head Office Staff Numbers

Please can I have a break down of the following per year since 2010

- 1) Number of staff employed by BFRS at head office by gender
- 2) Number of staff working at head office that have been made redundant by gender

Response:



FOI 522 -
Gender.pdf

BRFS Ref: Disability Statistics

521 25/26

Information Request:

Disability Statistics 2010 - 2025

Would it please be possible to provide the following data

- 1) Per financial year how many disabled members of staff have been employed at your head office in Aylesbury
- 2) Per financial year how many disabled members of staff have been made redundant

Response:

Please see attached. All the counts of individuals have been rounded to the nearest multiple of 5.



FOI 521 -
Disability.pdf

BRFS Ref: Contracts for Firewall, Anti-virus, Microsoft Enterprise Agreement

Information Request:

Please see response below.

Response:

I am conducting a research project into how public sector organisations procure cyber security services and enterprise software platforms. As part of this, I would be grateful if you could provide the most recent contract information you hold for the following areas:

1. Standard Firewall (Network)

Firewall services that protect the organisation's network from unauthorised access and other internet security threats.

These services are provided to Buckinghamshire Fire & Rescue Service by Buckinghamshire Council.

2. Anti-virus Software Application

Programs designed to prevent, detect, and remove viruses, malware, trojans, adware, and related threats.

Items 2, 3 & 4 are all services provided under a contract with Boxxe Ltd for our complete Microsoft requirements.

The total value of our contract for Microsoft requirements is £724k

Contract Start date is 01/01/2023 to 31/12/2025

The contract was awarded as part of the CCS aggregated procurement process in 2022 under framework RM6068. This contract is subject to PCR 2015 regulations, not PA23.

Responsible Officer is: ICT Manager & Procurement Manager – email procurement@bucksfire.gov.uk

Licenses = 530

3. Microsoft Enterprise Agreement

A volume licensing agreement that may include:

- Microsoft 365 (Office, Exchange, SharePoint, Teams)
- Windows Enterprise
- Enterprise Mobility + Security (EMS)
- Azure services (committed or pay-as-you-go)

Please see response to Item 2 above.

4. Microsoft Power BI

Or any alternative business intelligence platform used for data connectivity, dashboards, and reporting.

For each of the above areas, I kindly request the following:

1. Who is the existing supplier for this contract?
2. What is the annual spend for each contract?
3. What is the description of the services provided?
4. Primary brand (where applicable)
5. What is the start date of the contract?
6. What is the expiry date of the contract?
7. What is the total duration of the contract?
8. Who is the responsible contract officer?
 - Please include **at least their job title**, and where possible, **name, contact number, and direct email address**
9. How many licences or users are included (where applicable)?

Please see response to Item 2 above.

[BRFS Ref: Vehicle Information](#)

Information Request:

Question

I work in the Highways Department at Milton Keynes City Council. I am writing to request detailed information about the vehicles used by your department. This information is needed to ensure that we are using the correct measurements in our designs. Specifically, we require the following details for each vehicle:

- Make
- Model
- Body length
- Body width
- Number of axles

Once I receive the vehicle specifications, could you tell me which ones are used in Queensway, Bletchley? I understand that the type of emergency may influence the choice of vehicle, but are there particular vehicles that are commonly used?

Response:

Answer

Vehicles used,

- Volvo-FL280-----Length:7955mm----- Width: 2460mm----- 2 axles
- Scania-P310----- Length:10300mm-----Width:2550mm-----2 axles
- MAN-TGM-----Length:7843mm-----Width:2500mm-----2 axles

The most commonly used vehicle will be the Volvo FL280; but the Scania P310 (Turntable Ladder) would go through Queensway occasionally.

BRFS Ref: Chimney Fires

Information Request:

Please can you tell me the number of Chimney Fires you attended in 2024?

Response:



FOI 518
response.pdf

BRFS Ref:

517 25/26

Information Request: Multi Agency Exercises

Please see response below.

Response:

1. How many multi-agency exercises have been conducted by your organisation within the last 3 years (1st May 2022 to 30th April 2025 inclusive).

2. What proportion of these multi-agency exercises were:

- i. Tabletop / Scenario Based
- ii. Live Exercises
- iii. Other (please state).

4. What proportion of multi-agency exercises in the last 3 years:

- i. Involved more than two CCA 2004 category one responder organisations (please detail)
- ii. Involved CCA 2004 category two responders (please detail)
- iii. Involved organisations from the voluntary and faith based sectors (please detail).

3. Please detail how post-exercise findings are fed back into the organisation and how any changes to policies and procedures are implemented as a result of this feedback.

Answer: The feedback process is detailed in our Operational Learning & Assurance Procedure.

In summary

1. Observers attend exercises and take notes
2. Hot debrief is conducted with all attendees & documented
3. Feedback Forms sent to all participants
4. Formal debrief using College of Policing Process (where more information required)
5. Compile Report with finding & recommendations
6. Recommendations go to a quarterly review board for action & management
7. Summary of action status reported up through the BFRS governance process

5. Please detail how the aims and objectives of the exercise are determined and communicated to the parties involved.

Answer: The content of exercises will be driven by current themes. Once selected a working group will set out the objectives and commence an exercise planning process to ensure clear understanding of roles & resources required. This is captured in an exercise planning form, which will be shared with those planning the exercise. The objectives may or may not be shared with the participants depending on the exercise.

BRFS Ref: Information on suicides and suicide training

516 25/26

Information Request:

Please see response below.

Response:

I'd like to make a request under the Freedom of Information Act 2000 for data/information about the number of callouts to mental health and suicide incidents attended by your service. At Samaritans, we know that emergency

services like fire and rescue services, ambulances, and police forces are saving lives as the first responders to people who are in suicidal crisis. But, we also know that emergency service workers don't always feel best supported to respond to suicide incidents. We are advocating for Government and relevant bodies to properly support the emergency services with the skills and resources they need to respond to and support people who are suicidal.

I realise that no specifics were requested relating to the number of suicide-related incidents attended, however, to aid you with your response, there were 65 attempted suicide incidents within our grounds in the period between 1/1/2023 and 30/4/2025 as shown below. The figures below relate to the outcomes and were not necessarily what we initially believed the incident to be at the time of call. There is currently not a category to record mental health-related issues, so the information provided was relating to suicides/ attempted suicides only. These also include 3 which were false alarms:

Year	Month	Slight injury	Serious injury	Fatality	Total no. incidents attended
2023	January	1	1	1	7
2023	February	1	0	0	2
2023	March	0	0	0	1
2023	April	0	0	0	2
2023	May	0	0	0	1

20 23	July	0	1	0	2
20 23	August	0	0	0	3
20 23	Septem ber	0	0	0	5
20 23	Octobe r	0	0	0	2
20 23	Novem ber	0	0	0	3
20 23	Decem ber	1	0	1	3
2023 Total		3	2	2	31
20 24	January	0	0	0	0
20 24	Februar y	1	0	0	1
20 24	March	0	0	0	3
20 24	April	0	0	2	4

20 24	May	0	0	0	1
20 24	June	1	0	0	4
20 24	July	0	0	2	4
20 24	August	0	0	0	1
20 24	Septem ber	0	0	0	1
20 24	Octobe r	0	0	0	2
20 24	Novem ber	1	0	1	3
20 24	Decem ber	1	0	0	1
2024 Total		4	0	5	25
20 25	January	1	0	1	4
20 25	Februar y	1	0	0	1

20 25	March	0	0	1	2
20 25	April	0	0	0	2
2025 Total		2	0	2	9
Grand Total		9	2	9	65

To build our national understanding of suicide prevention in emergency services across England, we are submitting FOI requests to ambulance trusts, police forces and fire and rescue services across the country.

1. Please briefly outline any training your staff receive on the below areas, including what the training covers and the named training provider if externally delivered:
 - a. Suicide prevention
 - b. Suicide postvention

Suicide awareness is available to all employees. This online course has been developed with a view to assist individuals to learn more about the myths and facts surrounding suicide, understand when someone might be at risk, how to talk directly and comfortably about suicide and what we can all do to offer practical support.

2. If there is suicide prevention training in place, is it currently mandatory for all staff? If the training is not mandatory, please indicate which staff it is offered to.

Suicide awareness is available to all employees. The Service took the decision to not make this course mandatory.

3. If there is suicide prevention training in place, please indicate how many staff members received training in 2024 in
 - a. Number of total staff who received training
 - b. Percentage of total staff who received training

The total number of employees who undertook the online course for suicide awareness during 2024 was 42 or 8%

BRFS Ref: Location of appliances

515 25/26

Information Request:

I'm aware that West Ashland has now received their new appliance and that it's currently on the run. I'm now looking for confirmation on when Newport Pagnell's new appliance is expected to go on the run, and whether Marlow has received the appliance previously expected to be KX17 MXF and whether Brill will be receiving Newport's old appliance (KO68 FUE), and if West Ashland's old P2 (KN71 RXC) is being allocated to the training school as well as any other new allocations of trucks and when they will be operational.

Lastly, are there any new vehicles currently being designed or planned—for example, updates on new USAR vehicles, water carriers, or any other upcoming additions to the fleet?

Response:

- Newport Pagnell currently has no in service date, and Newport Pagnell's old appliance KO68FUE will go to Brill.
- KN71RXC is currently being de-kitted in readiness to go to Training School: with the onward move to Marlow of KX17MXF.

New Vehicles,

- 2x Rural Firefighting Vehicles are in build, with a completion date of, late June/early July.
- 2x 12,000l Water Carriers will begin build in early July and have an estimated completion date around December 2025/ January 2026.

- New USAR Vehicles are in the pipeline and Emergency One has won the contract to build them (no in service date yet).
-

BRFS Ref: Callouts to Premier League Football Stadiums

514 25/26

Information Request:

I am writing to request the following under the Freedom of Information Act 2000 regarding emergency response to football stadiums during the 2023/24 season and any available 2024/25 data:

1. Number of fire service call-outs to Premier League stadiums.
2. The nature of the incident (e.g., fire, false alarm, crowd issue, public safety concern).
3. If possible, specify:
 - Which stadium
 - Date of incident

Please break down the data by month or event, where available.

Response:



FOI 514 Incidents in
Premier League foot

BRFS Ref: BBQ Fires

513 25/26

Information Request:

Please see response below relating to BBQ fires.

Response:



BRFS Ref: Vehicle Disposal

512 25/26

Information Request:

The following request for information is made under the Freedom of Information Act:

1. In the last 12 months, how many vehicles have been sent to auction for sale? - None.

Please provide the vehicle's registration number, make, and model and the disposal sale value for each vehicle received by you, is the value remitted different to the final amount you receive? - N/A

Do you receive information from the auction regarding the individual value achieved for each vehicle sold? – Yes. If so, at which auction were the vehicle(s) sold? - N/A

2. Does your fire service have a policy or documentation on the disposal of fire service vehicles and their resale, including to private fire operators, other fire services and charities? – Yes.

3. Does your service have a policy on removing markings from vehicles sold at auction and removing blue lights and emergency warning systems? If so, please provide a copy of the policy or any related documentation. - Any purchasers must prove to auctioneers that they are purchased for legitimate reasons (private fire service duties etc.) or shipped overseas.

4. Do you send vehicles to Merthyr Motor Auctions? If so, do you have an agreement or contract with Merthyr Motor Auctions? If so, please provide a copy of the contract or agreement. – No.

5. Has your service granted permission to Merthyr Motor Auctions to dispose of fire appliances and vehicles, such as cars/fire engines that are blue-light

equipped and marked with Battenburg, to be sold still liveried and with the blue lights? If so, could you please provide a copy of any emails or correspondence related to the disposal of vehicles and whether a risk assessment was carried out? - No (we remove any fire related/Bucks signage before sending to auction)

6. Are you charged a fee for the disposal of the vehicles sent to Merthyr Motor Auctions? If so, how much are you charged for each vehicle sold? – N/A

In respect of the above, Question 5: Is the risk of potential reputation damage or illegal use assessed in terms of the sale and disposal of vehicles? – N/A

7. Do you have a contractual period for using Merthyr Motor Auctions, and if so, when does the contract expire? – N/A

8. Could you please provide a copy of your current fleet list and disposal criteria? - Disposal is on a rolling replacement basis; this is dictated by age profile and our own vehicle usage policy. Please see fleet list attached.

I am seeking information about the last 12 months.

Response:

See above and below.



FOI 512 RED FLEET
LIST 21.05.25.pdf

511 25/26

Information Request: Recruitment

I am writing to request the following information under the Freedom of Information Act 2000 regarding your organisation's recruitment practices:

Response:

1. **Do you use recruitment agencies to source temporary and/or permanent staff?**
 - If so, which roles or departments are typically covered?

- Yes, we do use recruitment agencies to source temporary staff. These roles are always Support (Office) roles.
- 2. Which procurement framework(s) do you currently use to engage recruitment agencies?**
- Examples: CCS RM6229, CCS RM6277, ESPO MSTAR, local authority agreements, etc.
 - No, current annual spend is below threshold, however we have utilised CCS RM6290 & ESPO Frameworks in the past.
- 3. Are you currently working with a Managed Service Provider (MSP) or Neutral Vendor for recruitment?**
- If yes, please provide the name of the provider and contract expiry/renewal date.
 - No
- 4. When is your current recruitment supply arrangement due for renewal or review?**
- Due for renewal/review March 2026
- 5. Is there a named contact (or job title) responsible for agency recruitment and procurement within your organisation?**
- The HR Operations team are responsible for looking after agency recruitment

BRFS Ref: Secondary Employment

510 25/26

Information Request:

Would it be possible to gain the following information please?

Regarding the services outside/secondary employment policy, does your service allow its uniformed employees, including its protection staff, to undertake fire

safety work in a private capacity such as fire risk assessments, fire training and other fire consultancy work **outside** the boundaries of the service area?

Response:

Buckinghamshire Fire and Rescue Service's Secondary Employment procedure states the following:

- Any secondary employment associated with fire safety which includes fire safety training (such as extinguisher, alarm or evacuation training), fire engineering or fire risk management, must not be undertaken by an employee within the Buckinghamshire County borders. This is due to the conflict of interest as the Service is the enforcing Authority for the Regulatory Reform (Fire Safety) Order 2005 within the county borders.
- Where secondary employment in fire safety is proposed to be undertaken outside of Buckinghamshire or Milton Keynes, employees should ensure that this work will not affect premises within Buckinghamshire and Milton Keynes, where it may be considered to be a conflict of interest, i.e. completing work for a national company with premises within the areas of Buckinghamshire or Milton Keynes.

BRFS Ref: Fleet List

509 25/26

Information Request:

Would you be able to provide me with a brand new updated fleet list as of the 74plates with Stations, Callsigns and Number plates.

Response:



FOI 500 RED FLEET
LIST 04.04.25.pdf

BRFS Ref: Incidents On-Call crews attended

508 25/26

Information Request:

I am requesting to receive the overall number of incidents that retained crews in Buckinghamshire were mobilised to and the number of times they subsequently booked mobile (left the station), as well as the number of standbys they were mobilised to and booked mobile to in 2024 (1/1/24 to 1/1/25).

Response:



FOI 508 On Call
mobilisations respon

BRFS Ref: -cides used by the Service

507 25/26

Information Request:

I would like to request the following:

1. A list of all -cides used by the Service. This is inclusive of, but not limited to: any and all avicides, biocides, fungicides, herbicides, insecticides, pesticides, and rodenticides.
2. The annual cost and volume of purchase of each of these -cides, broken down by -cide, from January 2014 to December 2024. Please list this on a spreadsheet (CSV), broken down by:
 1. -Cide
 2. Product Name
 3. Volume Purchased
 4. Price Paid
 5. Purchase Date
3. A list of each of these -cides' use, by volume. Through this I am trying to ascertain whether the purchased volume is matched by the used volume, so if

there is a record of expired or unused -cides too, that would be ideal. Please add this to the above CSV as an additional column, also on an annual basis over the same time period. Please list volume in either litres or kilograms, whichever is more appropriate.

4. Only if available and easily accessible, the location and purpose of each specific -cide's use. For the former, this may be classified by: location grouping, address, coordinate, or otherwise.

If any of the individual pieces of information listed above are not available but others are, like cost and volume, then please signal this while responding with the other available information. Additionally, if records are only available for a time period less than that specified above, please provide these instead of rejecting the request as a whole.

Response:

All landscaping and pest control for Buckinghamshire Fire and Rescue Service is outsourced and no records of the above are kept.

BRFS Ref: Rehabilitation of Offenders

506 25/26

Information Request:

I would like to submit a request for information under the Freedom of Information Act 2000 regarding the Rehabilitation of offenders. Please find the details of my request below:

Response:

1. How many serving operational firefighters within Buckinghamshire Fire & Rescue Service currently have a criminal record, specifically in relation to convictions and cautions?

- Nine

2. What level of DBS (Disclosure and Barring Service) check is required for both new firefighter applicants and serving operational firefighters?

- Enhanced with Adult and Child barred lists

3. What was the acceptance rate for firefighter applicants with a criminal record during your recruitment processes in the years 2023 and 2024?

- One out of two

4. Does the recruitment of applicants with acceptable criminal records form part of your Equality, Diversity and Inclusion strategy?

- Yes. Any employees with a criminal record go through a risk assessment process and an outcome is determined based on whether they are a low, medium or high risk. The risk assessment takes into account the severity of the crime, the age of the person when they committed the crime, if they have committed similar repeat offences etc. This is also reviewed by the Safeguarding Lead and People Director and an outcome is determined

BRFS Ref: Radio Terminals and Radio Infrastructure

505 25/26

Information Request:

I am submitting a Freedom of Information (FOI) request under the Freedom of Information Act 2000. Please provide information regarding the management of radio terminals and radio infrastructure within your organization.

Response:

1. Do you currently outsource the management and/or maintenance of your radio terminals (handheld/mobile devices) and/or radio infrastructure (base stations, networks, repeaters)? No. Buckinghamshire Fire and Rescue Service's current fireground radios were purchased in 2024 and are currently covered by product warrantee. The Service did not purchase any base stations/repeaters to work with the radios.

2. If outsourced, who is the current provider for:

o Radio terminals – N/A

o Radio infrastructure – N/A

3. What are the contract end dates for these services? The radios purchased were a single stand-alone purchase of product only with no ongoing service contract.

BRFS Ref: Wildfires

504 25/26

Information Request:

Please can you tell me the dates and GPS coordinates of all wildfires responded to by your fire service between Saturday March 1st and Saturday April 12th, 2025.

Response:



FOI 504 Greenpeace
wildfires.pdf

BRFS Ref: Cladding on High Rise Buildings

503 25/26

Information Request:

Please see response below.

Response:

Please note that the buildings identified following the Grenfell Tower fire were those deemed as residential high-rise and were over 18m. The information below reflects this.

1. How many buildings within the area that you cover were identified following Grenfell as having potentially dangerous cladding? – 29 buildings were identified.
2. How many of those still have the potentially dangerous cladding identified? – 19 buildings still have potentially dangerous cladding.

3. Can you provide a list of the buildings still affected? –

Buckinghamshire Fire and Rescue Service (BFRS) can confirm that it holds the information you have requested regarding these buildings; however, this information is being exempted from disclosure by BFRS under Section 24 (National Security) of the Freedom of Information Act 2000 and is, therefore, being withheld.

Members of the public will appreciate that, as an emergency service, BFRS must ensure that certain information relating to details of these buildings or other site-specific risk information is appropriately protected. Releasing information such as these buildings may have wider implications that must be considered, i.e. disclosing certain information may prejudice the ability of BFRS to keep the public and these residents safe. If the locations of these buildings became known, this information could be used in conjunction with other information already disclosed to carry out terrorist or criminal activities.

BFRS believes that maintaining security and ensuring public safety in a national and local context takes precedence over releasing certain information.

BFRS accepts that this type of information is of interest to members of the public but believes that it is not in the greater public interest to release the details of these buildings and, as a result, BFRS has decided that the public interest is better served by not disclosing this information.

4. Is anything in place to monitor these buildings? - Work is planned or has been considered on all these buildings and Buckinghamshire Fire and Rescue Service is aware of all the work taking place and continues to monitor the progress.

BRFS Ref: Mobilisation level incident data and number of appliances

502 25/26

Information Request:

Further to your email dated 10 April 2025 when you requested the information below and attached. I have dealt with this under the Freedom of Information Act 2000.

Question Under the Freedom of Information Act 2000, I would like to request the following information for the period from **1 January 2009 to the most recent date available**:

1. **Mobilisation-level incident data** from your Computer Aided Dispatch (CAD) system, similar in structure and scope to the data published by London Fire Brigade here: <https://data.london.gov.uk/dataset/london-fire-brigade-mobilisation-records> I would like this data **at the level of individual appliance mobilisations**, not aggregated at the incident level. For example:

- If two appliances are mobilised to the same incident, this should be represented as **two separate rows**, one for each appliance.
- Each row should represent a single appliance being mobilised to a single incident.

The data should include:

- Incident number
 - Date and time of call
 - Date and time of mobilisation/ pump informed
 - Date and time pump mobile
 - Date and time of arrival
 - Date and time of departure/ leaving
 - Date and time of pump return to station
 - Pump attending station
 - Pump callsign
 - Type of incident
2. **The total number of appliances across the service**, for context when interpreting the mobilisation data.
 - I am not requesting information on when appliances were unavailable or off the run.

- I am simply requesting the total number of appliances that could be recorded in the mobilisation dataset referenced above (e.g. front-line fire engines, rescue units, etc., as relevant to your service).

This second point is similar in nature to the context provided in the following London Fire Brigade disclosure: <https://london-fire.disclosurelog.co.uk/disclosures/014a7f93-116f-4b99-9569-c592e3f8a1f4>

As this level of detail has already been made publicly available by London Fire Brigade, I do not foresee any issues with sharing equivalent data, provided it is appropriately anonymised where necessary.

Response:

Buckinghamshire Fire and Rescue Service (BFRS) has provided the requested appliance mobilisation data in the attached spreadsheet. Please note the following;

- We are only able to provide data from 21/04/2015 (BFRS moved to a joint control system on this date).
- We have only provided mobilisation data to incidents that were within Buckinghamshire and Milton Keynes – and does not include where neighbouring services have been supported.
- We have not included our callsigns* but instead, have generated callsigns that should be meaningful.
- We have included appliances mobilised to our grounds (despite this not being within London's methodology, or within your request.) However, we have provided limited information in relation to their location etc.
- The incident type provided is what the crews were mobilised to, as this is what determines what/how many appliances are mobilised.
- We were unable to provide a return time for appliances – this is something our Command and Control does not record.

*BFRS can confirm that it holds the information you have requested regarding callsigns; however, this information is being exempted from disclosure by BFRS under Section 24 (National Security) of the Freedom of Information Act 2000 and is, therefore, being withheld.

Members of the public will appreciate that, as an emergency service, BFRS must ensure that certain information relating to details of its appliances or other sensitive operational intelligence is appropriately protected. Releasing information such as callsigns may have wider implications that must be considered, i.e. disclosing certain information may prejudice the ability of BFRS to maintain its own and national security. BFRS believes that maintaining security and ensuring public safety in a national and local context takes precedence over releasing certain information.

BFRS accepts that this type of information is of interest to members of the public but believes that it is not in the greater public interest to release callsigns and, as a result, BFRS has decided that the public interest is better served by not disclosing this information.

In taking this decision BFRS has taken note of the National Protective Security Authority <https://www.npsa.gov.uk/> guidance on disclosure of information.



FOI 502.xlsx

BRFS Ref: Non-Disclosure Agreements

501 25/26

Information Request:

I am writing to request the following information under the Freedom of Information Act 2000. For the period 1 April 2024 to 31 March 2025:
How many Non-Disclosure Agreements (NDAs), also referred to as confidentiality clauses were signed with staff (current or former) by your organisation?

Of those NDAs, how many were part of settlement agreements related to:

- a) Complaints of bullying or harassment
- b) Complaints of discrimination (on any protected characteristic)
- c) Whistleblowing
- d) Other reasons (please specify if possible)

What was the total amount of money paid out in settlement agreements that

contained NDAs?

What is the highest individual settlement amount paid in this period as part of a settlement agreement that contained an NDA?

Please include any available breakdowns by department, staff role, or type of claim where possible.

If it is not possible to provide all of the information requested, please provide as much as you are able to within the appropriate cost and time limits.

Response:

Buckinghamshire Fire and Rescue Service has had zero Non-Disclosure Agreements during this period.

BRFS Ref: Fleet List

500 25/26

Information Request:

Would you be able to provide me with a brand new updated fleet list as of the 74plates with Stations, Callsigns and Number plates.

Response:



FOI 500 RED FLEET
LIST 04.04.25.pdf
